

**UK** NPCC's official directory  
of UK policing contacts  
and resources

**POLICE**



**DIRECTORY 2018**

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# **UK Police Directory 2018**



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# Welcome to the 2018 edition of the UK Police Directory



It is hard to believe that it is some 15 years since we were first approached by the ACPO Board of Directors and asked to produce a modern, user-friendly contact resource to make the working lives of the police and other organisations that work with the police a little more efficient. There have been many changes since then, not only to the structure and content of the Directory, but also to the policing and wider criminal justice system landscape including the disbanding of ACPO and the formation of the National Police Chiefs' Council (NPCC). We were delighted, and remain so, that the new body decided very early on to support this publication.

This is the 14th edition of the UK Police Directory. It has been comprehensively updated with the usual substantial amendments to the content. We have to be ever alert in our efforts to track all these changes ensuring that the UK Police Directory lives up to the quality expected of the official Directory for NPCC.

Feedback from users, as ever, has been very important to us in identifying improvements to the Directory and additional information which regular users would like to see. Since the start of this project, the content has been effectively dictated by the needs of working professionals.

We could not produce this valuable resource without enormous co-operation from the policing and criminal justice system organisations listed in the Directory. In every force in the UK – and in the hundreds of other organisations which we list – an appointed contact has helped prepare and verify their entries. The publishing team is extremely grateful for their friendly co-operation and diligence.

We are also grateful for the support, encouragement and co-operation received from the NPCC communications team, the communications team at the Association of Police and Crime Commissioners, and the editorial contributors to the front section of the Directory.

In addition to the compilation team, I am very conscious that the Pavilion Data Management commercial and production staff are crucial to the successful publication of the Directory each year and I would like to thank them all for their constant hard work, enthusiasm and dedication.

The efforts of everybody involved in this publication ensure it continues to be a useful work tool for users in police forces and many other organisations who are looking for a complete, convenient and easy-to-use contacts file covering forces and criminal justice system organisations across the UK.

A handwritten signature in black ink, appearing to read 'Julie Ford'.

**Julie Ford**  
*Publisher & Editor*

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# Territorial Police Forces Regions

UK territorial police forces that are close geographically are grouped together within regions. Forces are listed alphabetically in the Directory; the regional breakdown, together with the page number on which each force can be found, is set out below.

## England, Wales & Northern Ireland Forces

|                      |                                    |     |
|----------------------|------------------------------------|-----|
| <b>Eastern</b>       | Bedfordshire Police                | 28  |
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| <b>South East</b>    | Hampshire Constabulary             | 101 |
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|                      | Devon & Cornwall Police            | 60  |
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|                      | Gloucestershire Constabulary       | 82  |
|                      | Wiltshire Police                   | 236 |



|                                   |                          |     |
|-----------------------------------|--------------------------|-----|
| <b>West Midlands</b>              | Staffordshire Police     | 187 |
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|                                   | West Mercia Constabulary | 217 |
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# How to use this Directory

Police forces in the UK have many different command structures and the presentation of this Directory attempts to introduce some elements of uniformity to make life easier for the user.

The majority of police forces – the “territorial” forces – have specific geographical responsibilities. These are listed in alphabetical order – England, Wales and Northern Ireland Forces are listed first, followed by Police Scotland, and finally the Island Forces (Guernsey, States of Jersey and Isle of Man). Each force has an opening page identifying the chief officer and providing main address and contact details for the force and its supervisory bodies – plus a map which shows the geographical spread of the force and its location within the UK.

The remainder of the Directory is alphabetical within each sub section (excluding section 3 where British Transport Police, Civil Nuclear Constabulary, Ministry of Defence Police and the College of Policing come first and section 6 where the Home Office, the Ministry of Justice, and the Scottish Government are given precedence in their respective sub-sections).

To assist in identifying the same job function in each force, the entries have been grouped by Senior Officers, Corporate Development/Professional Standards & Performance, Finance & Services, Human Resources/Personnel, Information Technology/Communications, Legal, Operational Support/Specialist Crime Departments and Traffic Operations/Management (excluding the Metropolitan Police Service). The order is Director, Head, Manager, Officer, Adviser followed by job functions in alphabetical order. The divisions/local policing areas are listed at the end followed by a list of towns and the divisions/local policing teams that cover them. To find out where the divisions/local policing areas are located geographically and to view the force area as a whole, refer to the map on the first page of the entry.

In a further attempt at simplification and clarity we have adopted standard abbreviations throughout for police and service ranks.

## Abbreviations

|                               |      |                                |          |
|-------------------------------|------|--------------------------------|----------|
| Air Commodore Air             | Cdre | Detective Chief Inspector      | DCI      |
| Assistant Chief Constable     | ACC  | Detective Chief Superintendent | DCS      |
| Assistant Chief Officer       | ACO  | Detective Constable            | Det Con  |
| Assistant Commissioner        | AC   | Detective Inspector            | DI       |
| Brigadier                     | Brig | Detective Sergeant             | DS       |
| Chief Constable               | CC   | Detective Superintendent       | Det Supt |
| Chief Inspector               | CI   | Director General               | DG       |
| Chief Officer                 | CO   | Group Captain                  | Gp Capt  |
| Chief Superintendent          | CS   | Inspector                      | Insp     |
| Colonel                       | Col  | Lieutenant Colonel             | Lt Col   |
| Commander                     | Cmdr | Lieutenant Commander           | Lt Cdr   |
| Commander (Military)          | Cdr  | Major                          | Maj      |
| Deputy Assistant Commissioner | DAC  | Sergeant or PS                 | Sgt      |
| Deputy Chief Constable        | DCC  | Squadron Leader                | SL       |
| Deputy Chief Officer          | DCO  | Superintendent                 | Supt     |
| Deputy Commissioner           | DC   | Warrant Officer                | WO       |
| Deputy Director General       | DDG  | Warrant Officer Class          | 1WO1     |

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## ***The NPCC: What we do and why***

The NPCC brings police forces in the UK together to help policing co-ordinate operations, reform, improve and provide value for money.

Some of the biggest threats to public safety are national and international. We have a collective strength by co-ordinating the operational response across forces.

Crime is changing and so are citizens' needs and expectations of policing. We're constantly adapting and reforming to keep people safe.

Public confidence and support is essential. We're always striving to improve the way we work and learn from when things go wrong to build people's confidence in us.

It's more important than ever that our service is efficient and effective providing best value for money.

### **Our key functions**

The NPCC has the following functions:

- The co-ordination of national operations including defining, monitoring and testing force contributions to the Strategic Policing Requirement working with the National Crime Agency where appropriate
- The command of counter terrorism operations and delivery of counter terrorist policing through the national network as set out in the Counter Terrorism Collaboration Agreement
- The co-ordination of the national police response to national emergencies and the co-ordination of the mobilisation of resources across force borders and internationally
- The national operational implementation of standards and policy as set by the College of Policing and Government
- To work with the College of Policing, to develop joint national approaches on criminal justice, value for money, service transformation, information management, performance management and technology
- Where appropriate, to work with the College of Policing in order to develop joint national approaches to staff and human resource issues, including misconduct and discipline, in line with the Chief Officers' responsibilities as employers

A handwritten signature in black ink, appearing to read 'Sara Thornton'.

**Sara Thornton CBE**  
 Chief Constable  
 Chair, National Police Chiefs' Council



**Sara Thornton CBE**  
 Chair, National Police Chiefs' Council



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While every effort has been made to ensure the accuracy of all information included in the *UK Police Directory*, the Publishers cannot accept responsibility for any errors or omissions within it.

## Comments and suggestions

Comments and suggestions for improvements or additions to the *UK Police Directory* are always gratefully received and will be given careful consideration by the Publishers.

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Scotland's communities are changing. The scale and shape of demand on policing in Scotland is also changing, with an increasing focus towards addressing vulnerability and harm. In order to adapt to this change and meet the challenge of rising demand, we must operate in a sustainable way by prioritising how we use our resources.

Our policing priorities are influenced by several factors; most importantly of all by our engagement with the public and communities of Scotland. Our operational priorities are shaped by listening to what the public and communities have to tell us, as well as our own analysis of the risks and emerging threats likely to impact on Scotland's communities. We develop local and national assessments which consider a range of sources to identify the areas we need to prioritise, ensuring a sound evidence base and a public voice within our priorities. This approach enables our policing teams across Scotland to deliver services designed to prevent crime and protect the most vulnerable members of our communities.

Scotland's population is growing and communities are continuing to evolve and diversify. Therefore we must adapt our service to recognise the needs of communities in rural, remote and urban areas. We will work with people to understand local needs and empower our local commanders to deliver a local policing response that addresses local priorities.

We will maintain a clear focus on high quality operational policing, with a unified direction of travel to support and empower our workforce and develop our partnerships. It is vital that we look after our people as they deliver this plan, prioritising their wellbeing and ensuring that our values of fairness, integrity and respect are present as we work together to serve the public.

Our priorities remain focussed on:

- reducing violence, disorder and antisocial behaviour
- reducing deaths and injuries on the roads while reducing the opportunity for criminal use of the road
- protecting those most at risk of harm in our communities
- tackling the causes and effects of serious organised crime
- countering terrorism and domestic extremism
- acquisitive crime

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**Iain Livingstone**  
Interim Chief Constable

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The first duty of the government is to keep citizens safe and the country secure. The Home Office has been at the front line of this endeavour since 1782. As such, the Home Office plays a fundamental role in the security and economic prosperity of the United Kingdom.

The Home Office is the lead government department for immigration and passports, drugs policy, crime, fire and counter-terrorism, and works to ensure visible, responsive and accountable policing in the UK. The Home Office is supported by a number of agencies and public bodies.

It is responsible for:

- working on the problems caused by illegal drug use
- shaping the alcohol strategy, policy and licensing conditions
- keeping the United Kingdom safe from the threat of terrorism
- reducing and preventing crime, and ensuring people feel safe in their homes and communities
- securing the UK border and controlling immigration
- considering applications to enter and stay in the UK
- issuing passports and visas
- supporting visible, responsible and accountable policing by empowering the public and freeing up the police to fight crime
- fire prevention and rescue

The priorities of the Home Office are to:

- cut crime and the harm it causes, including cyber-crime and serious and organised crime
- manage civil emergencies within the remit of the Home Office
- protect vulnerable people and communities
- reduce terrorism
- control migration
- provide world-class public services and contribute to prosperity
- maximise the benefits of the United Kingdom leaving the European Union



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or email [info@pavdm.com](mailto:info@pavdm.com)

## Protecting the public

The Ministry of Justice is one of the largest government departments, employing around 70,000 people (including those in the Probation Service), with a budget of approximately £8 billion. Each year millions of people use their services across the UK - including at 500 courts and tribunals, and 133 prisons in England and Wales. Its work spans criminal, civil and family justice, democracy and rights.

The Ministry of Justice works to protect the public by ensuring that sentences are served and offenders encouraged to turn their lives around and become law-abiding citizens, and to provide a more effective, transparent and responsive criminal justice system for victims and the public. The MoJ also provides fair and simple routes to civil and family justice. Its vision is to deliver a world-class justice system that works for everyone in society.

The Ministry of Justice has responsibility for different parts of the justice system:

- courts
- prisons
- probation services
- attendance centres

It also works in partnership with the other government departments and agencies (HM Courts and Tribunals Service, Her Majesty's Prison and Probation Service, the Children and Family Court Advisory and Support Service, the Legal Aid Agency, Office of the Public Guardian, Criminal Injuries Compensation Authority and the Youth Justice Board) to reform the criminal justice system, to serve the public and support the victims of crime.

The MoJ is also responsible for making new laws, strengthening democracy, and safeguarding human rights.

The strategic priorities of the Ministry of Justice in order to deliver its vision are:

- A prison and probation service that reforms offenders
- A modern courts and justice system
- A global Britain that promotes the rule of law
- A transformed department that is simpler, smarter and more unified

The MoJ continues to work towards reducing its administrative budget by driving efficiencies throughout non-frontline functions and spend. It will focus its resources on identified reform priorities and reduce centralised bureaucracy and control.

# ***The Association of Police and Crime Commissioners (APCC)***



The Association of Police and Crime Commissioners (APCC) is the national body that supports the 40 elected Police and Crime Commissioners (PCCs). The governing bodies which oversee the non-geographic police forces (British Transport Police, Civil Nuclear Constabulary, and the Ministry of Defence Police), the City of London Police, the Mayor's Office for Policing and Crime (overseeing the Metropolitan Police), the Mayor's Office for Policing and Crime (overseeing Greater Manchester Police) and States of Jersey Police are also members of the APCC. The APCC assists its members to provide national leadership and influence change in the policing and criminal justice landscape.

The Home Office has set out the role of the PCC as follows:

- PCCs aim to cut crime and deliver an effective and efficient police service within their force area
- They provide stronger and more transparent accountability of the police – PCCs have been elected by the public to hold chief constables and the force to account; effectively making the police answerable to the communities they serve
- Police and Crime Commissioners ensure community needs are met as effectively as possible and are improving local relationships through building confidence and restoring trust. They work in partnership across a range of agencies at local and national level to ensure there is a unified approach to preventing and reducing crime
- PCCs do not run the police. The role of the PCC is to be the voice of the people and hold the police to account

The Association of Police and Crime Commissioners (APCC) offers the following services to members:

- Information on national policing policy issues and legislation
- Consults PCCs to enable them to develop policy positions and to influence change
- Facilitates the leadership of PCCs on national governance structures such as the College of Policing, National Crime Agency and Police Professional Bodies
- Provides a range of opportunities for members to come together to debate and discuss national policing and criminal justice policy and engage with senior stakeholders
- Assists PCCs to share practice and identify ways to achieve efficiencies through collaboration

For more details please see: [www.apccs.police.uk](http://www.apccs.police.uk)

## **The Association of Police and Crime Commissioners**

Lower Ground, 5-8 The Sanctuary, Westminster, London SW1P 3JS.

Phone: 020 7222 4296 Fax: 020 7222 4157

Email: [enquiries@apccs.police.uk](mailto:enquiries@apccs.police.uk)

Twitter: @assocpccs





## *The professional body for policing*

The purpose of the College of Policing is to provide those working in policing with the skills and knowledge necessary to prevent crime, protect the public, and secure public trust.

We have three complementary functions:

- **Knowledge:** developing the research and infrastructure for improving evidence of ‘what works’. Over time, this will ensure policing practice and standards are based on knowledge, not custom and convention.
- **Education:** supporting the development of individual members of the profession. We set educational requirements to assure the public of the quality and consistency of policing skills, and facilitate academic accreditation and recognition of our members’ expertise.
- **Standards:** drawing on the best available evidence of ‘what works’ to set standards in policing for forces and individuals, for example, through Authorised Professional Practice and peer review.

We will raise professional standards in policing by using the policing knowledge base, our legal powers, our influence and connection with members and our ability to set educational requirements, test new ideas and innovate.

We will have succeeded in our role when all police practitioners and decision makers are confident professionals, able to operate with high levels of autonomy and accountability. There will be evidence of the public’s trust in the police. Those who work in policing will see themselves as members of a profession and adhere to the disciplines of professional practice. This will mean the following features of professionalism will be the norm in policing:

- evidence-based decision making
- enacting the Code of Ethics
- achieving and maintaining a licence to practice
- attaining the correct level of police educational qualification
- working from and contributing towards the knowledge base in policing
- committing to meaningful continuing professional development

The public has a right to expect that the decisions and powers used by the police are consistent, fair and undertaken by properly equipped, qualified and licensed professionals. Those who work in policing and take decisions that affect the public, including those that require powers, should be educated, qualified and licensed to carry out their role. They should be supported by their employer and professional body and given access to the knowledge and standards required to succeed.



**Mike Cunningham**  
Chief Executive Officer

## Secured by Design

The official UK Police flagship initiative supporting the principles of 'designing out crime'



- ▶ Secured by Design (SBD) is a UK Police initiative that brings together recognised principles of designing out crime and proven elements of physical security.
- ▶ It is proven to reduce crime in new builds by up to 75% and refurbishments by 63%.
- ▶ It discharges the requirements of Approved Document Q and the Scottish Building Standard 4.13 – Security.
- ▶ For more information, visit our website.

[www.securedbydesign.com](http://www.securedbydesign.com)

enquiries@police-cpi.co.uk • 0203 8623 999




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-  [s.batty@sfjawards.com](mailto:s.batty@sfjawards.com)



## UK POLICE DIRECTORY 2019

If you would like to promote your organisation in the next edition of this Directory, please contact Ryszard Holowenko:

Tel: 07947 681682

Email: [ryszard.holowenko@pavdm.com](mailto:ryszard.holowenko@pavdm.com)

To purchase additional copies of the 2018 edition of the Directory, please email [info@pavdm.com](mailto:info@pavdm.com)





## *Reducing demand through crime prevention*

**Secured by Design (SBD)** is a unique police organisation that works with the police service and industry to develop standards and contribute to the knowledge-base and publications on security issues in the built environment. It supports the principles of 'designing out crime', effective crime prevention and security standards. It supports one of the Government's key planning objectives – the creation of secure quality places where people wish to live and work – and is identified as an effective model in the planning system and crime prevention.

The **Secured by Design** trademark is owned by Police Crime Prevention Initiatives Limited, which also runs CPD training programmes for crime prevention design staff within police forces and manages the Safer Parking Award and the Community Safety Accreditation Scheme. In addition, it manages Secured Environments, a risk management scheme that promotes good security practice in organisations by focusing on strategy, process and people, in partnership with Perpetuity Research.

**Secured by Design** has matured into a national security standard, widely recognised by national authorities, planning departments, architects, designers and builders. More than 300 Police Designing Out Crime Officers and Crime Prevention Design Advisers provide advice on environmental and design factors that are known to influence crime.

There has been particular success working with public sector housing. Most planning authorities automatically refer major planning applications to the police for advice and some recommend the inclusion SBD principles in public funded developments. Developments, both public and private, that have incorporated SBD guidance and successfully undergone police inspection are granted the SBD Award by their local police force.

Independent research has shown that developments and buildings that have achieved the SBD Award gain long term benefits of reduced crime and increased tenant satisfaction. The SBD model has extended to hospitals, schools, licensed premises and the general commercial market, including shopping centres and retail parks.

Authoritative police recognition for security related products has been made possible by licensing companies to use the SBD logo with the term '**Police Preferred Specification**'. Products undergo stringent tests and certification to show they are effective as a security measure with a realistic level of resistance to criminal attack. The range includes doors, windows, locks, computer security, property marking and digital systems, smoke generating and forensic trace products, security fencing, shutter grilles, alarm systems, stolen vehicle tracking systems and services such as training and security management.

More than 500 companies currently support **Secured by Design** and police crime prevention through this membership scheme. With product specifications meeting the police standards, the scheme acts as a reassurance to specifiers that they can use SBD licensed products with confidence and the SBD specification can be used to discharge legal security requirements.

For further information on **Secured by Design**, security advice and a full list of member companies and products, visit [www.securedbydesign.com](http://www.securedbydesign.com) or email: [enquiries@police-cpi.co.uk](mailto:enquiries@police-cpi.co.uk).

# Sussex Police

Malling House, Church Lane, Lewes, E Sussex BN7 2DZ.  
Tel: 101 (outside of Sussex 01273 470101) Fax: 01273 404577 (crime)  
Email: 101@sussex.pnn.police.uk;  
URL: www.sussex.police.uk; www.facebook.com/sussexpoliceforce;  
www.twitter.com/sussex\_police



Chief Constable  
Giles York

### Office of Police and Crime Commissioner for Sussex

Sackville House, Brooks Close, Lewes, E Sussex BN7 2FZ.  
Tel: 01273 481561 Email: spcc@sussex-pcc.gov.uk URL: www.sussex-pcc.gov.uk

**PCC:** Ms K Bourne, OPCC, Sackville House, Brooks Close, Lewes, E Sussex BN7 2FZ. Tel: 01273 481561

**Chief Executive:** Mr M Streater, OPCC, Sackville House, Brooks Close, Lewes, E Sussex BN7 2FZ.  
Tel: 01273 481584 Email: mark.streater@sussex-pcc.gov.uk

**Chief Finance Officer:** Mr C Rushbridge, OPCC, Sackville House, Brooks Close, Lewes, E Sussex BN7 2FZ.  
Tel: 01273 481582 Email: carl.rushbridge@sussex-pcc.gov.uk

### Crown Prosecution Service

Ms J Narwal, Chief Crown Prosecutor, City Gate, 185 Dyke Road, Hove, E Sussex BN1 1TL  
Tel: 01273 765600 Fax: 01273 765606

Sussex Police covers the 1,461 square miles of East, West and Mid Sussex. It serves a population of 1,259,130 and employs 2,000 office staff and 1,870 police staff (as at January 2018). The Force is divided into four police areas: Brighton & Hove, East Sussex, West Sussex and Gatwick.



UK Territorial Police Forces

| Job Function   | Name   | Tel No   | Email   |
|--|--|--|---|
| <b>HQ Departments</b>  |  |  |   |
| <b>Senior Officers</b>   |  |  |   |
| Chief Constable  | Mr G York  | 01273 475432 Ext 544000                            | giles.york@sussex.pnn.police.uk   |
| Staff Officer to CC  | Cl S Godley                                      | 01273 475432 Ext 544102                            | sarah.godley@sussex.pnn.police.uk   |
| PA to CC   | Mrs F Brinkhurst                                 | 01273 475432 Ext 544006                            | felicity.brinkhurst@sussex.pnn.police.uk  |
| Deputy Chief Constable   | Mr B O'Reilly                                    | 01273 475432 Ext 544010                            | bernard.oreilly@sussex.pnn.police.uk  |
| PA to DCC  | Mrs P Sexton                                     | 01273 475432 Ext 544002                            | pamelasexton@sussex.pnn.police.uk   |
| Assistant Chief Constable (Operations & Contact)                                 | Mr S Barry                                       | 01273 475432 Ext 539180                            | sbarry@sussex.pnn.police.uk   |
| Staff Officer to ACC   | Mrs M Redshaw                                    | 01273 475432 Ext 540581                            | michelle.redshaw@sussex.pnn.police.uk   |
| PA to ACC  | Mrs T Spottiswoode                               | 01273 475432 Ext 544002                            | tanya.spottiswoode@sussex.pnn.police.uk   |
| Assistant Chief Constable (Local Policing, Public Protection & Criminal Justice) | Mr L Taylor                                      | 01273 475432 Ext 544473                            | lance.taylor@sussex.pnn.police.uk   |
| Staff Officer to ACC   | Sgt M Townsend                                   | 01273 475432 Ext 545355                            | mtownsend@sussex.pnn.police.uk  |
| PA to ACC  | Mrs G Baker                                      | 01273 475432 Ext 544005                            | georgiabaker@sussex.pnn.police.uk   |
| Chief Officer (Director of Finance)  | Mr P Gillett                                     | 01273 475432 Ext 544004                            | peter.gillett@sussex.pnn.police.uk  |
| PA to Chief Finance Officer  | Mrs E Chapman                                    | 01273 475432 Ext 544004                            | emma.chapman@sussex.pnn.police.uk   |
| Assistant Chief Officer for People Services (Sussex & Surrey)                    | T/ACC D Roskilly                                 | 01483 631915 Ext 544002                            | diane.roskilly@sussex.pnn.police.uk   |
| PA to ACO  | Mrs T Spottiswoode                               | 01273 475432 Ext 544002                            | tanya.spottiswoode@sussex.pnn.police.uk   |
| Assistant Chief Officer (SERIP)  | Mr D Paul  | 01273 475432 Ext 544002                            | david.c.paul@sussex.pnn.police.uk   |
| PA to ACO  | Ms L Griffiths                                   | 01273 475432 Ext 544002                            | lisa.griffiths@sussex.pnn.police.uk   |
| <b>Corporate Development/Professional Standards &amp; Performance</b>            |  |  |   |
| Head of Corporate Communications & Public Engagement                             | Ms K Perkin                                      | 01273 475432 Ext 545352                            | katie.perkin@sussex.pnn.police.uk   |
| Head of Corporate Development/Services   | Ms S Naylor                                      | 01273 475432 Ext 540508                            | sara.naylor@sussex.pnn.police.uk  |
| Head of Performance Information  | Mrs E Cowlett                                    | 01273 475432 Ext 544038                            | elizabeth.cowlett@sussex.pnn.police.uk  |
| Head of Professional Standards   | Dr Robert J Graves                               | 01273 475432 Ext 544022                            | jeremy.graves@sussex.pnn.police.uk  |
| Force Information Manager  | Mr M Marcus                                      | 01273 475432 Ext 545351                            | marcus.potter@sussex.pnn.police.uk  |
| Production & Development Manager   | Mr M Caddick                                     | 01273 475432 Ext 540829                            | production@sussex.pnn.police.uk   |
| Force Analysis   | Ms Joanne Cole                                   | 01273 475432 Ext 540277                            | joanne.cole@sussex.pnn.police.uk  |
| 24 Hour Press Enquiries  | 01273 404173                                     |  |   |
| <b>Finance &amp; Services</b>  |  |  |   |
| Head of Estates & Facilities   | Mr V Williams                                    | 01273 475432 Ext 544059                            | vaughan.williams@sussex.pnn.police.uk   |
| Head of Joint Transport/Logistics  | Dennis Ord                                       | 01273 475432 Ext 544182                            | dennis.ord@sussex.pnn.police.uk   |
| Head of Procurement/Supplies   | Mr G Robinson                                    | 01483 633561                                       | gregory.m.robinson@sussex.pnn.police.uk   |
| Corporate Finance Manager  | Mrs M Kadwell                                    | 01273 470101 Ext 544524                            | miranda.kadwell@sussex.pnn.police.uk  |
| Finance & Commercial Services Change Manager                                     | Mr I Spires                                      | 07787 658830                                       | ian.spires@sussex.pnn.police.uk   |
| Joint Finance Service Manager  | Mrs S Williams                                   | 01273 475432 Ext 544089                            | rachel.williams@sussex.pnn.police.uk  |
| Insurance Manager  | Ms L Mackay                                      | 01273 475432                                       | lorna.mackay@sussex.pnn.police.uk   |
| Vehicle Recovery Scheme Manager  | Mr O Senior                                      | 01273 404571 Ext 544328                            | oliver.senior@sussex.pnn.police.uk  |
| Sponsorship & Events General   | Ms B Martin                                      | 01273 404201                                       | bridget.martin@sussex.pnn.police.uk   |
| <b>Human Resources</b>   |  |  |   |
| Head of Change for Surrey & Sussex   | Mr P Betts                                       | 01273 470101 Ext 544299                            | paul.betts@sussex.pnn.police.uk   |
| Head of Employee Services  | Mr B Davis                                       | 01483 638576                                       | bill.davis@surrey.pnn.police.uk   |
| Secretary to Head of ES  | Ms E Prowse                                      | 01483 630705                                       | emma.prowse@surrey.pnn.police.uk  |
| Learning & Development Service Delivery Lead                                     | Mr K Smith                                       | 01273 475432 Ext 545488                            | kevin.m.smith@sussex.pnn.police.uk  |
| Secretary to Head of L&D   | Ms F Harwood                                     | 01273 475432 Ext 540822                            | faye.harwood@sussex.pnn.police.uk   |
| Head of Service Delivery People Services   | Mr A Rutherford                                  | 01273 404214 Ext 540585                            | adrian.rutherford@sussex.pnn.police.uk  |
| PA to Head of SDPS   | Mrs T Spottiswoode/<br>Mrs A Colwell (Thurs/Fri) | 01273 404214 Ext 544012<br>01273 404214 Ext 544012 | tanya.spottiswoode@sussex.pnn.police.uk<br>anna.colwell.01@sussex.pnn.police.uk |
| Secretary to Head of SDPS  | Ms F Bromley                                     | 01273 475432 Ext 544012                            | frankie.bromley@sussex.pnn.police.uk  |
| Head of People Development   | Mr P Cliff                                       | 01483 638272                                       | paul.cliff@surrey.pnn.police.uk   |
| Secretary to Head of PD  | Ms E Prowse                                      | 01483 630705                                       | emma.prowse@surrey.pnn.police.uk  |

## National Agencies

| Job Function | Name | Tel No | Fax No | Email |
|--------------|------|--------|--------|-------|
|--------------|------|--------|--------|-------|

### ACRO Criminal Records Office

PO Box 481, Fareham, Hants PO14 9FS.

Tel: 01489 569800 Fax: 02380 745691

Email: [enquiries@acro.pnn.police](mailto:enquiries@acro.pnn.police) URL: [www.acro.police.uk](http://www.acro.police.uk) Twitter: @acro\_police

International Criminal Conviction Exchange: Tel: 01489 569805 or 01489 569808

Email: [international.requests@acro.pnn.police.uk](mailto:international.requests@acro.pnn.police.uk)

ACRO Criminal Records Office is a national police unit based in the UK that works to keep communities safe both at home and around the world. A leader in managing criminal records and biometric information, the organisation delivers a range of services to law enforcement and public protection agencies, including the police and immigration services, as well as directly to members of the public.

ACRO has the delegated responsibility for managing the UK Central Authority for the Exchange of Criminal Records, which exchanges criminal records information with other EU Member States. Outside the EU, ACRO exchanges records with all non-EU Interpol countries via Interpol channels. It works closely with the UK police service, in particular to improve the exchange of criminal conviction information and to maximise the range of benefits it provides. ACRO co-ordinates subject access and record deletion requests from members of the public on behalf of the UK police service. The organisation issues Police Certificates to people looking to migrate to certain countries and International Criminal Conviction Exchanges to people looking to work abroad with children. ACRO provides access to the PNC on behalf of authorised non-police agencies and converts historical microfiche records onto the PNC to the benefit of all users.

ACRO takes a lead in promoting criminal records information services and routinely supports a range of agencies including Border Force, Immigration Enforcement and HMRC. It works closely with the NPCC, NCA, the Home Office and other government departments and agencies. Further afield, ACRO works with international partners to develop and improve exchange mechanisms between the UK and majority countries.

ACRO is hosted by Hampshire Constabulary.

|                                     |                   |              |          |  |
|-------------------------------------|-------------------|--------------|----------|--|
| Chief Executive                     | Mr R Price        | 02380 745691 |          | <a href="mailto:robert.price@acro.pnn.police.uk">robert.price@acro.pnn.police.uk</a>               |
| Head of ACRO                        | Supt J Fulton     | 01489 569800 | 01479852 | <a href="mailto:james.fulton@acro.pnn.police.uk">james.fulton@acro.pnn.police.uk</a>               |
| Senior Manager                      | Ms Karen Progl    | 01489 569812 |          | <a href="mailto:karen.progl@acro.pnn.police.uk">karen.progl@acro.pnn.police.uk</a>                 |
| Senior Manager                      | Mrs Chloe Bowler  | 01489 569834 |          | <a href="mailto:chloe.bowler@acro.pnn.police.uk">chloe.bowler@acro.pnn.police.uk</a>               |
| Senior Manager                      | Mrs Lucy Saunders | 02380 479852 |          | <a href="mailto:lucy.saunders@acro.pnn.police.uk">lucy.saunders@acro.pnn.police.uk</a>             |
| Senior Manager (Business & Finance) | Mrs Susan Francis | 01489 569841 |          | <a href="mailto:susan.francis@acro.pnn.police.uk">susan.francis@acro.pnn.police.uk</a>             |
| Senior Manager (IT & Systems)       | Mrs Julia Barnard | 02380 479482 |          | <a href="mailto:julia.barnard@acro.pnn.police.uk">julia.barnard@acro.pnn.police.uk</a>             |
| Communications Manager              | Mr T Feltham      | 02380 744635 |          | <a href="mailto:tim.feltham@acro.pnn.police.uk">tim.feltham@acro.pnn.police.uk</a>                 |
| HR Enquiries                        |                   | 01489 569843 |          | <a href="mailto:acro.personnel@hampshire.pnn.police.uk">acro.personnel@hampshire.pnn.police.uk</a> |

### Action Fraud

c/o City of London Police, 7 Wood Street, London EC2P 2NQ. Tel: 0300 123 2040 or 020 7386 3620

Email: [contact@actionfraud.police.uk](mailto:contact@actionfraud.police.uk) URL: [www.actionfraud.police.uk](http://www.actionfraud.police.uk) Facebook: [www.facebook.com/actionfraud](http://www.facebook.com/actionfraud)

Twitter: [www.twitter.com/actionfrauduk](http://www.twitter.com/actionfrauduk)

Action Fraud is the UK's national reporting centre for fraud and financially motivated cyber crime. The reports taken by Action Fraud are sent to the National Financial Intelligence Bureau (NFIU) who collate and analyse intelligence on fraud, who then make the decision to send crimes to law enforcement.

Press Office: 020 7601 2220 [media@cityoflondon.police.uk](mailto:media@cityoflondon.police.uk)

### Association of Police and Crime Commissioners (APCC)

Lower Ground, 11th Floor, Sanctuary, Westminster, London SW1P 3JS. Tel: 020 7222 4296

Email: [enquiries@apccs.police.uk](mailto:enquiries@apccs.police.uk) URL: [www.apccs.police.uk](http://www.apccs.police.uk) Twitter: @assocpccs

The Association of Police and Crime Commissioners (APCC) provides essential national support functions for elected Police and Crime Commissioners (PCCs) and all policing governance bodies in England and Wales.

The APCC offers the following services to PCCs: information on national policing policy issues and legislation; consults PCCs to enable them to develop policy positions and to influence change; facilitates the leadership of PCCs on national governance structures such as the College of Policing, National Crime Agency and Police Professional Bodies; and assists PCCs in collaborating to share practice, procure services, and identify ways to achieve efficiencies through working together.

Chief Executive Ms S Hancock 020 7222 4296 020 7222 4157 [enquiries@apccs.police.uk](mailto:enquiries@apccs.police.uk)

| Job Function | Name | Tel No | Fax No | Email |
|--------------|------|--------|--------|-------|
|--------------|------|--------|--------|-------|

## Office of Surveillance Commissioners

The OSC has been replaced by the Investigatory Powers Commissioner's Office (IPCO) – see entry.

## Office of the Immigration Services Commissioner (OISC)

5th Floor, 21 Bloomsbury Street, London WC1B 3HF.

Tel: 0345 000 0046 Email: info@oisc.gov.uk

URL: [www.gov.uk/government/organisations/office-of-the-immigration-services-commissioner](http://www.gov.uk/government/organisations/office-of-the-immigration-services-commissioner)

The Immigration Services Commissioner investigates complaints against immigration advisers and prosecutes those convicted of illegally providing immigration advice and/or services.

## Operational Communication in Policing (OCiP)

See National Police Forces & Agencies.

## Security Industry Authority

PO Box 49768, London WC1V 6WY. Email: info@sia.homeoffice.gov.uk URL: [www.sia.homeoffice.gov.uk](http://www.sia.homeoffice.gov.uk)

Facebook: [www.facebook.com/pages/security-industry-authority](http://www.facebook.com/pages/security-industry-authority)

LinkedIn: [www.linkedin.com/company/security-industry-authority](http://www.linkedin.com/company/security-industry-authority) Twitter: @SiaUK

The Security Industry Authority (SIA) is the organisation responsible for regulating the private security industry in the UK.

### Senior Officers

|                 |             |               |               |                                 |
|-----------------|-------------|---------------|---------------|---------------------------------|
| Chair           | Ms E France | 020 7025 4101 | 020 7025 4101 | elizabeth.france@sia.gsi.gov.uk |
| Chief Executive | Mr A Clamp  | 020 7025 4350 | 020 7025 4101 | alan.clamp@sia.gsi.gov.uk       |

### Compliance & Enforcement

The Compliance & Enforcement Department comprises of investigation teams across eight regions of the UK. Based at headquarters are the Casework Teams and Intelligence Department. All areas work together to ensure compliance with the PSIA 2001.

Director of Partnerships & Interventions Mr D Humphries 020 7025 4175 020 7025 4101 dave.humphries@sia.gsi.gov.uk

### Marketing & Communications Department

The Marketing & Communications Department is responsible for communicating an understanding across sectors nationwide in conjunction with the PSIA 2001. Along with demonstrating the application and benefits of the SIA's aims, this ensures that businesses/organisations and individuals are encouraged to participate in moving the country forward.

Senior Manager of Stakeholder Management Mr A Cutler 020 7025 4138 020 7025 4155 anthony.cutler@sia.gsi.gov.uk

## UK Visas & Immigration (UKVI) (formerly UK Border Agency)

Immigration Enquiries 0300 123 2241 Email: [ukbanationalityenquiries@ukba.gsi.gov.uk](mailto:ukbanationalityenquiries@ukba.gsi.gov.uk)

URL: [www.gov.uk/government/organisations/uk-visas-and-immigration](http://www.gov.uk/government/organisations/uk-visas-and-immigration)

**Belfast:** Law Society House, 90-100 Victoria Road, Belfast BT1 3GN. Tel: 0300 123 2241

**Birmingham:** Union Court, 41 Station Road, Solihull, Birmingham B91 3RT. Tel: 0300 123 2241

**Cardiff:** General Buildings, Ground Floor, 31-33 Newport Road, Cardiff, Wales CF24 0AB. Tel: 0300 123 2241

**Croydon:** Lunar House, 20 Wellesley Road, Croydon, Surrey CR9 2BY. Tel: 0300 123 2241

**Glasgow:** Festival Court, 100 Princes Street, Govan, Glasgow G51 1DH. Tel: 0300 123 2241

**Liverpool:** The Capital Building, 100 Union Street, Liverpool L3 9PP. Tel: 0300 123 2241

**Sheffield:** Vulcan House, Riverside Entrance, 6 Millsands, Sheffield S3 8NU. Tel: 0300 123 2241

UK Visas & Immigration (UKVI) runs the UK's services for visas and asylum seekers, and grants or refuses applications for British citizenship.

### Senior Officers

|                  |              |               |
|------------------|--------------|---------------|
| Director General | Mr M Thomson | 0300 123 2241 |
|------------------|--------------|---------------|

### Immigration Removal Centres

Brook House IRC, Perimeter Road South, London Gatwick Airport, Gatwick RH6 0PQ. Tel: 01293 566500

Campfield House IRC, Langford Lane, Kidlington, Oxon OX15 1RE. Tel: 01865 233600 Fax: 01865 233723

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