



# Plainfield Police Department

"Honorable Service"

Chief of Police, Michael G. Surprenant

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Dear Town of Plainfield Residents and Businesses,

The COVID-19 virus has changed our lives in many ways. Our conversations, our shopping habits, our gatherings, and our thoughts are now centered on health precautions. Due to this unique and challenging circumstance facing the Town of Plainfield and our nation, the Plainfield Police Department would like to inform our residents of how the Department is working ensure the safety for all citizens of our town.

First and foremost, the safety of the public will remain the highest priority. Our officers will continue to patrol the four villages of Plainfield, Moosup, Wauregan, and Central Village. Officers will be proactively addressing crime and public safety issues. However, due to the rapid spread of COVID-19, some precautions have been implemented:

- During non-emergency calls, dispatchers will be asking routine questions to determine if there is a threat of COVID-19 to the officers. These questions include, but are not limited to, if the caller has exhibited any type of symptoms related to the illness.
- All officers have been equipped with Personal Protective Equipment (PPE) and response guidelines.
- Temporary procedures regarding call responses have been implemented. Non-emergency, non-active, non-violent calls will be handled, when appropriate, via phone.
- For reports in which the officer must respond, the officer, when possible, will practice social distancing, requesting the reporting party to come outside of their residence/business. In addition, the officer will use their discretion as to whether or not to equip themselves with protective equipment.
- Patrol checks of local business and residences have been increased. All residents are urged to register their business and alarm information with the department.
- Emergency staffing adjustments have been made to provide more resources in the event of a mass exposure situation, whether it be in the community or within the department.

The Plainfield Police Department would like to encourage residents to sign up to the Plainfield Police Department NIXLE community notification system. This can be done by texting **PLAINFIELDPD** to **888777**. This will allow residents to stay informed regarding local emergency situations and relevant community advisories.

Please be safe and stay informed about the latest recommendations on how to combat COVID-19. These recommendations can be located through the State of Connecticut Governor's Executive Orders and Centers of Disease Control and Prevention. The Plainfield Police Department will continue to provide police services at the highest level ensuring the safety of our great community.

Respectfully,

*Chief Michael G. Surprenant*

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Chief of Police