



The Natural Beaute Cancellation Policy 2021

Please be aware that we have now made a change to our cancellation policy.

After careful consideration and to enable the salon to continue to be viable during these difficult times. Any cancellations or amendments made within 72 hours (3 working days) notice prior to your appointment will incur the full treatment fee. (Amendments to appointments are classed as a cancellation)

IMPORTANT

Our appointment reminder email is sent out after the 72-hour cut off period and will be too late to avoid our cancellation policy.

We understand clients occasionally need to change or cancel their appointments. Should you need to do so, please do this via email, text or call the salon direct.

If The Natural Beaute Salon cancels an appointment for any reason with less than 72 hours' notice a new appointment will be scheduled without penalty to the client, subject to availability.

Please understand that once you have booked an appointment with us, it means that we have reserved time in our schedule exclusively for you. Anything less than 72 hours makes it difficult for us to re-sell your appointment slot, however, if we do manage to re-sell your appointment slot there will be no penalty but be aware this cannot be guaranteed.