

# We get learning right.

### **KEYWORDS**

Accelerated Innovation
Appreciative Inquiry
Assertive Communication
Change

Change Leadership

Change Management

**Communication Plans** 

Communication Skills

Competencies

**Conflict Resolution** 

Creating Team Cohesion

Critical Decision Making

**Cultivating Influence** 

**Customer Service** 

Delegation

**Effective Communication** 

Employee, Leadership & Executive Development Curricula

Facilitation

Gap Analysis

**Gender Communication** 

Goal Achievement

**Goal Setting** 

**Group Dynamics** 

Influence Skills

Innovation & Creativity

Instructional Design

Leadership

Learning & Development

**Learning Objectives** 

Millennials

Managing the Change Process

Motivation

Multi-Generational Workforce

**Needs Analysis** 

Non-Verbal Communication

Non-Verbal Cues

**Presentation Skills** 

**Problem Identification** 

Project Management

Public Relations Campaigns

Strategic Objectives

Strategic Planning

Succession Planning

Supervisory Skills & Techniques

Team Building

Team Problem Solving

The Perceptual Process

Understanding Team Roles and Responsibilities
Vision and Values

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### DIFFFRENTIATORS

UpSwing Performance Improvement, Inc. stands out from other Learning & Development firms through our commitment to:

- the client
- customized approach to learning & development needs
- focus on necessary prerequisite communication skills.

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# UpSwing's Approach to Development

Interpersonal Communication Skills

**Executive Skills** 

Leadership Skills

**Employee Skills** 

## UpSwing at a Glance:

- Nationally Certified WOSB
- Over 25 years in business
- Highly Skilled & Energetic Trainers/Facilitators; Keynote Speakers, Consultants & Executive Coaches
- Adult Learning & Development Experts
- Driven by Providing Exceptional Customer Service

### Our interventions include:

- Design, Development and Facilitation of Learning Interventions
- Workshops & Training
- Group Intensives
- Keynote Presentations
- Consulting Services
- Facilitated Book/eBook Series
- Executive Coaching
- Employee, Leadership, & Executive Development
- Augmenting our clients' internal Organization
   Development, Learning Development, and Executive
   Development staff