



BIRMINGHAM
WATER WORKS

FOR IMMEDIATE RELEASE

Birmingham Water Works Board Temporarily Closes Payment Center Lobby & Main Office

- *Lobby Closed from March 17 until April 6*
- *Drive-Through Will Remain Open*

BIRMINGHAM, ALABAMA — MARCH 16, 2020 — In the interest of the safety of our customers and employees and in accordance with guidelines set forth by the Centers for Disease Control, Birmingham Water Works Board (BWWB) is modifying normal operations of its Payment Center and Main Office to help slow the coronavirus (COVID-19) outbreak.

Starting Tuesday, March 17th, BWWB will close the lobby of its Payment Center and Main Administrative Building, with normal hours resuming April 6th.

During this time, BWWB will continue to accept in-person bill payments via the drive-thru and encourages customers to consider submitting payments via phone or web:

<https://www.bwwb.org/paymybill>.

Leaks can also be reported online at: <http://bwwb.org/reportaproblem>.

As announced last week, the BWWB has also suspended disconnections on delinquent bills to ensure that customers can practice good hygiene.

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About BWWB: *Founded in 1951, the Birmingham Water Works Board (BWWB) serves 600,000 people in Jefferson, Shelby, Blount, St. Clair, and Walker counties. The BWWB operates four filtration plants, a certified testing laboratory, and has more than 4,000 miles of pipe in its distribution network; it ranked among the top five water systems in the United States. For more information about the Birmingham Water Works Board, media inquiries, or tours of our museum, please call 205-244-4000 or visit www.bwwb.org*

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