Metering Maintenance

- Replace/Repair Solid State Meters
- Replace/Repair Fiber Optic Modems
- Replace/Repair Fiber Optic Power Supply
- Replace/Repair Isolation Relays
- Replace/Repair Fuses
- Replace/Repair Associated Wiring
- Rewire A base Meters for A-S Adapters
- Reprogram Solid State Meters
- Wire Meters for KYZ Pulses
- Upgrade Meter Firmware
- Test Current and Voltage Transformers
- Verify all Telemetry and Status Points
- Test all fiber terminations/connections

RTU/NTU Maintenance

- Replace/Repair RTU/NTU
- Replace/Repair RTU/NTU Power Supply
- Replace/Repair Status Cards
- Replace/Repair Analog Cards
- Replace/Repair Control Cards
- Replace/Repair Communication Connections
- Replace/Repair Associated Wiring
- Reprogram RTU/NTU
- Upgrade Firmware in RTU/NTU
- Verify all local Telemetry, Status and Control Points
- Test all fiber terminations/connections

RTU/NTU Testing
(Testing is to the RTU/NTU only/not to Power Equipment)

- Schedule all Testing work with all Participants
- Perform local point check of all RTU/NTU Status, Analog and Control Points
- Perform Remote point check of all RTU/NTU Status, Analog and Control Points with Participant

Site Installation/Upgrade

- Decommission old equipment
- Remove all old equipment
- Record equipment serial numbers
- Install and program all new equipment
- Test all analog, status and control points for all devices with participant

Customized Reporting

- Work order management system
- Inventory Management System
- Monthly Work order Reports – Location, Tech Name, Problem found, What was done to resolve the problem, Dates, Times
- Monthly Inventory Reports – Dates, Locations, Where parts are going to and coming from
- Meter Test Reports – Up/Down Times, Register Readings, Test Results
- CT Test Reports – Nameplate Info, Test Result

Annual Maintenance Package
includes all Services listed above, plus:

- 365/24/7 Services
- 3 day or better turnaround time
- Unlimited Phone support
- OEM repair return interface
- Up to 2 techs on the system