Important Things to Know About Floating with Parks Bluff Campground!

Cancellation & Refund Policy

Reservations cancelled 7 days prior to arrival date will be refunded in full, minus a \$20 cancellation fee. NO REFUNDS WILL BE ISSUED FOR CANCELLATIONS MADE WITHIN 7 DAYS OF THE RESERVATION DATE.

Raincheck Policy

If it is actively storming with thunder and lightning the morning of your float and it is still storming at noon, you will be issued a raincheck for a future date. Rainchecks are valid for one year. If the storm ends before noon, rainchecks will <u>NOT</u> be issued. Floats will continue as scheduled in rain only conditions. There are no cash refunds on float trips.

Other Important things to know!

- Reservations are recommended. To make a reservation call 573-637-2290.
- When reserving floats, we require full payment at the time of booking. We accept Visa,
 MasterCard & Discover.
- The last float pick up each day is 5pm. If you are more than 1 hour late you will be assessed a late fee of \$50 per boat per hour you are late.
- If you pass the pickup point you will be assessed a \$100 per boat fee + \$50 per boat per hour past 6pm.
- Animals are not permitted in our rafts.
- Only 1 hard cooler is permitted per raft. Additional soft sided bags are allowed.
- We do not wait past 5pm for folks who have purchased bus passes. If you are floating in your own tube or inflatable make sure to be on time!
- We do not provide private equipment portages (examples: personal canoes & or personal kayaks.) Please be advised: if you intend on launching your own equipment & transporting yourself, our takeout point is privately owned & not accessible for public access to withdraw your equipment.