

Triathlon Weather Cancellation Policy

Our primary goal with any event is to keep everyone safe (participants, event staff, volunteers, spectators, sponsors, etc). It is with this in mind that the following is in place with regards to the weather and an event canceling.

Before event starts

1. Rain
 - a. Light rain will not effect the event
 - b. Heavy rain will cause the event to be changed to an Aquarun (swim-run)
2. Thunder and/or Lightning...event will cancel.
3. Flooding
 - a. Any portion of a course that is flooded with be removed.

After event starts

1. Rain
 - a. Light rain will not effect the event
 - b. Heavy rain will cause the event to be changed to an Aquarun (swim-run)...**FOR ANYONE WHO HAS NOT STARTED THE BIKE.**
2. Thunder and/or Lightning...event will cancel.

Unfortunately, there are no refunds when a cancelation happens due to weather. We try our hardest to get participants a coupon code for a future race, but this can be limited by when the cancelation happens. If we're able to call the cancelation well before the start of the event, often we can give out coupon codes good for the entire entry fee. If the cancelation happens after the start of the race, or right at the start, a full valued coupon code is not always possible.

Delaying the start is dependent on the municipality & venue the event is being held. Generally, delays are not possible beyond a few minutes because of permit constraints.

Event Cancellations will be communicated/posted to participants as follows (based on the information we have on file):

- Website
- Registration portals
- Email
- Facebook event
- Text