

Bass Farms RETURN POLICY

- **Bass Farms only accepts returns from purchases ordered from shop.bassfarms.com**
- Any Bass Farms product purchased from a **Retail Store** should be addressed at the Retail Store from where the products were purchased. Please contact them directly to be notified of their return policy and bring your receipt.
- Bass Farms products are distributed to numerous Retail Stores. Each store has its own definitive return policy

Return Procedure

1. **Notification** of returns must be completed **within 30 days of shipment date from Bass Farms**
2. Complete **Contact Us Form** at bassfarms.com to notify us of your reason to return the product and to request our **Return Shipping address**
3. If product arrives damaged, please take pictures so we can document for *USPS shipping claims
4. Please **return any unused portion of the product in its original container**
5. Include your **Name & Email Address** from original order invoice
6. Bass Farms is not responsible for return shipping charges
7. Please allow a minimum of 2 weeks processing
8. Refunds will be issued in the amount of the product purchase price, excluding shipping