

2021 MAHP Medical & Pharmacy Directors Virtual Forum

Molina Healthcare of Mississippi Program Updates

August 18, 2021

Molina Healthcare of Mississippi

- Vaccine Initiatives
- Care Management Services
- Disease Management Services
- Pharmacy Services
- Community Outreach



Covid – 19 Member Data as of 8/03/2021

Molina Healthcare of Mississippi

COVID-19: Summary Analysis

State

MS

LOB

All

Product

All

Category

All

Service Date

1/1/2020

8/3/2021

[Link to Methodology](#)

Data As Of: 2021-08-02

Partially Vaccinated Members

2,927

Fully Vaccinated Members

5,031

Total Vaccinated Members

7,958

Members Overdue for 2nd Dose*

749

Vaccine Medical Claims

2,584

Vaccine Rx Claims

11K

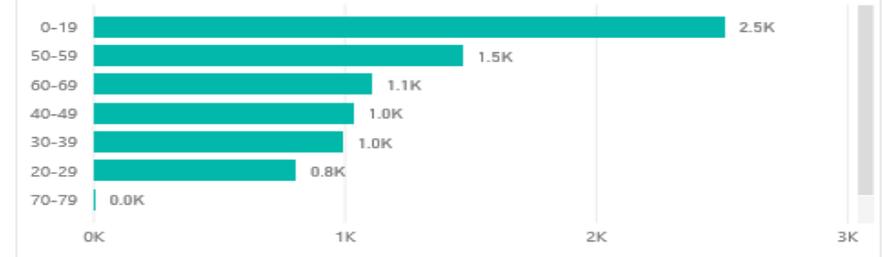
- Partially vaccinated members are those who have received *only* the first dose
- Fully vaccinated members are those who have received *both* doses
- Total vaccinated members represents the total population of members who have received at least 1 dose

- Members are flagged as overdue if the number of days since a first dose claim is greater than 35*
- * this number was chosen to average the recommended 2nd dose time frames and adjust for lag
- Claims aging is based on finalized claims and does not adjust for claims lag

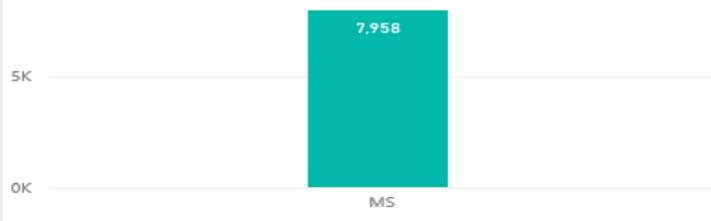
Total Vaccinated Members by Week



People Partially or Fully Vaccinated(Active) by Member Age Category



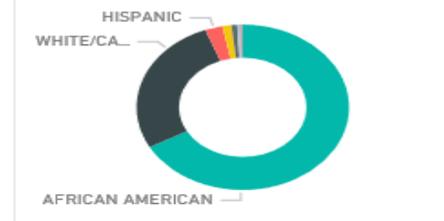
Vaccinated Members by State



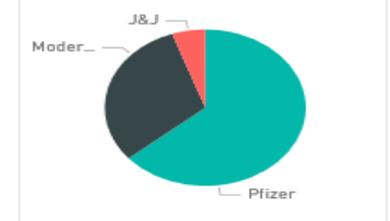
People Partially or Fully Vaccinated(Active) ...



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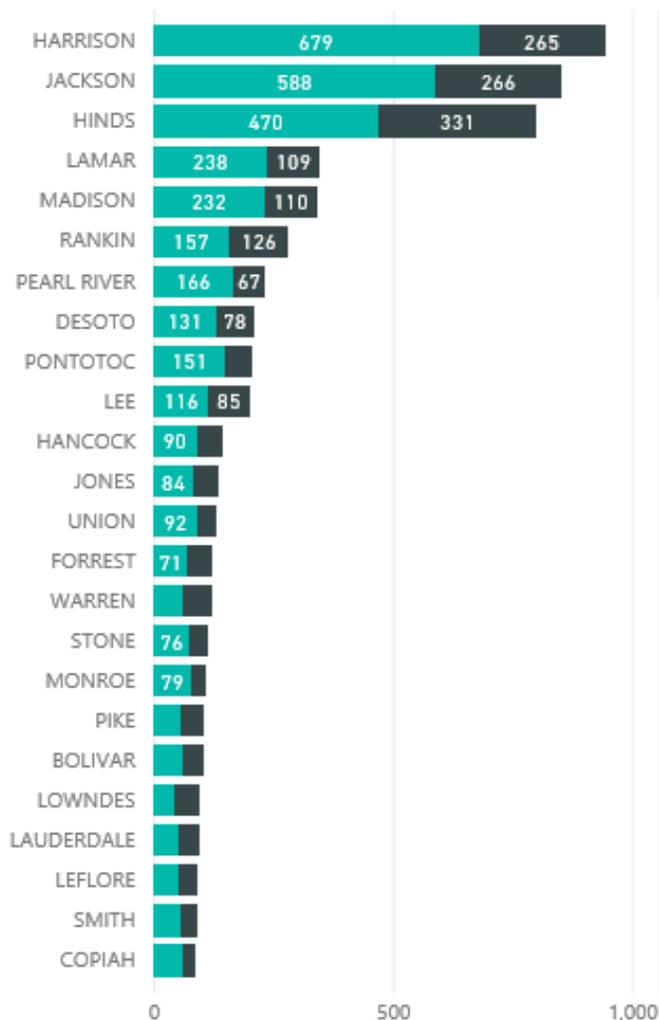
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Data As Of: 2021-08-02

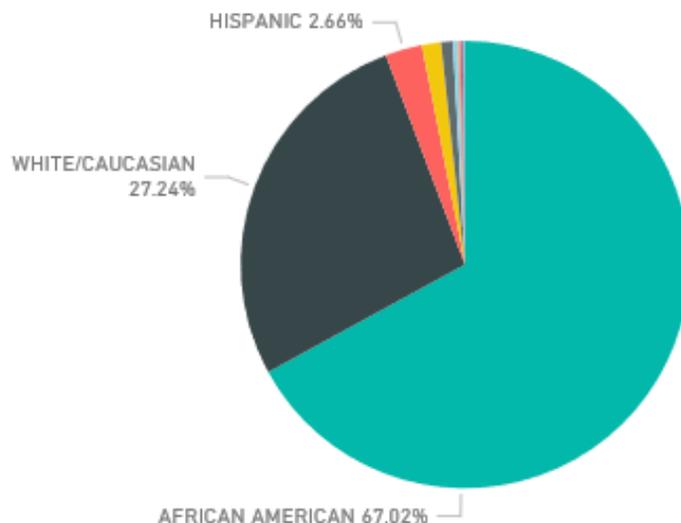
Vaccinated Members by County

Is Vaccinated ● Fully Vaccinated ● Partially Vaccinated

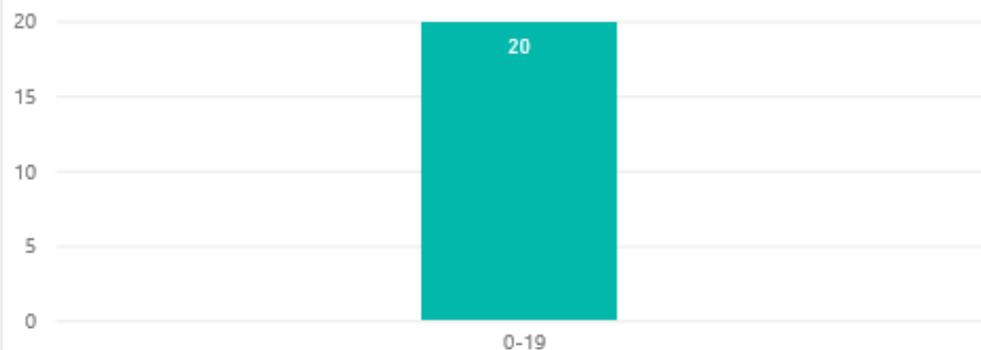


Vaccinated Members by Ethnicity

Member Ethnicity ● AFRICAN A... ● WHITE/CAU... ● HISPANIC ● ASIAN/PA... ● PUERTO RIC...



Vaccinated Members by Age



Latest Membership

142K

Vaccines Administered

13K

% w/ At Least 1 Dose

5.6%

% Fully Vaccinated Members

3.5%

Vaccinated Members by Gender

Gender ● F ● M



Molina Increases COVID-19 Vaccine Access in Mississippi

- Partnering with local universities' nursing programs, faith-based organizations, and providers to increase the equitable distribution of COVID-19 vaccinations
- MolinaCares and its partners will host drive-thru immunization events throughout the summer, which will be open to Molina members and other members of the community
- Vaccinations at MolinaCares' community events will be administered on a first-come first-served basis.
- “Getting vaccinated is the best way for us to get back to normal and this initiative will help make sure no one is left behind. MolinaCares is making it easy to get a vaccine by meeting people where they are – at local churches and other accessible locations.”

Care Management

Molina Healthcare of Mississippi

- Molina Healthcare provides a comprehensive Case Management (CM) program to all Members who meet the criteria for services.
 - Hospitalizations (Primary Diagnoses): Psychiatric, substance abuse, admissions for controllable diseases
 - Social issues: Medical child neglect
 - Life Threatening Chronic Diseases: HIV/AIDS, Cancer, Tuberculosis
 - Members with three or more consecutive missed appointments
 - Significant impairments: hearing, vision, mobility, cognitive/mental impairments
 - Pregnant Patients
 - Members that failed to meet health prevention guidelines
 - Newly diagnosed patients: asthma, diabetes, HIV/AIDS, mental illness, substance abuse, failure to thrive, low birth weight, critically ill newborn, newborns with NICU stay greater than 24 hours
 - High risk populations that would benefit from Case Management Services
 - Cases identified by PCP, Quality Improvement Department, Complaint or Grievance, Molina Medical Director, Member, Hospital Discharge Planner, Quarterly Administrative Claims Review, Mississippi State Department of Health

Care Management

Molina Healthcare of Mississippi

- **Behavioral Health Management Program**
 - Behavioral Health services can be rendered through telehealth.
- **High Risk Pregnancy Health Management Program**
 - The pregnancy program strives to reduce hospitalizations and improve birth outcome through early identification, trimester specific assessment and interventions appropriate to the potential risks and needs identified.
 - The pregnancy program does not replace or interfere with the member's physician assessment and care. The pregnancy program supports and assists physicians in the delivery of care to members.

Disease Management

Molina Healthcare of Mississippi



Breathe with Ease® Asthma Program

Molina Healthcare provides an asthma disease management program called Breathe with Ease®, designed to assist Members in understanding their disease. Molina Healthcare has a special interest in asthma, as it is the number one chronic diagnosis for our Members. This program was developed with the help of several community Providers with large asthma populations. The program educates the Member and family about asthma symptom identification and control. Our goal is to partner with you to strengthen asthma care in the community.

Healthy Living with Diabetes®

Molina Healthcare has a diabetes health management program called Healthy Living with Diabetes® designed to assist Members in understanding diabetes and self-care. Molina Healthcare has a special interest in diabetes, as it is the number one chronic diagnosis for our Basic Health Members.



Pharmacy Services

Molina Healthcare of Mississippi

- Extended previously approved prior authorizations
- Allow pharmacies to override the refill-too-soon rejections
- Molina will allow 90-day prescription volumes on medications.
- Increase the number of medication on the 90-day supply list in our Marketplace plans
- Alerts at the pharmacy to help identify those drugs that can be fill as a 90-day or possibly be fill through mail order



Transitions of Care

- Integration of medical discharge data with pharmacy claims data
- Aim to reduce readmissions due to medication fill issues
- Review of claim rejections for recently discharged member
- Provider outreach to resolve claim rejections

Hepatitis C Program

- Follow-up calls provide the necessary support for patients to maintain treatment
- See improved patient adherence and medication effectiveness
- Partnering with the patient and provider, improve overall health outcomes for our patients

Community Outreach

Molina Healthcare of Mississippi

- Molina Healthcare of MS utilizing all COVID protection protocols have assisted our members across the state during covid. There were 12 food trucks brought into Public Housing Authorities to feed kids who were no longer in school and had no other way to obtain meals. In addition, activity kits were provided to kids with books and jump ropes.
- Snack packs were provided to Grace Episcopal church in Canton, MS where free WiFi was provided for children to do school work. In addition, Molina provided pencils and erasers to students. Our many charitable partners were seeing increasing numbers asking for assistance.
- We provided Molina bags for use in packing up lunches and food for drive thru service. In addition, many home sanitation grab and go's were held around the state to give our members the supplies that were not readily available to sanitize their homes.
- Molina has worked to provide food boxes and meat packages to our pregnant women to make sure they were able to get protein when meat prices went sky high during Covid.
- Water Bottles were provided to the McComb school district when all water fountains were cut off due to Covid. In addition, white boards and supplies were given to agencies assisting kids with virtual learning.
- Over \$40,000 was given to various charitable organizations to purchase additional food due to increased need during covid.

Even as a crisis drives us
apart, we heal by coming
together.

