

## **WPS COVID-19 Hotline**

**(844) 209-2567**

**April 20, 2020**

WPS has established a telephone hotline for several COVID-19 related issues, including allowing physicians and non-physician practitioners to initiate provisional temporary Medicare billing privileges via telephone, provider accelerated/advanced payment requests, and addressing questions regarding provider enrollment flexibilities afforded by the COVID-19 waiver. Staff will be available to assist you with your provisional Medicare billing privileges, accelerated/advanced payment inquiries, and Provider Enrollment COVID-19 related inquiries. The phone number for this hotline is (844) 209-2567.

This hotline is exclusively for those topics listed above, and it should not be used for normal billing inquiries, etc. To ensure our focus remains on providing access to care and payment, please respect the use of this line. Please direct inquiries on how to complete an enrollment application, application status or billing inquiries to our normal Customer Service toll-free numbers.