

Solivita Visitor's Pass Procedure

- Visitor Passes are **necessary only when visitors are going to use the amenities**. Amenities include, but are not limited to: Starlite Ballroom; Riviera Spa and Fitness; The Palms; the Gator Room; Mediterranean Skyline Room (Aegean, Baltic and Caspian Rooms); Art, Ceramic and Billiard Galleries; Library; Satellite Pools (including Clubhouses); and Freedom Park Recreation. Visitor passes are not necessary to have dinner at a Resident's home, any of the restaurants, or just to visit a Resident.
 - This includes our four footed friends that visit that would like access to the Dog Park. Doggie Visitor Passes are available in the Lifestyles Activities Office when presented with proof of up-to-date vaccinations.
- Please remember it is against Solivita rules and regulations for a Resident to give a visitor their badge for access to the Club facilities.
- Residents must purchase a pass for each visitor 3 years of age and better. Youth passes are for ages: 3 to 17, and Adults are age: 18 and better. Young adults may be asked to show their driver licenses to verify age when using the facilities.
- Every visitor will have to sign an Informed Consent Agreement and Waiver Form before they can receive a visitor pass. The form is available for viewing or printing in advance on SolivitaHOA.com; Docs & Info; Forms. The forms will also be available at Riviera Spa and Fitness or The Palms where you can purchase visitor passes. A resident or adult visitor must sign for anyone under the age of 18.
- Passes may be purchased up to 3 days in advance only when **all Visitors are present**. Residents must present their Solivita ID's and accompany their visitors to purchase the passes.
- A visitor **under** the age of 18 **MUST** be accompanied by a resident or an adult with a visitor pass at all times and are only allowed to use: the recreation complexes at Freedom Park with reservations; all the Satellite pools; The Palms Pool M-F, 12-4 pm & all day on Saturday and Sunday. Riviera Spa and Fitness pool is adults only. Youth Visitors are welcome to tour the other Club facilities but are not allowed to participate in activities in the other facilities, i.e., Billiards, Library or use the computers, unless advertised as an event for all ages.
- Purchase Visitor's Passes at these two locations:

The Palms Activities Desk:
863-496-1530

Riviera Spa and Fitness Center:
863-427-7130

The Palms Pool - Children's Swim Time:
Noon to 4pm – Monday thru Friday
All Day – Saturday & Sunday

Riviera Spa & Fitness Center
Pools – both Indoor and Outdoor are
ADULT ONLY

A receipt will be given to the homeowner showing the assigned tracking number on the card front and how much was paid. Refunds will NOT be issued for unused days.

Solivita Visitor's Pass Procedure - continued

- Visitors may use the amenities/facilities for a **maximum of 30-days per calendar year**.
 - Fee - \$1.00 per day
 - \$5.00 for 7-days (30-days maximum allowed)
 - Adult visitors receive an activated pass allowing access to the amenities without the homeowner.
 - Youth visitors receive a non-activated pass and must be accompanied by an adult at all times and are NOT allowed to use the exercise facilities and/or participate in the exercise classes.
 - Paper Day Passes are available. Residents must accompany their visitors to purchase the passes, as well as, accompany them to the facilities.
 - Number of visitor passes allowed at one time, per household – ten visitors. Visitors numbering eleven or more are considered a party and a Resident Event Request Form is available through the Lifestyles Activities Office. For more information, call: 863-427-7125.

- Visitors “While You Are Away”
 - Residents out-of-town with relatives or friends using their home, please email the Membership Dept. at SolivitaMembership@Evergreen-LM.com to request visitor passes. Direct questions to 863-866-8690.

 - Please provide:
 - Resident Name and Solivita Address
 - Names of Visitors
 - Are the visitors adult or youth
 - Dates of Visit
 - Indicate where the passes will be purchased - at the Palms or Riviera Spa & Fitness Center

 - When the request is received in the Membership Office, residents will receive a reply indicating when their request has been handled.

 - Membership will send the request to the appropriate facility and they will print the request and hold it for arrival of the visitors. Visitors must present identification to verify their identity and sign the Informed Consent forms.

- Return Passes
 - Return all passes to the location where purchased or use the “Drop Box” located on the wall outside of the Administration Building.

 - **Fee for lost or damaged passes is \$25.**

 - When cards are not returned, a courtesy call will be given to the homeowner.

- Remember
 - Residents must be **present** and show their Solivita ID Card when purchasing passes. Visitors showing Resident ID's will not be issued passes without the resident being present.

 - Passes can be purchased up to 3 days prior to pass start date only when **all** Visitors are present when passes are purchased.

 - Homeowners assume the responsibility for the actions of their visitors.

 - Any visitors without passes will be asked to leave the facility.