

What We Are Doing To Protect Our Patients and Staff

- ☑ We are reopening on a limited capacity with reduced staff and only 1-2 providers at either office at any one time
- ☑ Our employees are working from home whenever possible
- ☑ We are providing telemedicine visits whenever possible to reduce the number of patients entering our office and to keep patients safe at home whenever possible
- ☑ We are providing curbside service and a remote programming option to patients with hearing aids that need repaired or programmed
- ☑ We are providing personal protective equipment (PPE) for our employees including facial coverings (masks), goggles and face shields, gloves, hand sanitizer, and Clorox wipes and bleach solutions for cleaning/sanitizing
- ☑ We are requiring everyone to enter our office to wear a facial covering (mask)
- ☑ We are asking screening COVID-19 screening questions and taking the temperature of our employees on a daily basis and any one who is entering our office
- ☑ We are cleaning/sanitizing surfaces, workstations, and frequently touched objects multiple times throughout the day
- ☑ We are lengthening in-office appointment times to allow thorough cleaning/sanitizing exam and procedure rooms in between patient appointments
- ☑ We have installed plexiglass shields at check out stations, but may have patients exit through the back door if necessary to promote physical distancing
- ☑ We have asked employees to stay home if they do not feel well or if they have had exposure to anyone known to have COVID-19 in the past 14 days