

WELCOME TO OUR

Monthly Newsletter we're so glad you're here!

Ciao, Supporters and Friends:

September kicked off with a burst of energy as we connected with our fellow community organizations in a Housing Study Conversation sponsored by Shenandoah County and the Town of Woodstock. Conducted in partnership with Virginia Tech and funded by Virginia Housing, the study is designed to take a closer look at local housing challenges, explore barriers to development, and identify practical, community-informed solutions. We're looking forward to seeing, and sharing, those results once the study is complete.

Our Centralized Housing Intake line gives us a front-row view of challenges and barriers in real time (check out Becky's September insights on **Page 4**), which highlights why studies like this are so crucial for guiding our work and supporting the community.

In that spirit, we also applied for a Housing Trust Fund grant opportunity this month to expand our capacity to meet growing demand. As you'll see on **Page 2**, the need is remains steady across all service areas, and we're confident we submitted a strong application. Send some positive vibes to the review committee!

Shew. That was an action-packed two weeks—so I ran away for two more! Just kidding. I was thankful to take a planned family vacation to Italy, knowing SAS was in great hands. I'm happy to report that not only did I survive the chaos of gelato lines and winding cobblestone streets, but so did the office! The SAS team managed everything flawlessly (check out BJ's work on **Page 3**), which makes me think... maybe I should take time off more often?

They may disagree, but I'm proud of how they pulled together to keep services moving and represent SAS well in the community—at events like the Shenandoah Community Health Clinic Open House and ribbon cutting for the new HOPE Initiative, which strengthens behavioral and addiction health services. That was especially meaningful as September marked Substance Abuse Awareness Month. And Megan discovered new resources to share with you (see **Page 5**), a timely highlight as we step into October and Domestic Violence Awareness Month.

A huge **thank-you** to my SAS team for keeping things running so smoothly in my absence (I had every confidence in them!), and to you for being here with us.





SEPTEMBER IMPACT SNAPHOT



CENTRALIZED INTAKE:

523

Strength Based **Intakes Completed** on the Coordinated **Entry Line**

Referrals

Noteworthy Trends



Utility Support:

Utility needs remained high in September, with more households receiving assistance than the previous month. This steady demand underscores the critical role these resources play in keeping families safe and comfortable.



Housing Assistance (State & Federal):

Housing support continued at a steady pace, with new referrals keeping our program pipeline active. Families are staying safely housed, reflecting the ongoing impact of consistent support.



Stability Support (Private):

While slightly fewer households required stability support this month, the targeted help provided continues to prevent crises and build long-term security for those we serve..



SAS DIRECT CONNECTIONS: ALL STAFF

298

Service Connections made at SAS Level

477 **Hours of Effort**



STABILITY SUPPORT **FUNDRAISING, PRIVATE GRANTS & COMMUNITY PARTNERSHIPS FUNDS**



STABILITY SUPPORT SERVICES PROVIDED

Households

Aided with Rent/Mortgage

Payments



UTILITY ASSISTANCE PROVIDED



Households

\$6,552.07



RESTRICTIVE FUNDING STATE & FEDERAL HOUSING **GRANT PROGRAMS**



HOUSING **ASSISTANCE PROVIDED**

Rapid Rehousing

Targeted Prevention

Emergency Shelter

Case Management Interviews

> \$8,180.00 in Assistance



HOUSING REFERRALS RECEIVED

Rapid Rehousing

Targeted Prevention

Emergency Shelter

13 **Total Referrals**

\$1,395.00 in

in Assistance



Stability Support

If you know Someone who has a disconnection on their utility or needs propane, oil, or wood, have them call BJ.











Moments of Impact: Housing Stability & Utility Assistance Stories

A Burden Shared, A Heart Lifted

One afternoon, an elderly client called, worried about a \$926 electric bill for just one month. BJ pulled up her account to confirm, and unfortunately, the amount was correct. As they spoke, the client shared that her HVAC system was failing and replacement estimates were between \$6,600 and \$13,000, far beyond what her fixed income could cover. Overwhelmed, she admitted she didn't know what to do. BJ reassured her that we could step in to cover the electric bill using Salvation Army funds, with help from St. John Bosco Church. For her HVAC needs, we connected her with Habitat for Humanity and other resources that might ease the burden. For now, she has turned off the unit to prevent further strain, but by the end of the call, her voice was lighter. She expressed heartfelt gratitude, repeating over and over how relieved she felt knowing she wasn't facing this challenge alone.

Holding On Through Loss

A gentleman recently reached out in urgent need of rent assistance. He had been the full-time caretaker for his mother, sharing an apartment that her income was able to support. When she passed away in July, he suddenly found himself not only grieving but also without an income. Determined to move forward, he began job searching and had just completed an interview he felt optimistic about. In the midst of this transition, an eviction notice arrived. With no way to cover the rent or the electric bill, he feared losing his home—and even his beloved dog. BJ stepped in, quickly gathering the necessary verifications and using Salvation Army funds to cover his September rent and utilities. When he learned he could stay in his home, his relief was overwhelming. He expressed heartfelt thanks, grateful not only for the financial help but for the chance to keep his companion and a roof over his head as he works toward a new start.



We're excited to share some wonderful progress. Our previous resident has successfully transitioned into stable housing, and we've since welcomed a new female resident. Two more women have completed their intakes and will be joining us soon. With their arrival, the site will reach full occupancy for the very first time, a milestone that fills us with hope and energy for the work ahead.

In addition, new security cameras have been installed to provide greater peace of mind for both residents and staff, ensuring everyone feels safe and supported.

This program continues to grow stronger each day, but it's only possible because of the generosity and encouragement of our community. Thank you for standing with us and helping create a place of safety and new beginnings.

(occupancy is gender-specific and rotates based on current residents)



In Financial Assistance provided to Shenandoah County Residents in both Utility & Rent/Mortgage Assistance.
(July 2025-June 2026)

Jur Funding Par

Partner Organizations & Private Grants

Woodstock Ministerial Association Strasburg Local Relief Maurertown Brethren Church Wakeman's Grove St. John's Bosco

Edinburg Ministerial Association New Market Presbyterian Church

St. Mary's Church of the Pine Shenandoah Valley Electric Cooperative

Shenandoah Community Foundation

Sentara Health **United Way**

<u>Salvation Army Funds</u>

Funds from Shenandoah County Salvation Army Service unit to administer the funds collected in the Red Kettles for utility/rent/mortgage assistance to Shenandoah County residents.

> Use the QR Code to Make a Donation to the Virtual Kettle Year Round!







If you know someone who is experiencing a housing crisis, please have them call Centralized Housing Intake at 540-271-1701 to complete an eligibility screening.

Call Volume:

Call volume increased in September. A consistent theme in these calls is that rent increases are making housing unaffordable for many families.

As a result, many callers are staying in motels or hotels, an unstable and costly option, especially for families with children.

Key Needs Identified:

The lack of affordable housing continues to be a major barrier to stability, leaving families with few options.

Call to Action:

This trend highlights the urgent need for more affordable housing opportunities in our community and reminds us of the work we can do together to help families stay safely housed and prevent homelessness.



Centralized Housing Intake Coordinator





Expanding Knowledge to Better Serve Our Communities

Our Housing Programs serve Shenandoah, Page, and Warren Counties, and we stay engaged by attending community meetings across the region. Each month I participate in the PACA (Page Alliance for Community Action) meeting, usually virtually since crossing two mountains can be a challenge. However, I had inspections in Page County and was able to attend in person.

During the meeting, staff from the Attorney General's Victim Services Unit shared an insightful presentation on resources for victims of domestic and sexual violence - many of which were new to me. While we are not a domestic violence specific provider, many of our participants are currently facing these situations, or have in the past - making this knowledge especially valuable.

Victim Notification Program: Virginia law gives victims the right to know what's happening with the offender in their case, from court dates to release decisions, through a secure notification system called NAAVI. You can learn more about this program here:

https://www.oag.state.va.us/programs-outreach/victim-assistance

Address Confidentiality Program: Cost-free, confidential mail forwarding service for victims of Domestic Violence, stalking, sexual violence and human trafficking who have recently relocated to an address unknown to their abuser or stalker. You can learn more about this program here:

https://www.oag.state.va.us/programs-outreach/domesticviolence/address-confidentiality-program



OCTOBER 2ND: MONTHLY PARTNERSHIP MEETING WITH FAMILY PROMISE

OCTOBER 3RD: SALVATION ARMY MEETING

OCTOBER 6TH - 10TH: SAS YEARLY AUDIT

OCTOBER 6TH: COC EXECUTIVE COMMITTEE MEETING

OCTOBER 8TH: LEADSHARE WOODSTOCK

BfZ MEETING

OCTOBER 9TH: COC GENERAL MEETING

SAS BOARD MEETING

OCTOBER 10TH: WORLD HOMELESS DAY

OCTOBER 13TH: OFFICE CLOSED / FEDERAL HOLIDAY

OCTOBER 14TH: LEADSHARE STRASBURG

PACA MEETING

OCTOBER 21ST: CoC MEDIA & ADVOCACY COMMITTEE MEETING

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OCTOBER 23RD: WARREN COALITION MEETING



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