

Clear Fan Chamber

The removable clear fan chamber enables the user of the vacuum cleaner to observe if any obstructions, dirt buildup, broken fan, broken belt, or any other maintenance issue needs to be addressed. We recommend that a qualified vacuum repair specialist at your local service center repair any maintenance issues that you may have.

Brush Roll Belt

***Replace the belt if it is stretched, cracked or looks worn.**

1. Push the metal locks to remove the metal plate on the bottom of the vacuum.
2. Remove the belt from the pulley. Remove the brush roll by lifting up, and then take off belt.
3. Place the new belt on center of brush roll.
4. Place the brush roll back in the vacuum and align the belt with the belt guide.
5. Pull belt over the pulley and rotate the pulley to make sure belt is smoothly riding on motor pulley.
6. Place the metal plate back onto the bottom of the vacuum and lock into place with both locks.

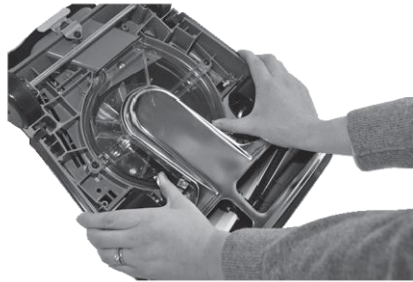
NOTE: Turn off the switch and unplug the electrical cord



CAUTION:

Turn off switch and unplug cord before replacing belt. Belt pulleys can become hot during normal use. To prevent burns, avoid touching the belt pulley when servicing the drive belt.

1.



2a.



2b.



3.



Removing and Emptying Canister Bag

1. Open canister by flipping up green latches on the front.
2. Lift up black bagged cover from top of canister.
3. Remove clear plastic canister, lifting out of green holding fixture.
4. Empty contents and replace clear plastic canister, covering with bagged lid and securing clasps by flipping down.

To Adjust the Carpet Height Setting

1. Turn vacuum off and unplug from the outlet.
2. Turn the adjustment knob on the foot of the vacuum to the desired setting.
3. Turn vacuum ON and begin to vacuum. If the vacuum is too hard to push, unplug from outlet again and adjust to the next setting until easy to use.

Troubleshooting



WARNING:

To reduce the risk of fire, electric shock, or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

Low Suction

Possible causes

1. Canister is full

Poor Pick Up

Possible causes

1. Brush not adjusted to the proper height
2. Brush is worn out
3. Brush not spinning

Vacuum motor is not working

Possible causes

1. Electrical outlet not working
2. Air path obstructed

Brush Motor is not working

Possible causes

1. Brush Motor is not working

Remedies

1. Empty dust from canister

Remedies

1. Adjust the height adjustment to confirm you're at the right carpet height
2. Brush might need to be replaced
3. Check belt

Remedies

1. Check to make sure vacuum is plugged in properly
2. Check electrical source
3. Check to make sure the vacuum button is ON

Remedies

1. Check to make sure vacuum is plugged in properly

Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL® BigGreen Commercial product™.

Please do not return this product to the store.

For any questions or concerns, BISSELL® BigGreen Commercial™ is happy to be of service. Contact us directly at 800-242-1378