

Name	Date

## **General Supermarket Safety Test**

## The following test is a true/false, multiple choice test designed to reinforce your knowledge on General Supermarket Safety. Circle the best answer.

- 1. When loading a customer's car you must take care when loading bleach or other liquids?
  - a. Yes, bleach and other liquids could damage fabric and should be secured.
  - b. No, loading the customer's car quickly is most important.
  - c. No, bleach and other liquids are closed and cannot cause any damage.
- 2. Potholes, trash and car fluids are all hazards found in the parking lot?
  - a. True
  - b. False
- 3. If your store has automatic doors, they must be inspected for proper operation?
  - a. Weekly
  - b. Monthly
  - c. Daily
- 4. Floor mats/rugs must be maintained and kept in good condition. Rough or rolled edges can cause a trip and fall accident.
  - a. True
  - b. False
- 5. Wet floor signs should only be used if there is a large amount of liquid on the floor. Small amounts of liquid are not that dangerous.
  - a. True
  - b. False
- 6. When walking or working on the sales floor you should?
  - a. Visually inspect shelves and floors.
  - b. Look out for sharp edges or damaged shelves.
  - c. All of the above.
- 7. When stacking or stocking you should stock as many items as you can. If they will stack 3 or 4 high that is okay.
  - a. True
  - b. False
- 8. When stocking a cooler or freezer you should?
  - a. Put all heavy items on top so they are easy to reach and stack the shelves full.
  - b. Not worry about organization because eventually all items will be sold.



- c. Stack neatly, keep heavy items down low to prevent box crushing and lifting heavy items from high locations.
- 9. All cooler and freezer floors should be kept dry and clear of trash and debris. Ice or water build up can result in a slip and fall accident.
  - a. True
  - b. False
- 10. When you discover a spill, you should?
  - a. Get a mop and clean up the mess so no one gets hurt.
  - b. If it's not your department let the other employee's clean up the mess.
  - c. Do Not leave the spill. Call for help. Determine what is needed to the clean the spill. Place a wet floor sign over the area that was cleaned.
- 11. If you are witness to an accident you should?
  - a. Call 922
  - b. Call a manager and be courteous and helpful to the injured party.
  - c. Call a manager and go back to work.
- 12. At the scene of an accident you should never apologize, admit fault or argue with and injured customer.
  - a. True
  - b. False
- 13. Floor inspection in food prep areas should include?
  - a. Pick up, clean up and mop up.
  - b. Inspect your work and sales area.
  - c. Both answers are correct.
- 14. What type of fire extinguishers are found in your store?
  - a. ABC and Type K fire extinguishers.
  - b. Foam and CO2.
  - c. All of the above.
- 15. The ABC fire extinguisher is designed for all types of fires except hot cooking oil fires. The type K fire extinguisher is designed for use on hot cooking oil fires.
  - a. True
  - b. False
- 16. What are the steps to operate a fire extinguisher?
  - a. Squeeze the trigger, Pull the pin, Aim at the base, Sweep.
  - b. Aim at the base, Squeeze the trigger, Pull the pin, Sweep back and forth.
  - c. Pull the pin, Aim at the base of the fire, Squeeze the trigger, Sweep back and forth.
- 17. When stocking produce on the sales floor, you should?
  - a. Stock as much produce as you can so you don't run out. Clean up later
  - b. Never overstock produce, clean up trimmings and floor, and keep the area dry.



18. Personal Protective Equipment is not necessary for your job. Don't worry about injuries.
a. True
b. False
19. When using a box cutter always cut away from the body. If your cutter or blade is
damaged get a replacement immediately.

- a. True
- b. False
- 20. If you are handling heavy or awkward freight you should?
  - a. Man up and get the job done.
  - b. Leave the box for someone who is stronger.
  - c. Get an employee to assist you or use a lifting aid.
- 21. What are the proper steps to lifting?
  - a. Never bother another employee for help; you should be able to lift by yourself.
  - b. Get a good grip, bend at the waist, lift with your back and twist when necessary.
  - c. Get close to the object, determine weight, bend at the knees, get a firm grip, keep the item close to your body, lift with your legs, pivot your feet, Do Not Twist.
- 22. Pallet jacks are used for transporting palletized loads or moving empty pallets.
  - a. True
  - b. False
- 23. A motorized pallet jack can be operated by any employee. There are no training requirements.
  - a. True
  - b. False
- 24. The bailer and trash compactor can only be used by employees who are \_\_\_\_\_ years or older.
  - a. 16
  - b. 21
  - c. 18
- 25. If you are injured at work what steps should you follow?
  - a. Clean and disinfect your wound if necessary, notify you manager or supervisor immediately.
  - b. Keep working and take care of your injury on your break.
  - c. Clean and disinfect your wound if necessary and return to work as soon as possible.