

COVID-19 UPDATE

UCPMK NOW OFFERING TELEMEDICINE VISITS

3/23/2020

With the current state of health in the Knoxville area and our Nation, the University Center for Pain Management of Knoxville (UCPMK) is making plans regarding protection of our patients, staff, and physicians. As we move to rescheduling our routine in office appointments, we will be seeing urgent care patients as needed.

As of now, our office will remain open for urgent/emergent patient care on a reduced basis. Please contact us at 865-305-8684 or visit our website at www.ucpmk.com to check office hours and availability.

We are now offering **telemedicine** visits for our patients to determine the need for an in-office visit for an urgent matter, handle routine care, prescription refills, and provide limited clinical care. Our office uses a secure, HiPPA compliant Zoom platform that integrates with our electronic medical record, to allow us to provide seamless care for you, our patients.

If you are interested in having a consultation via telemedicine, please contact us at UPCMKreferrals@utmck.edu or 865-305-8684. Our staff will then schedule these exams with one of our doctors. We are doing our best to complete these telemedicine calls within 24-48 hours.

Sincerely,

The Physicians and Staff of UCPMK