



We get learning right.

KEYWORDS

- Accelerated Innovation
- Appreciative Inquiry
- Assertive Communication
- Change
- Change Leadership
- Change Management
- Communication Plans
- Communication Skills
- Competencies
- Conflict Resolution
- Creating Team Cohesion
- Critical Decision Making
- Cultivating Influence
- Customer Service
- Delegation
- Effective Communication
- Employee, Leadership & Executive Development Curricula
- Facilitation
- Gap Analysis
- Gender Communication
- Goal Achievement
- Goal Setting
- Group Dynamics
- Influence Skills
- Innovation & Creativity
- Instructional Design
- Leadership
- Learning & Development
- Learning Objectives
- Millennials
- Managing the Change Process
- Motivation
- Multi-Generational Workforce
- Needs Analysis
- Non-Verbal Communication
- Non-Verbal Cues
- Presentation Skills
- Problem Identification
- Project Management
- Public Relations Campaigns
- Strategic Objectives
- Strategic Planning
- Succession Planning
- Supervisory Skills & Techniques
- Team Building
- Team Problem Solving
- The Perceptual Process
- Understanding Team Roles and Responsibilities
- Vision and Values

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DIFFERENTIATORS

UpSwing Performance Improvement, Inc. stands out from other Learning & Development firms through our commitment to:

- the client
- customized approach to learning & development needs
- focus on necessary prerequisite communication skills.

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UpSwing's Approach to Development



UpSwing at a Glance:

- Nationally Certified WBE
- Over 25 years in business
- Highly Skilled & Energetic Trainers/Facilitators; Keynote Speakers, Consultants & Executive Coaches
- Adult Learning & Development Experts
- Driven by Providing Exceptional Customer Service

Our interventions include:

- Design, Development and Facilitation of Learning Interventions
- Workshops & Training
- Group Intensives
- Keynote Presentations
- Consulting Services
- Facilitated Book/eBook Series
- Executive Coaching
- Employee, Leadership, & Executive Development
- Augmenting our clients' internal Organization Development, Learning Development, and Executive Development staff