

# Clinic Reservation Application & Agreement

*(Please read and sign the "Agreement & Release of Liability" on page 2 of this document)*

Owner's Name \_\_\_\_\_ Email \_\_\_\_\_

Address \_\_\_\_\_ Cell Phone (\_\_\_\_) \_\_\_\_\_

Street

City

Zip Code

Pet's Name \_\_\_\_\_ Age yrs \_\_\_\_ mos \_\_\_\_ wks \_\_\_\_ Female  Male  Intact  Neutered/Spayed

Breed \_\_\_\_\_ Color(s) \_\_\_\_\_ Approximate Weight \_\_\_\_\_

Microchip # \_\_\_\_\_ Pet License # \_\_\_\_\_

Name & Phone # of Other Person Authorized to pick up Pet: \_\_\_\_\_ (\_\_\_\_) \_\_\_\_\_

**PETS MUST BE EXAMINED BY OUR VETERINARIAN AND CURRENT ON THEIR VACCINES  
PRIOR TO SCHEDULING AN APPOINTMENT FOR DENTAL SERVICES.**

- VACCINE CLINIC Location & Date Requested *(See schedule on our website Calendar)*: \_\_\_\_\_
- DENTAL CLINIC Date Requested for Exam Only *(See schedule on our website Calendar)*: \_\_\_\_\_

If your pet has previously received any vaccinations, please submit proof of prior vaccines with this form. This will assist us in determining which vaccines are needed for your pet and how long each vaccine will be good (i.e., 1 month, 1 yr, 3 yrs).

## SERVICES / PRODUCTS REQUESTED

### DOGS

*(Please check all that apply)*

### CATS

- |  |   |
|--|---|
| <ul style="list-style-type: none"> <li>• Pre-Dental Exam \$15 <input type="checkbox"/></li> <li>• Rabies Vaccine \$ 7 <input type="checkbox"/></li> <li>• DHPP (DA2PP) Vaccine \$23 <input type="checkbox"/></li> <li>• Oral Bordetella Vaccine \$18 <input type="checkbox"/></li> <li>• Lyme Vaccine \$25 <input type="checkbox"/></li> <li>• Microchip (includes lifetime registration) \$30 <input type="checkbox"/></li> <li>• Nail Trim (if time allows) \$12 <input type="checkbox"/></li> <li>• Anal Gland Expression \$10 <input type="checkbox"/></li> <li>• Roundworm De-Worming - 2 doses \$30 <input type="checkbox"/><br/>(1 dose administered &amp; 1 sent home)</li> <li>• Tapeworm De-Worming - 2 doses \$30 - \$60 <input type="checkbox"/><br/>(1 dose administered &amp; 1 dose sent home - price depends on wt)</li> <li>• NexGard -3 mo supply (all weights/sizes) \$54 <input type="checkbox"/><br/>(Chewable Flea &amp; Tick Control Medication) (if available)</li> <li>• Fecal Test (recommended annually) \$24 <input type="checkbox"/></li> </ul> | <ul style="list-style-type: none"> <li>• Pre-Dental Exam \$15 <input type="checkbox"/></li> <li>• Purevax Rabies 1 yr Vaccine \$23 <input type="checkbox"/></li> <li>• Purevax Rabies 3 yr Vaccine \$49 <input type="checkbox"/></li> <li>• FVRCP Vaccine \$23 <input type="checkbox"/></li> <li>• FeLV Vaccine \$25 <input type="checkbox"/></li> <li>• Microchip (includes chip registration) \$30 <input type="checkbox"/></li> <li>• Nail Trim (if time allows) \$12 <input type="checkbox"/></li> <li>• Anal Gland Expression \$10 <input type="checkbox"/></li> <li>• Roundworm De-Worming - 2 doses \$30 <input type="checkbox"/><br/>(1 dose administered &amp; 1 sent home)</li> <li>• Tapeworm De-Worming - 2 doses \$30 <input type="checkbox"/><br/>(1 dose administered &amp; 1 sent home)</li> <li>• Centragard - 1 dose administered \$20 <input type="checkbox"/><br/>(Topical Roundworm &amp; Tapeworm De-wormer) (if available)</li> <li>• Fecal Test (recommended annually) \$24 <input type="checkbox"/></li> </ul> |
|--|---|
- \$3 Haz Mat Disposal Fee per pet & \$3 Online Transaction Fee per payment will be added to the total amount of your transaction.

- Is this your pet's first time for vaccines? Yes  No   
*(Please submit proof of prior vaccines with this form if your pet has previously received vaccinations).*
- Is your pet fearful of strangers? Yes  No
- Has your pet been bitten by another animal or has it bitten a person within the past 30 days? Yes  No
- Is there a possibility that your pet may be pregnant? Yes  No
- Has your pet given birth to a puppy or kitten within the past 4 weeks? Yes  No
- Have you seen any worms in your pet's stool or does your pet scoot its rear end on the ground? Yes  No
- Has your pet been diagnosed with any abnormal health condition? Yes  No
- Has your pet been on any medication other than flea/tick control within the last 30 days? Yes  No
- Last date flea control medication was given to your pet (oral, topical, flea shampoo, flea collar, etc.): \_\_\_\_\_
- Has your pet ever had a seizure or adverse reaction to a vaccine, medication or anesthesia? Yes  No
- Has your pet experienced any of the following symptoms or shown any signs of illness or injury within the past 2 weeks?  
(Check all that apply): Sneezing  Coughing  Vomiting  Diarrhea  Constipation   
Loss of Appetite  Weight Loss  Weight Gain  Other  (Describe symptoms): \_\_\_\_\_

## AGREEMENT & RELEASE OF LIABILITY

I certify and declare that the information on page one of this three-page document ("Clinic Reservation Application & Agreement") is true and correct to the best of my knowledge, that I am at least 18 years of age, and that I am the legal owner of the pet described on page one of this document or that I am authorized to act on behalf of Pet's owner in his/her absence to obtain medical care and/or other services for Pet.

To the best of my knowledge, Pet is not pregnant and has never had an allergic or adverse reaction to a vaccine, other medication, or anesthesia. I, (hereinafter referred to as "Owner"), am also not aware of Pet having any underlying abnormal medical conditions. Owner understands that pregnant and/or lactating animals cannot be vaccinated and that anesthetic procedures should not be performed on pregnant or lactating animals unless it is needed to save the animal's life. Owner further understands that in order to have Pet vaccinated or undergo certain procedures, it must be healthy and have had no incidence of coughing, sneezing, vomiting, runny eyes, or diarrhea within the past two weeks, but even if Pet does not exhibit any of those symptoms, a vaccine reaction or reaction to medication and/or anesthesia is always possible.

Heart - Healthcare & Emergency Animal Rescue Team (hereinafter referred to as "HEART") is comprised of veterinary and support staff. Owner understands that when referring to HEART in this document and at other times, it includes its entire staff, whether employees, independent contractors, or volunteers.

Owner understands that HEART shall exercise precautionary measures to help ensure Pet's health and safety; however, Owner understands that certain risks are involved with the handling, treatment, and/or care of animals, especially during and as a result of anesthetic procedures, and as such, it is possible that Pet may sustain injuries, illness, or even death at no fault of HEART. Owner understands that there are also risks and potential consequences involved as a result of Owner's refusal to allow any recommended treatment or care for Pet and/or as a result of Owner's failure to follow HEART's instructions for pre and/or post-treatment care for Pet.

Owner hereby grants permission and gives full consent and authorization to HEART to provide medical diagnostic testing and/or medical care/treatment to Pet, now and in the future, which may include, but not be limited to, vaccinations, de-worming, microchipping, anesthetic procedures such as dental care, spaying/neutering, surgical and emergency care, and even euthanasia in the event Owner is informed by and agrees with HEART's veterinarian that Pet is physically suffering to the point where further medical treatment would probably prolong Pet's suffering and would not provide quality of life for Pet.

Owner understands that HEART may refuse to provide services to Pet at HEART's discretion, especially if Pet cannot be properly controlled or if it has or is believed to have a medical condition which may compromise the health, safety, or welfare of Pet. Owner understands that HEART maintains copies of Pet's medical records for a period of three (3) years from the last time Pet is seen by HEART, after which time records are destroyed. Owner understands that proof of Pet's vaccination(s) rendered by HEART will be provided to Owner and that it is Owner's responsibility to safely maintain those documents. Owner further understands that if Owner requests a copy of any medical record, Owner will be charged a fee of \$25 or possibly greater, depending on HEART's set fee at that time.

Owner understands that Owner is responsible to pay, in advance, for all services & products provided to or for pet and that said payment is non-refundable if Owner fails to show up at the scheduled appointment time for Pet. However, if Owner cancels Pet's appointment via written notification to HEART no later than seventy-two (72) hours prior to Pet's scheduled appointment/reservation, Owner will be entitled to receive a credit in the full amount of payment made by Owner, to use for the exact same service(s)/product(s) for Pet at a future HEART clinic within three (3) months from the date of Pet's original appointment, as long as HEART is still providing those services to the public at that time. In that event, Owner understands that an appointment must re-scheduled and confirmed with HEART within that 3-month time frame. Owner understands that if Pet was previously scheduled to receive anything other than vaccinations, fees may increase according to HEART's then (future)current prices and that fees may also increase in the event any additional services would be needed by Pet at that time due to changes in Pet's age, health, condition, or other determining factors. As such, Owner agrees to pay those additional fees at the time of re-scheduling Pet's appointment or, if appropriate and per HEART's instructions, at the time that services are rendered.

Owner gives permission for photos and/or video tape recordings to be taken of Pet, Owner, and Owner's family, to be used by HEART for publicity or other purposes and understands that no compensation shall be made to any person or entity for the use of such photos or video tape recordings.

Owner agrees that if any injury, damage, or loss occurs to or is sustained by Pet, Owner, or Owner's minor child while attending a HEART clinic or event or at any time Pet is being handled or cared for by HEART, Owner will make no claims against HEART, its elected & appointed board and commissions, heirs, staff, employees, officers, agents, representatives, independent contractors, assistants, affiliates, partners, colleagues, volunteers, or the department of animal services or respective jurisdictional city or county which may be involved in partnering with HEART or hosting HEART's event, and I agree to hold those entities and individuals free and harmless from any and all liability involving any reaction, illness, injury, damage or other loss which Pet, Owner, or Owner's minor child may sustain or incur as a result of any treatment, care, service, or handling of Pet while attending any clinic or other event held, sponsored, or attended by HEART at any location, at any time, now or in the future. Owner further agrees to indemnify and hold harmless the individuals and entities named in this paragraph from any and all liability, claims, suits, or actions for damages of any kind, including attorneys' fees and other costs and expenses incurred by any other person as a result of Pet's, Owner's, or Owner's child's actions.

Owner understands that Pet will not be released to anyone other than Owner or person authorized by Owner to pick up Pet, and that the release of Pet will not occur until the respective care/procedure has been completed by HEART and Pet has fully recovered from anesthesia (if applicable). Owner must pick up Pet within thirty (30) minutes from notification to Owner by HEART that Pet is ready to be pick up. In the event Owner exceeds the 30-minute maximum time period in which to retrieve Pet, a late fee shall be incurred by and due from Owner as reflected in the "Estimate & Agreement for Services". Owner understands that HEART does not have the means or capability of providing housing for Pet in the event Pet is not retrieved in a timely manner by Owner. In the event Owner does not retrieve Pet from HEART's possession prior to HEART's departure from the location at which the services were rendered, Pet will be taken to a boarding facility or public animal shelter for all further housing and care, and Owner is fully responsible for pet and to negotiate Pet's release directly with said respective facility and to pay all fees involved with the board/care/impound of Pet.

Abandonment Law:

California Civil Code Section 1834.5 states:

(a) Notwithstanding any other provision of law, whenever an animal is delivered to a veterinarian, dog kennel, cat kennel, pet-grooming parlor, animal hospital, or any other animal care facility pursuant to a written or oral agreement entered into after the effective date of this section, and the owner of the animal does not pick up the animal within 14 calendar days after the day the animal was initially due to be picked up, the animal shall be deemed to be abandoned. The person into whose custody the animal was placed for care shall first try for a period of not less than 10 days to find a new owner for the animal or turn the animal over to a public animal control agency or shelter, society for the prevention of cruelty to animals shelter, humane society shelter, or nonprofit animal rescue group, provided that the shelter or rescue group has been contacted and has agreed to take the animal. If unable to place the animal with a new owner, shelter, or rescue group, the animal care facility may have the abandoned animal euthanized.

(b) If an animal so abandoned was left with a veterinarian or with a facility that has a veterinarian, and a new owner cannot be found pursuant to this section, the veterinarian may euthanize the animal.

(c) Nothing in this section shall be construed to require an animal care facility or a veterinarian to euthanize an abandoned animal upon the expiration of the 10-day period described in subdivision (a).

(d) There shall be a notice posted in a conspicuous place, or in conspicuous type in a written receipt given, to warn a person depositing an animal at an animal care facility of the provisions of this section.

(e) An abandoned animal shall not be used for scientific or any other type of experimentation.

Owner understands that this Agreement & Release of Liability is a legal and binding contract which becomes effective immediately upon the date it is signed and shall permanently remain in full force and effect, regardless of the date or location/site of which HEART is providing any service(s). In the event that any word, term, sentence, paragraph, clause, verbiage, or provision contained in this Agreement shall for any reason be held to be invalid, illegal, or unenforceable in any respect, such invalidity, illegality or unenforceability shall not affect any other provisions of this Agreement, and this Agreement shall be construed as if such invalid or illegal or unenforceable provision or portion had never been contained herein. Upon such determination that any word, term, sentence, paragraph, clause, verbiage, or other provision is invalid, illegal, or unenforceable, the court or other tribunal making such determination may modify this Agreement so as to effect the original intent of the parties as closely as possible so that the transactions and agreements contemplated herein are consummated as originally contemplated to the fullest extent possible.

I attest that I have read, understood, and agree to the terms and conditions set forth in this document, and that I am signing this document voluntarily, without duress, coercion, or undue influence exerted by or on behalf of HEART.

Signature: \_\_\_\_\_

Dated: \_\_\_\_\_