



Position: Network Operations Support Staff

Education: B.S. in a Computer Information Systems or Business or a related field

Job Description:

The Network Operations Support Staff shall have experience configuring and supporting enterprise class network hardware in a highly redundant environment with a focus on ensuring uptime requirements are met, ability to independently respond to and correct errors and hardware exceptions on a wide variety of network hardware, the ability to be on site in one of OPM' s datacenter locations within 2 hours of an identified event.

Qualifications:

- 3+ years of experience in Project Management in IT/Computer Network Operations field
- AZ-900: Microsoft Azure Fundamentals, Cisco Certified Network Associate (CCNA)
- Experience working independently and with a team to provide network support to enterprise class hardware systems
- Experience working with various infrastructure tools for monitoring purposes, network-based configuration backups, incident reporting, ticket tracking, excellent written and verbal skills