

Barry County Central Dispatch
Technical Advisory Committee Meeting

August 27, 2018

The Technical Advisory Committee met on Monday, August 27, 2018 at Barry County Central Dispatch. The meeting was called to order by Lani Forbes at 1:32 p.m.

The pledge of allegiance was recited.

Members present: Forbes, Houchlei, Caris, Dunn, Griffin, Yarger, Huebner, and Romph

Absent: James, Pratt, Boulter, Leaf

Others present: Director Lehman (BCCD), Stafford (BCCD)

Additions to Today's Agenda: There were no additions.

Today's Agenda: Motion made by Caris and supported by Yarger to approve today's agenda as printed. **All in favor and the motion carried.**

Public Comment: There was no public comment.

June 2018 Minutes: Motion made by Caris and supported by Yarger to approve the minutes of the June 2018 minutes as printed. **All in favor and the motion carried.**

Calls for Service Dispatched: June & July 2018 stats were reviewed and discussed. Stephanie discussed that the numbers are typical in comparison to the 2017 stats. Only change that was seen is a decrease of 10% in FIRE calls and 1% in EMS calls. Stats should decrease after the Labor Day holiday, usually end of September, early October. No questions.

Old Business: MDC project update – All equipment has been received, asset tagged, and is at Barry Central at this time. Glasgow and Mulvaine are working to get all profiles/images loaded onto each computer. The Windows 10 has proved to be difficult in the installation process. In 2012, the Windows 07 was easier to work with. Tuesday, August 28th, two MDCs will be installed into two of the Barry County Sheriff vehicles. This will allow a two-week testing period to work out any issues. Nashville, Prairieville, and Barry townships all run on the same system as the Sheriffs Office, so they will be next with installation. Freeport, Woodland, and the City of Hastings run on a separate program, and so they will be last in the installation process, so we have a better understanding of any issue that may arise. Estimated completion is a little aggressive, but still looking at a completion date of October 1st. Appreciation for Deputy Romph and the rest of the individuals for sitting on the committee and helping choose the final product was discussed.

Old Business: CAD project update – We are in the discovery phase, looking at new CAD solutions. The current Logisys system was purchased in 1995. NG9-1-1 is something that Barry Central does not currently have with the CAD system and will need to look into to be NG compliant. Radio and phone systems are NG compliant. This will be a large project and has the potential to change how we currently dispatch. A committee has been formed to work through this discovery process. Director Lehman, Network Administrator Glasgow, Dispatch Supervisory Mulvaine, Board member Murphy, as well as a couple dispatcher are part of this committee. The dispatchers will be the end users and their input is crucial. We are moving forward with demos of different CAD solutions. Priorities that will be sought out are mapping overlays for fire mutual aid, ability to process efficiently with Talon mobile client, and any box system that may be placed in the future. IP hosted solutions that would coordinate with neighboring counties will be researched as that would save on price and maintenance fees. Reports are very limited in functionality currently with Logisys. The options that are current have the ability to produce reports quicker and are more in depth than the current reports. Currently it can take between 2-4 hours to produce the standard reports that we use. FOIA requests more than two years old are not obtainable within our system. Contact with Logisys has to be made so that they can pull the archived

report. A representative from fire and law enforcement was discussed, and a representative will not be needed for discovery, but during the demonstration process, it would be beneficial. Motorola has a Spillman Flex solution that has been researched. Neighboring counties are also looking into this and Motorola has a discount program that we may be able to utilize. Superior, Caliber, Core, and Tyler Technologies will be researched as well. A competitive bid process would be beneficial as the decision is made.

Old Business: Textty – A new texting/TTY platform that went live on August 2nd. Comtech GEM client was previously used. We can initial an outbound text now, which we previously could not do. This new platform will state Barry County 911 will show up when an outbound text is sent.

Old Business: MAYDAY & X-RAY policy – A new updated policy has been created. Yarger and dispatcher Frey have been working on this to define who would be calling the MAYDAY and performing the lunar report. It was determined that it should be the commander to call the MAYDAY. A motion was made by Yarger and supported by Caris to approve the new MAYDAY / X-RAY policy. **All in favor and the motion carried.**

Miscellaneous: None

Motion to adjourn was made by Caris and supported by Yarger. **All in favor and the meeting adjourned at 1:54 p.m.**

Next Technical Advisory Committee Meeting is Monday, September 24, 2018 at 1:30 p.m.

Respectfully submitted by Jamie Stafford