

Frequently Asked Questions

This page is a list of frequently asked questions. 1st Choice Real Estate School may revise this information by updating this posting. You are encouraged to visit this page from time to time to review any changes. If you can't find an answer to your specific question, please contact us.

Customer service: wecare@1stchoiceschool.com
Instructor: instructor@1stchoiceschool.com
Toll-Free line: 1-888-233-3445
Fax: 1-866-828-9200

School Business Hours

1st Choice Real Estate School maintains regular business hours, Monday through Friday, 9:00 a.m. – 5:00 p.m., Central Standard Time. 1st Choice Real Estate School will be closed for business the following holidays: New Year's Day, Memorial Day, the Fourth of July, Labor Day, Thanksgiving Day, the day after Thanksgiving, Christmas Eve beginning at 12:00 noon, Christmas Day, and New Year's Eve beginning at 12:00 noon.

Why should I choose 1st Choice Real Estate School?

1st Choice School is a broker favorite school and an industry leader in real estate courses. We maintain a very good relationship with the state regulatory agencies and are highly respected because of our level of professionalism. 1st Choice School does not short cut. We follow the rules, and we respect the privacy of our students. We strive to maintain the highest standards in the industry. We firmly believe our business practices are the reason why we are considered one of the top schools for real estate education.

How do I register for a course?

Course registration is simple! Review the available courses, add your selected courses to the shopping cart, set up your username and password, complete your profile information as needed for your Certificate of Completion and proceed to checkout. As soon as you complete your registration, you may immediately begin your coursework.

Is my payment secure?

1st Choice Real Estate School understands that security is essential when buying online. That's why we have worked hard to create one of the safest online shopping environments in the industry. Our checkout process is secure. Your order information is encrypted and transmitted over secure (SSL) server technology.

I need assistance. Who do I contact if I have a problem?

We are happy to answer your questions and welcome your comments. This quick-reference list of contacts is presented for your convenience.

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How does the course work?

This course is divided into chapters. There is a quiz at the end of most chapters covering the material learned in that chapter. Quizzes may be taken multiple times.

This course consists of content pages and quizzes. To move forward in the course, simply click anywhere on the page once the cursor highlights from the arrow to a hand, or you may use the forward, back and rewind buttons at the bottom left of your screen.

The amount of time you spend on each page is added to your total time spent in this course. If you stay on a page longer than five minutes, you will be logged out due to inactivity. You may log back in at any time and continue from where you left off.

Who do I contact if I have a question about course material?

Individual assistance is available. If you have a question about a particular topic, need study help or have a question, please do not hesitate to contact an instructor.

Instructor support: instructor@1stchoiceschool.com

Are the courses iPad compatible?

Yes! Our course delivery is responsive to most forms of access including computer, iPad, tablets and smart phones.

How do I retrieve my password?

To reset your password, go to the log-in screen; there you will find information on how to reset your password. For additional assistance or to retrieve your user name, please contact the school.

Once I have signed up, how soon will my coursework be available?

Once you complete your registration, you may immediately begin your coursework. Courses are available 24 hours a day / 7 days a week.

Are your courses approved?

We only offer courses in states in which we are approved.

Where do I find out my real estate license number?

Your real estate license number is most often located on your state license renewal application or can be found by contacting your state's regulatory agency. When referring to license numbers on the registration screen, this means your state real estate licensing authority-issued license number – not your driver's license number or any Realtor organization-issued identification number.

How do I get my Certificate of Completion?

A Certificate of Completion is available at the end of each course. Course certificates can be obtained after all portions of a course are completed. This includes the completion of all chapters, quizzes and the final quiz.

To retrieve your Certificate of Completion, under your log-in, click:

- My Learning Path
- My Transcript
- Under Course Information click on **View Certificate** (blue link)

Certificates of Completion are available online for you to print as soon as you complete your coursework – and they will always be available online under **My Transcript** for you to access at any time.

Course Review

Once you complete the course you can go under **My Transcript** to review the course material.

Can I print material?

It is not required that you print any material in order to complete a course; however, you can print from your web browser, one page at a time. The material contained in this course is available to you exclusively. Course quizzes and final examinations are not available for print.

Do you have any additional study resources available?

A full menu of extra study resources can be found under the Resources tab of the school website. The resources include a bookstore, exam prep material and one-on-one tutoring.

Do I have to take the entire course in one sitting?

It is not necessary to complete an entire course in one sitting. You may log in and out of the course as often as you wish. The system will start you back at the last section you completed before logging out.

The system will automatically log you out due to periods of inactivity. The timing is set to five minutes per content page. If you get timed out, you may simply log back in and continue from where you left off unless you are in an exam.

Do you offer a military discount?

1st Choice Real Estate School proudly offers a 10% discount on our coursework to all United States Military Personnel. For more information, email us at wecare@1stchoiceschool.com.

Do you offer financial aid?

Yes, 1st Choice Real Estate School offers financial aid. Our financial aid gives the student the ability to begin with the coursework after making payment of 50% of the total price of the course as advertised on our website. The balance of the coursework must be paid within 60 days. A Certificate of Completion will not be generated until full payment is received. The cost of service is \$20. Contact the school for details at wecare@1stchoiceschool.com.