## **NEW WATER, SEWER AND GARBAGE CUSTOMERS**

## Welcome to Clark!

There will be a \$100.00 **deposit** required to turn on water. Every December the deposit, of those having paid 12 full months without penalties, will be refunded.

**Bills** are mailed by the city between the 2<sup>nd</sup> and 10<sup>th</sup> of each month and will be due **no later than 5:00 p.m. on the last day of every month**. Along with bill payment, if you are not on an auto read, a monthly meter reading **must** be included. This is the customer's responsibility. **If the bill is not paid by the due date, there will be a \$10.00 late fee. There is also a \$10.00 no meter reading charge, if the meter reading isn't turned in by the last day of the month.** If you cannot meet the above conditions for some reason please call and we will assist you in limiting your penalties.

If you do not receive your bill, please call the office. Also, call if you are moving. You are responsible for service that are left in your name. If your deposit has not been refunded, it will be applied to your final bill.

If, for any reason, your water is turned off, it will cost you, as the customer, \$25.00 to turn off and \$25.00 to turn on. There is also, the line service charge of \$13.00 per month for water & \$12.00 per month for sewer, while it is off.

Your normal, monthly sewer and water charges are based on your usage. Your bill will consist of the following:

- Water- usage + a line service charge of \$13.50 (water is \$5.20 per thousand gallons of usage)
- <u>Sewer</u>- A Sewer Debt Charge of \$12.00 + a Retention Pond Sur Charge of \$13.85 (sewer is \$14.00 for the first 8000 gallons, after 8000 gallons it is \$1.50 per thousand)
- <u>Garbage</u>- Monthly garbage pickup charge is \$14.91 for 1 can, extra cans are \$7.50 each per month. Garbage will be charged anytime the water is on at the curb stop, regardless of whether anyone is occupying the house or not.

**Recycling** is offered on the first and third Friday of every month. Please keep your recyclables and your garbage separate. The blue bins are for **garbage only**. If you choose to recycle, you have to provide your own containers for the recycling. Please have your recycling curbside by 8:00 am.

The city also owns and operates the **city rubble site**, which is closed in the winter. You will get a flyer in the spring, with your bill, that will give you the hours and what the landfill will take and what they will not take. The charges at the rubble site vary by the size of the load. The attendant will tell you how much is due. At the rubble site, there is no household garbage allowed. There are also no batteries or tires allowed, except at certain times when it is ran in the paper. Any items containing freon have to have all the freon removed or the city will have it done for you at a charge of \$25.00 per item.

The Greater Clark Area Community Foundation accepts \$1.00 a month donations, which will be added to your bill every month if you choose to do so. There is a simple form that you would have to fill out to get that started and we do have those available at City Hall.

There are four (4) ways to pay your City of Clark bill: You can pay in person; You can pay with a monthly ACH; You can pay online at cityofclark.com, there is a 2.5% convenience fee for this; or You can pay by phone at 1-866-480-8552, there is a \$ 4.95 convenience fee for this also.

Northwestern Energy is the Gas & Electric Service Provider. You can contact them directly at 800-245-6977.

The **Emil M. Larson Memorial Library** offers SD Titles to Go for anyone interested in digital or audio books. Inquire in the library for more details. For those of you interested in reading, our library is open Monday through Friday 1:00 pm – 5:00 pm. The library does have computers with internet access that you are welcome to use.

The **Community Room**, which is the back room of the Ullyot Building, is available for meetings and get-togethers. You can contact City Hall at (605) 532-5665 if you would like to rent that room.

Our **office hours** are from 8:00 am to 12:00 noon and from 1:00 pm to 5:00 pm. If you need to drop off your payment and we are not here you are more than welcome to use our drop box, which is located in the east entrance of the Ullyot Building, which is where our office is located.

For more information on Clark, & what is happening here, you can text CLARK to (605) 299-0077, for the Municipal Golf Course happenings text GOLF to (605) 299-0077 and/or for Swimming Pool Info text POOL to (605) 299-0077 or visit our web site at <a href="https://www.cityofclark.com">www.cityofclark.com</a> or the chamber website at <a href="https://wwww.cityofclark.com">

If you have a pet, you must get them licensed. It is \$5 a year and due annually at the beginning of each year.

Once again welcome to Clark. It is a wonderful place to live and we hope you enjoy it. If you have any questions please feel free to get in touch with us.