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22ND ANNUAL DISTINGUISHED SERVICE AWARDS ANNOUNCED

[CHARMAINE HACK AND ROMESH VADIVEL HONOURED AT OCTOBER 2021 DATA SUMMIT](#)

Washington, D.C. ~ The Postsecondary Electronic Standards Council (PESC) is pleased to announce the Distinguished Service Award Winners for 2021 honouring **Charmaine Hack**, Vice President of Strategic Enrolment Management, Centennial College; and **Romesh Vadivel**, Assistant Registrar and Director of Service Point, Enrolment Services, McGill University.

2021 *Distinguished Service Award Winners*



CHARMAINE HACK

VICE PRESIDENT OF STRATEGIC
ENROLMENT MANAGEMENT
CENTENNIAL COLLEGE



ROMESH VADIVEL

ASSISTANT REGISTRAR & DIRECTOR OF
SERVICE POINT, ENROLMENT SERVICES
MCGILL UNIVERSITY

“Charmaine Hack is a visionary, highly respected, and collaborative postsecondary leader. She is a champion of the transformation of Canada’s learner mobility digital ecosystem as a key leader in the design and launch of ARUCC’s MyCreds. As a past president of ARUCC and participant in

other national and regional professional organizations, Charmaine's legacy is truly remarkable. Warm congratulations to her on this well-deserved recognition!"

"I have had the distinct pleasure of working with Romesh Vadivel at McGill University and in his role as past president of ARUCC. He is a forward-thinking postsecondary leader who continues to make ground-breaking contributions to the profession as a champion of learner mobility and system modernization. His shared leadership of the ARUCC MyCreds initiative is just one great example. Bravo to Romesh on this well-deserved recognition!"

- Kathleen Massey, Associate Vice President (Students); University of Lethbridge; GDN President

"Char is an incredibly competent leader in the Canadian higher education sphere and best in class. We've had the opportunity to work together for several years in various settings as we have had similar career trajectories. She is visionary, thoughtful, dedicated, savvy, and smart. Char also happens to be a dear friend so I'm thrilled to see her so appropriately recognized."

"Romesh is one of those wonderful colleagues who brings such vision to the table when considering new approaches," says Joanne. "It's been great working together so closely in recent years. He's professional and a big picture thinker with a great sense of humour. This award is fitting given his work to support Canadian higher education."

- Joanne Duklas, President, Duklas Cornerstone Consulting Inc.; Executive Lead, ARUCC MyCreds MesCertif National Network

"Romesh and Charmaine have shown exceptional commitment to the Association of the Registrars of the Universities and Colleges of Canada and to the essential work of supporting student mobility through the ARUCC MyCreds | MesCertif National Network. Their ability to articulate and promote collaboration is beyond measure and their dedication will be felt by Canadian learners for years to come as the MyCreds | MesCertif National Network continues to grow. They honour the registrarial profession with the integrity and tireless commitment they continue to show in all of their continued work with ARUCC."

- Julie Green, Registrar, King's College; ARUCC President

"Charmaine and Romesh are shining stars, who not only guide us and lead us – but radiate warmth, generosity, knowledge and passion in everything they do! Charmaine and Romesh are truly inspirational, and I am honoured to know them as colleagues, partners and friends!"

- Michael Sessa, President & CEO, Postsecondary Electronic Standards Council

Charmaine Hack

Charmaine Hack recently joined Centennial College as Vice President of Strategic Enrolment Management (SEM), having left Ryerson University, where she has served most recently as the University Registrar since 2013. Charmaine is a former President of the Association of Registrars of the Universities and Colleges of Canada (ARUCC) and is currently Chair of ARUCC's National Network Project. At Ryerson, she served on the university's Senate, Academic Standards Committee, Academic Governance and Policy Committee, and the Awards and Ceremonials Committees. She was elected for two consecutive terms to serve on the university's Board of Governors.

Over 30 years, Charmaine has led award winning teams that provide exemplary service and support to students and academic communities. Her national leadership scope, and exposure to numerous models within colleges and universities, has provided her with rich insights into organizational structures, the underpinnings of strategic enrolment management, and transformational change leadership. She aligns her relational practice to mobilize intersectional strengths and synergies across all functional areas of the institution, and has demonstrated the power of partnerships and collaboration with academic and student success teams.

Charmaine has a Master's degree in higher education from the Ontario Institute for Studies in Education (OISE) at the University of Toronto and a BA in English from the University of Toronto.

Romesh Vadivel

Romesh Vadivel has worked at McGill University since 2005, currently serving as Assistant Registrar & Director of Service Point in McGill's Enrolment Services division. He has worked in the Canadian higher education sector for more than twenty-five years in a variety of challenging roles at each of Concordia University, Dalhousie University and now at McGill University, in areas implicated in or touching directly upon enrolment management and student success.

Romesh is a leader of change and possesses a strong understanding of the student experience. He is a former President of the Association of Registrars of the Universities and Colleges of Canada (ARUCC), has served on the ARUCC Executive Committee since 2014, and on the ARUCC Groningen & Student Mobility Task Force and Steering Committee.

Charmaine and Romesh are national and international speakers having presented throughout numerous events in Canada and at annual events and conferences of AACRAO, GDN and PESC.

About PESC Annual Distinguished Service Awards

Many volunteers from the PESC Membership and education community have helped shape PESC into the organization it is today. Based in openness and transparency, together we support a neutral and welcoming environment with a seat at the table for everyone. Certain individuals, who exemplify these values, have gone above and beyond the call of duty and PESC takes the opportunity each year to recognize them with Distinguished Service Awards. PESC Distinguished Service Awards serve as our opportunity to say thank you for being a leader and for making a positive impact on education.