

CEO Report for September 2021 Submitted by Tara Kiene, President/CEO

This report is a summary of key activities and highlights impacting the agency from the perspective of the President/CEO. While it is addressed to and aimed at the agency's Board of Directors, it is also shared with CCI employees to offer an overview of things happening in the agency.

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View the CEO Report on VIDEO HERE.

State—HCPF/DHS/Alliance/State Legislature

- Alliance
 - o Summit last week
 - Legislative Priorities for 2022
- Governor's office
 - o Vaccine Mandate for health care facilities, only applies to Class B
- Department of Health Care Policy and Financing (HCPF)
 - o ARPA Funds
 - Workforce Shortage
- *Office of Early Childhood*—New evaluation process
- Federal initiatives
 - o \$400 Billion for HCBS in Build Back Better Act—Action alert HERE
 - New Provider Relief funding



Local Community

- Durango Fire Department safety training
- Ableism training for nonprofit community

Fundraising/Development

- 100+ Women Who Care
- CERF
- Local governments
- Kroeger's Round-Up—right now!

Internal CCI highlights

- Financial Audit
- Criminal Justice Information audit
- Office of Special Audits (OSA) annual audit posting

Facilities

Pagosa—May be looking for a new location

Other

- o Goal Progress:
 - o Strategic Plan dashboards: Added as an SP goal for this year.
 - Planning for Case Management Redesign: ARPA funds to include support for change management
 - o Executive coaching: Started

Acronym Cheat Sheet

- ART (Administrative Review Team) The Executive Team and Program Directors oversight of Quality Indicators
- The Arc advocacy organization for people with intellectual disabilities
- ANCOR (American Network of Community Options and Resources) National professional and advocacy organization for IDD providers
- CCB (Community Centered Board) we are 1 of 20 in the state
- CCI (Community Connections, Inc.)
- CDLE (Colorado Department of Labor and Employment)
- CFCM (Conflict-Free Case Management) Federal mandate that the provision case management must be separated from direct program services.
- CES (Children's Extensive Services)
- CHCBS (Children's Home and Community Based Services)
- CMS (Centers for Medicare & Medicaid Services) Federal
- CORA (Colorado Open Records Act)



- DHS or CDHS (Colorado Department of Human Services)
- DSP (Direct Support Professional) field staff working with clients
- DVR (Department of Vocational Rehabilitation)
- EI (Early Intervention) Developmental services for kids Birth to 3
- FOT (Festival of Trees)
- HCPF (Health Care Policy and Financing) State Medicaid office
- I/DD (Intellectual and Developmental Disabilities)
- JBC (Joint Budget Committee at the Colorado legislature)
- MOU (Memorandum of Understanding)
- PASAs (Program Approved Service Agencies) agencies approved to provide Medicaid Waiver services across the state
- PCA (Personal Care Alternative) residential services not in a host home
- RAE (Regional Accountable Entity) Medicaid care coordination and behavioral health organization
- Residential (a.k.a. Comprehensive our adult 24/7 support)
- ROI (Return on Investment)
- SJBPH (San Juan Basin Public Health)
- SLS (Supported Living Services) Services for adults living independently or with family
- TCM (Targeted Case Management)