

# Sage 100 Version 2019

## Integrated Solutions Compatibility Matrix

### Revised as of April 10, 2019

The Integrated Solutions Compatibility Matrix is intended to cover all information as of April 10, 2019, regarding Integrated Solutions compatibility with Sage 100 version 2019. Any version not listed should be assumed *incompatible*. If your configuration is not listed, Sage Customer Support cannot provide support for you. All hardware and system requirements must meet or exceed the minimum requirements as indicated in the *Sage 100 Supported Platform Matrix*. Only additional requirements are listed in this matrix.

**Note:** It is critical that before and during an installation, this document be thoroughly reviewed, along with the *Sage 100 Installation and System Administrator's Guide* and other documents found on the *How to install Sage 100 and locate installation and upgrade information* knowledgebase article. For this Web page log into the Sage Support Web site at: <https://support.na.sage.com/>

Throughout this document, other companies' Web sites are referenced; the content on those sites can change at any time. Sage has no control over, and cannot be responsible for the content of other companies' Web sites.

**Note:**

- A number of Sage 100 features or integrations require internet access. Some of the more common features or integrations are (not a complete list):
  - Sage Exchange Desktop - Credit Card Processing - Paya - Sage Payments
  - Office 365 Connector for Sage 100
  - Sage Advisor Update
  - Sage Intelligence
  - Sage 100 Payroll 2.0 (Payroll Tax) / Sage Data Cloud
  - Sage Federal and State Tax Reporting (Aatrix)
  - Sage Sales Tax (Avalara)
  - Paperless Office (email)
  - Direct Deposit Service with SPR
  - G/L Integration with SPR
  - Sage Banking Cloud
  - SData Interface
  - eBusiness Manager
  - Sage 100 Web Services
- Please check for and apply any available Sage product updates from the Sage Support Web site at: <https://support.na.sage.com/>. For more information, consult your Sage business partner.
- Integrated product version compatibility indicated in this document does not necessarily imply that the integrated product vendor supports noncurrent versions. Refer to the integrated product vendors' Web site for specific information on their supported versions.
- Consult the integrated product's website for the most current information regarding that products compatibility with 64 bit versions of Windows.
- For more information on Sage 100 Version support and retirement, see the Supported Versions document located [here](#).

**Windows 7 Extended Support from Microsoft ends on January 14, 2020. Windows 7 will no longer be supported by Sage after January 14, 2020.**  
**Windows Server 2008 R2 Extended Support from Microsoft ends on January 14, 2020. Windows Server 2008 R2 and Windows Small Business Server 2011 will no longer be supported by Sage after January 14, 2020.**

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<b>Sage 100 Payroll</b>			
Product Version	Sage 100 Standard, Advanced, and Premium Versions Supported	Hardware and System Requirements	Remarks
See Remarks	2019.0 and higher (6.10.0.0)	<ul style="list-style-type: none"> <li>Tax Calculation &amp; Tax Updates require internet access</li> </ul>	<ul style="list-style-type: none"> <li>Refer to the matrix below to determine what versions of Sage 100 Payroll are compatible with your version of Sage 100.</li> </ul>

Sage 100 Payroll Compatibility Matrix		Sage 100 Versions						
		2019 (6.1)						
Sage 100 Payroll	2.18.2	X						
	2.18.3	X						
	2.18.4	X						
	2.18.5*	X						
	2.19.0**	X						
	2.19.1	X						
	2.19.2	X						

\* Minimum Required for Certified Payroll support and for users with Payroll integrated with Bank Reconciliation.  
 \*\* Includes Aatrix changes for Ohio locals and Wilmington, Delaware (W-2s)

<b>Sage Bank Feeds</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
2019	X	X	<ul style="list-style-type: none"> <li>Internet Explorer 11 (IE11) Required</li> <li>Internet access is required</li> </ul>	<ul style="list-style-type: none"> <li>Sage 100 2019 users with Payroll integrated with Bank Reconciliation, will need to also install Sage 100 Payroll 2.18.5 or higher.</li> <li>Be sure to include system files and all companies with bank accounts linked to bank feeds when migrating.</li> </ul>

<b>Aatrix (Federal and State Tax Reporting)</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
Aatrix 2019 Qtr 1	X	X	<ul style="list-style-type: none"> <li>Workstation O/S installation only</li> <li>Internet access is required</li> </ul>	

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<b>DSD / ScanForce Multi-Bin Basic</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
6.10	Check Vendor Availability	Check Vendor Availability		<ul style="list-style-type: none"> <li>Available with Sage 100c only</li> <li><a href="http://www.dsdinc.com/enhancement/mbim-multi-bin-inventory-management/">http://www.dsdinc.com/enhancement/mbim-multi-bin-inventory-management/</a></li> </ul>

<b>Office 365 Connector for Sage 100</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
1.03.0000	X	X	<b>Office 365 Connector Installation System Requirements:</b> Sage 100 Server running Windows 8.1, Windows 10, Windows Server 2012 R2, Windows Server 2016 *Note: 64-bit only  <b>Office 365 Add-in</b> supported on systems supported by Office 365.	Office 365 Connector requires Office 365 Business Premium and Microsoft Azure Active Directory license

<b>Sage CRM for Sage 100 2018</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
Sage CRM 2019 R1 For Sage 100 2019	X	X		<ul style="list-style-type: none"> <li>Quick Order Entry is available for use only with Sage 100 Advanced and Premium.</li> <li>If using the Sage 100 SData Adapter, Sage CRM and the SData Adapter cannot be installed on the same Server. Install the SData Adapter to a different system.</li> </ul>

<b>Sage HRMS</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
HRMS 2017 (10.70.41) or higher	X	X		<ul style="list-style-type: none"> <li>Sage 100 Payroll Link</li> <li>Contact Sage Employer Solutions group for integration options</li> <li>Sage HRMS G/L Link integrates with Sage 100 using General Ledger Exchange or VI import</li> </ul>

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<b>Sage Fixed Assets – Depreciation-Network</b>				
<b>Product Version</b>	<b>Sage 100 Standard and Advanced Versions Supported</b>	<b>Sage 100 Premium Version Supported</b>	<b>Hardware and System Requirements</b>	<b>Remarks</b>
2019.1	X	X	<ul style="list-style-type: none"> <li>An installation of the Fixed Assets “Network” Client is required on the same Server as Sage 100 Advanced and Premium Server for the integration to function properly.</li> <li>Remote access; cannot be used across subnets without Terminal Server and/or Citrix</li> </ul>	The allocation feature in Sage Fixed Assets which allows multiple G/L Accounts is not supported, only single G/L Account for each asset can be integrated into Sage 100.
<b>Sage Fixed Assets – Depreciation-Standalone</b>				
2019.1	Standard Version Only		<ul style="list-style-type: none"> <li>Remote access; cannot be used across subnets without Terminal Server and/or Citrix</li> </ul>	The allocation feature in Sage Fixed Assets which allows multiple G/L Accounts is not supported, only single G/L Account for each asset can be integrated into Sage 100.
<b>Sage Fixed Assets – Lite Depreciation</b>				
2019.1	Standard Version Only		<ul style="list-style-type: none"> <li>Remote access; cannot be used across subnets without Terminal Server and/or Citrix</li> </ul>	The allocation feature in Sage Fixed Assets which allows multiple G/L Accounts is not supported, only single G/L Account for each asset can be integrated into Sage 100.

<b>Sage Fixed Assets – Premier Depreciation</b>				
<b>Product Version</b>	<b>Sage 100 Standard and Advanced Versions Supported</b>	<b>Sage 100 Premium Version Supported</b>	<b>Hardware and System Requirements</b>	<b>Remarks</b>
2019.1		The Sage 100 Fixed Assets Module is not supported. Only the Sage Fixed Assets GL Depreciation Link is supported.	<ul style="list-style-type: none"> <li>Remote access; cannot be used across subnets without Terminal Server and/or Citrix</li> </ul>	

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<b>SAP Crystal Reports for Sage</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
2016	X	X		

<b>Microsoft Office</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
2016	X	X		<ul style="list-style-type: none"> <li>▪ 32 and 64-bit versions supported. See KB 53091 for more information.</li> </ul>
2013	X	X		<ul style="list-style-type: none"> <li>▪ 32 and 64-bit versions supported. See KB 53091 for more information.</li> </ul>
2010**	X	X	**Office 2010 will be retired by Microsoft on October 13 <sup>th</sup> , 2020 and will no longer be supported by Sage.	<ul style="list-style-type: none"> <li>▪ 32 and 64-bit versions supported. See KB 53091 for more information.</li> </ul>

<b>Sage 100 Office Merge</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium ER P Version Supported	Hardware and System Requirements	Remarks
Desktop Versions only of Office 365, 2016, 2013, and 2010**	X	X	**Office 2010 will be retired by Microsoft on October 13 <sup>th</sup> , 2020 and will no longer be supported by Sage.	<ul style="list-style-type: none"> <li>▪ Sage 100 Office Merge does not integrate with the Online Web Versions of the Office application.</li> </ul>

<b>Microsoft Fax Services</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
In supported operating systems	X	X	<ul style="list-style-type: none"> <li>▪ Modem connected to analog line</li> <li>▪ Functioning modem driver</li> </ul>	

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<b>Sage Exchange Credit Card Processing, powered by Paya (formerly Sage Payment Solutions)</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
All (Web service)	X	X	<ul style="list-style-type: none"> <li>▪ Internet access is required</li> </ul>	Requires Exchange Desktop version 2.X. To apply for a merchant account, contact your Sage Customer Account Manager at: 800-854-3415. For more information, go to: <a href="https://www.sage.com/en-us/payment-processing/">https://www.sage.com/en-us/payment-processing/</a>

<b>Sage 100 Sales Tax. Powered by AvaTax</b>				
Product Version	Sage 100 Standard and Advanced Version Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
	Check Vendor Availability	Check Vendor Availability	<ul style="list-style-type: none"> <li>▪ Internet access is required</li> </ul>	<ul style="list-style-type: none"> <li>▪ For connector information, go to: <a href="http://www.avalara.com">www.avalara.com</a></li> </ul>

<b>Sage 100 Intelligence Reporting</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
7.50	X	X	<ul style="list-style-type: none"> <li>▪ Systems: Windows 7, Windows 8, Windows 10, Windows Server 2008 R2, Windows Server 2012, Windows Server 2016, Windows Server 2019, and Windows Terminal Server.</li> <li>▪ Citrix XenApp 6.5, 7.5, or 7.6</li> <li>▪ Hardware: CPU &gt; 1.3 GHZ</li> <li>▪ Memory: 2 GB RAM</li> <li>▪ Hard Drive Space: 350 MB</li> </ul>	<ul style="list-style-type: none"> <li>▪ Intelligence requires Microsoft Excel 2010, 2013, 2016 (32 and 64 bit), or Office 365 (Desktop Version Only)</li> <li>▪ Installs automatically with Sage 100 Workstation setup, reminder to make sure Excel is installed and activated <b>before</b> installing workstation setup, please see the <i>Sage 100 Installation and System Administrator's Guide</i> for more details</li> </ul>

<b>Sage Alerts and Workflow</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
All versions	X	X		

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<b>Sage Budgeting and Planning</b>				
<b>Product Version</b>	<b>Sage 100 Standard and Advanced Versions Supported</b>	<b>Sage 100 Premium Version Supported</b>	<b>Hardware and System Requirements</b>	<b>Remarks</b>
All versions	X	X		

<b>Sage Payment Center, powered by Paya (formerly Sage Payment Solutions)</b>				
<b>Product Version</b>	<b>Sage 100 Standard and Advanced Versions Supported</b>	<b>Sage 100 Premium Version Supported</b>	<b>Hardware and System Requirements</b>	<b>Remarks</b>
Web Service	X	X	<ul style="list-style-type: none"> <li>▪ Internet Explorer 11</li> </ul>	To apply for a merchant account, contact your Sage Customer Account Manager at 877- 798- 0795. For more information, go to: <a href="https://www.sage.com/en-us/payment-processing/">https://www.sage.com/en-us/payment-processing/</a>