## Define the Change

Change is simply moving from a current state to a future state. Starting with a clear, compelling definition of the to-be state is crucial.

What is changing?

Why is it changing?

What is success?

- What does the future state look like when we are successful?
- ➤ What do individuals need to do differently?
- Are there consequences to not changing?
- ➤ What's in it for me?

- ➤ How long will this change take?
- ➤ What milestones will measure our progress?