



*We get learning right.*

#### **KEYWORDS**

Accelerated Innovation  
 Appreciative Inquiry  
 Assertive Communication  
 Change  
 Change Leadership  
 Change Management  
 Communication Plans  
 Communication Skills  
 Competencies  
 Conflict Resolution  
 Creating Team Cohesion  
 Critical Decision Making  
 Cultivating Influence  
 Customer Service  
 Delegation  
 Effective Communication  
 Employee, Leadership & Executive Development Curricula  
 Facilitation  
 Gap Analysis  
 Gender Communication  
 Goal Achievement  
 Goal Setting  
 Group Dynamics  
 Influence Skills  
 Innovation & Creativity  
 Instructional Design  
 Leadership  
 Learning & Development  
 Learning Objectives  
 Millennials  
 Managing the Change Process  
 Motivation  
 Multi-Generational Workforce  
 Needs Analysis  
 Non-Verbal Communication  
 Non-Verbal Cues  
 Presentation Skills  
 Problem Identification  
 Project Management  
 Public Relations Campaigns  
 Strategic Objectives  
 Strategic Planning  
 Succession Planning  
 Supervisory Skills & Techniques  
 Team Building  
 Team Problem Solving  
 The Perceptual Process  
 Understanding Team Roles and Responsibilities  
 Vision and Values

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#### **DIFFERENTIATORS**

UpSwing Performance Improvement, Inc. stands out from other Learning & Development firms through our commitment to:

- the client
- customized approach to learning & development needs
- focus on necessary prerequisite communication skills.

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#### **UpSwing's Approach to Development**



#### **UpSwing at a Glance:**

- Nationally Certified WBE
- Over 25 years in business
- Highly Skilled & Energetic Trainers/Facilitators; Keynote Speakers, Consultants & Executive Coaches
- Adult Learning & Development Experts
- Driven by Providing Exceptional Customer Service

#### **Our interventions include:**

- Design, Development and Facilitation of Learning Interventions
- Workshops & Training
- Group Intensives
- Keynote Presentations
- Consulting Services
- Facilitated Book/eBook Series
- Executive Coaching
- Employee, Leadership, & Executive Development
- Augmenting our clients' internal Organization Development, Learning Development, and Executive Development staff