

Global Privacy Notice

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OUR PRIVACY COMMITMENT TO YOU

Lindinger Inspection Engineers is committed to protecting your personal data and privacy, and giving you the confidence that we will only use it for the purposes that you would expect.

Updated 19 February 2026

WHAT IS THE PURPOSE OF THIS GLOBAL PRIVACY NOTICE?

The purpose of this Global Privacy Notice is to provide you with an explanation about how your personal information is processed by us as well as your rights in relation to your data. This notice applies to “you” and “your” as a ‘data subject’ when you are a user of our websites, as a client or as someone making an enquiry or interacting with us (including by phone, email, in-person at events or on social media). There are separate privacy notices for employees, candidates and suppliers.

Lindinger Inspection Engineers is part of LRQA Group Limited of 1 Trinity Park, Bickenhill Lane, Solihull, B37 7ES, United Kingdom. In this notice, when we refer to “LRQA”, “we”, “us” or “our” we mean LRQA Group Limited and all associated group companies globally.

We are registered with local Data Protection Authorities in each country where we are required to do so. If you are unsure which company or data protection authority applies then please feel free to contact us on dataprotection@lrqa.com

Our notice is designed to meet or exceed the obligations required by applicable data protection laws in each country we operate in around the world. Where the law differs significantly from this notice within a specific country we have included an addendum specifically for that country.

Please read this notice carefully. By visiting our site, or by interacting with us, you confirm that you have read and understood this notice. Should you have any queries or concerns please contact dataprotection@lrqa.com

OUR DATA PROTECTION PRINCIPLES

We will always endeavour to comply with applicable data protection laws wherever in the world we process your personal data. We will always apply the following principles:

- we will be fair, lawful and transparent about how we use your personal data
- we will only use your personal data for the purpose we collected it (or compatible purposes)
- we will only collect and process the minimum amount of personal data we need for that purpose
- we will always ensure your personal data is accurate
- we will only keep your personal data for as long as we need it
- we will always ensure that we keep your personal data secure
- we will uphold your rights to your data
- we will comply with applicable data protection laws wherever you are in the world.

WHAT PERSONAL INFORMATION MAY WE COLLECT ABOUT YOU AND HOW WILL WE USE IT?

1. Information you give to us, or we collect about you

We may collect personal information directly from you, or relating to you, in several ways. This may include:

- visiting one of our websites
- interacting with us by phone, email, post, in-person or by webchat
- via our social media channels
- at events
- through surveys and reviews
- via CCTV footage if you visit one of our offices
- registering your interest for our services via webforms

2. Types of Personal Information we collect and why we process it

The following table explains the personal information we may collect and the different ways we may use it:

LRQA needs to know basic personal information about you in order to respond to requests you make to us and to provide you with information relating to our services and to carry out our services for you.)

Source	Type of Data	Lawful Basis	Why we collect it
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Emails and Webchat	Name, Email Address/es, Content of email, metadata (open rates, click-throughs, device type, delivery rates for marketing emails)	Legitimate interests. Occasionally for other lawful basis such as fulfilment of a contract with you	To allow you and us to interact and exchange information. To allow us to market our services and products
Phone	Name, phone number	Legitimate interests.	To allow you and us to interact and exchange information.
Social Media	Name, Social media handle, company, photographs, content of posts, metadata	Legitimate interests.	To allow you and us to interact and exchange information.
Website	IP Address, Location, Device type, URL, metadata, browsing details Name, Contact details and content from forms and surveys	Legitimate Interest for Strictly Necessary cookies Consent for performance, Functional, analytical and targeting cookies Please see our Cookie Policy for more details	To enable you to have a good experience on our website. To help us improve our website. To complete forms and allow us to respond to you.
Events	Name, Company, job title, contact details, areas of interest	Consent	Allows us to confirm attendance and provide further information if requested
On our Premises	Name, Company, people you are visiting, arrival and departure times, CCTV images	Legitimate Interest or Contractual	It allows us to keep you and others safe and comply with applicable laws.
Surveys	Name, contact details, responses	Consent or Legitimate Interests	To understand your opinions and improve our services

Other types of Personal Data we collect from you;

Personal Details for Specific Business Activities: When you engage with various services provided through LRQA businesses, you may be required to supply further personal information about you or your staff in line with the requirements of that service, accreditation scheme regulator or other national regulator provisions under which LRQA operates. These activities will have a corresponding privacy notice specific to that activity if deemed necessary.

Client Training Services: we collect personal information about you such as name, email address, contact details (private or work-related), choice of course, attendance, completion level attained and any other information that you yourself provide through our designated course portal or other channels.

Marketing and Client Relationship Purposes: we use our legitimate business interests (or consent where applicable) in processing your personal details in order to maintain and enhance existing and ongoing relationships we have, or would like to have, with you and your organisation. This may include approaching you for real-time feedback on our services, research, and surveys on our current business offering. Our marketing system allows you to configure your preferences and object to or opt-out of receiving marketing materials at any time.

Special Category Personal Data: We will never collect or process sensitive personal data unless required to do so for a specific and valid lawful purpose. In this case we will seek your prior explicit consent and provide you with a detailed explanation of how and why we process your data. Sensitive personal will be processed in accordance with this policy and all applicable data protection laws including those related to international transfer of sensitive personal data.

3. Personal Data processed by third parties

We may process information from other joint venture partners, third parties, or service providers contracted to carry out work on our behalf. We may be required by law to collect certain information, require it to perform a contract or prior to entering into a contact with you. These include, but are not limited to:

- application and system vendors and sub-contractors who provide services to us to allow us to conduct our business and services on your behalf.
- banks for facilitation of payments
- credit reference agencies
- debt recovery agencies
- data providers to ensure our data is validated, accurate, complete and maintained
- accreditation bodies
- delivery services (document signing, postal services) in the course of business
- government and law agencies where required to do so
- audit and certification bodies

HOW DO WE USE YOUR DATA?

4. What purposes do we use your data for?

LRQA use your data for a number of purposes. Each will have its own lawful basis and be compliant with all applicable data protection laws. These purposes include, but aren't limited to:

- carrying out our business (including marketing)
- conducting services on behalf of our clients (including the third parties we may use to achieve this)
- complying with legal obligations
- to interact with, communicate with and respond to you.
- to conduct surveys and research

5. How is your personal information protected?

LRQA will hold your personal information securely using appropriate technical and organisational measures to prevent your personal data from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed.

In addition, we do not disclose your personal information to anyone outside our own group, except (i) when necessary for the purposes stated in this Privacy Notice; and (ii) where we have appropriate safeguards in place to ensure such information will continue to be held and used in accordance with this notice and all applicable data protection laws.

6. How long does LRQA keep personal information?

Your personal information will be kept by LRQA for no longer required for the purpose it was collected for (unless required differently by law).

7. International Transfers

LRQA may collect personal data from you in the country in which you work or live. We, and those third parties that process data for us, store and otherwise process that personal data in various locations around the world including the UK, in the European Economic Area (EEA) and in the other countries in which we operate.

We will make sure that any transfers of your personal data from one country to another comply with all applicable data protection and privacy laws which apply to us and you. We will not transfer personal data outside of a country where there are restrictions on doing so.

We will ensure that we:

- include standard data protection contractual clauses or a transfer agreement in all relevant contracts and subcontractor contracts to protect the data being transferred or
- ensure that the country in which your personal data will be handled has been deemed "adequate" by the relevant countries
- ensure a data transfer risk assessment has been conducted
- put in technical and operational measures to ensure that, where applicable, data is segregated and protected according to the applicable data protection laws.

YOUR RIGHTS

8. What are your legal rights?

You have a number of legal rights relating to your personal data:

Your Right	Description	Examples
Be informed how we process your personal data	You have the right to be informed about how we process your data. This is explained to you in this privacy notice and in any privacy statement when we collect your data	Our Global Privacy Notice (this notice), privacy statements (when we collect your data), contractual data processing agreements and clauses
Access your personal data	You have the right to ask us what personal information we hold about you, how we process it and for a copy of any personal data related to you	A copy of the personal information we hold about you (or related to you) in a searchable system. Please note that some data may be redacted.
Rectify your personal data	You have the right to ask us to correct inaccurate or incomplete personal information that we hold about you.	Changes to your contact details, changes of bank details, change of address. Please note that we may need to verify requested changes with you or other parties.
Erase your personal data	You have the right to request that we permanently erase your personal data	Erase contact details if we are no longer interacting with you. Please note that in some cases we may refuse to erase data where there is a lawful basis to retain the data (e.g. regulatory or other legal reason)
Restrict the processing of your personal data	The right to request that we restrict the inclusion of your personal data within specific processes	That we restrict the use of your personal data for marketing (withdraw consent)
Object to your personal data being processed	The right to object, at any time, to the processing of your personal data	That we stop processing your personal data.

		Please note that in some cases we continue processing where there is a lawful basis to retain the data (e.g. regulatory or other legal reason)
Right to request human intervention	The right to request human intervention If we use any automated decision making or profiling	To review or change a decision where it has been made by a computer or algorithm (e.g. a credit check). A human will review specific details that may have not been taken into consideration.
Portability of your Personal Data	The right to have a copy of your personal data to be transferred securely and in a useable format to another data controller	This right only applies to personal data relating to you.
Right to Complain	You have the right to complain to a supervisory data authority if you feel we have not processed your personal data appropriately.	If you feel we are unlawfully processing your data, if there was a data breach, or if we haven't adequately informed you.
Control over your Personal Data being sold or disclosed	The right to know whether we sell or disclose your data, and to whom. You also have the right to say no to us doing so.	We do not sell data. We would only disclose data where contractually agreed with you, or for other lawful processes where required.
Not to be discriminated against	The right not to be discriminated against for exercising your privacy rights.	We will not face any retribution or penalty for exercising your privacy rights with us

You can at any time indicate your wish for LRQA not to process your data through the following channels:

- in our [Preference Centre](#), (please delete if no preference centre)
- an unsubscribe link on marketing communications
- directly to our Data Protection Officer ("DPO") and Data Protection Team at dataprotection@LRQA.com
- directly to the specific legal entity of LRQA, or your contact there

9. How to contact Data Protection at LRQA

If you have any questions regarding this Privacy Notice or our use of your personal information, or if you wish to exercise your legal rights regarding your personal data, please contact our Data Protection Officer by:

- **email:** dataprotection@lrqa.com
- **post:** Data Protection Officer, LRQA, 1 Trinity Park, Bickenhill Lane, Solihull, B37 7ES United Kingdom

10. How do you lodge a complaint?

If you have a complaint regarding how your personal information has been handled by LRQA, please contact our Data Protection Officer, using the details provided above.

You also have a legal right to lodge a complaint with the supervisory authority in the relevant country. To locate the relevant supervisory authority for your country please click here;

Europe

Country	LRQA Office	Data Protection Authority
Austria	LRQA Austria GmbH Floridsdorfer Hauptstraße 1 Wien 1210 Tel: +43 1 587 26 81 0	Österreichische Datenschutzbehörde Barichgasse 40-42 1030 Vienna Austria / Europe Tel: +43 1 52 152-0 Email: dsb@dsb.gv.at www: dsb.gv.at
Belgium	LRQA België BV Filip Williotstraat 9 2600 Berchem Tel: +32 33 752 970	Autorité de protection des données Drukpersstraat 35, 1000 Brussels Tel: +32 (0)2 274 48 00 Email: contact(s)apd-gba.be www: dataprotectionauthority.be
Bulgaria	Lloyd's Register Inspection Limited – Bulgaria Branch 81A Bulgaria Blvd Floor 8, Office 9 Sofia 1404 Tel: +359 (0)2 818 7800	Personal Data Protection Commission 2 Professor Tsvetan Lazarov, Sofia 1592 Bulgaria Tel: 02/91-53-519 Email: kzld@cpdp.bg www: cpdp.bg

Czech Republic	LRQA Česká Republika s.r.o. Taborska 31 Prague 140 00 Prague 4 – Nusle Tel: +420 235 313 063	Office for Personal Data Protection (UOOU) Pplk. Sochora 27 170 00 Praha 7 Tel: +420 234 665 800 Email: posta@uouu.gov.cz www.: uouu.gov.cz
Denmark	LRQA Danmark ApS Automatikvej 1, 3.; 2860 Søborg; Denmark Tel: +45 70 711 741	Datatilsynet Carl Jacobsens Vej 35 2500 Valby Tel: +45 33 19 32 00 Email: dt@datatilsynet.dk www: datatilsynet.dk
Finland	LRQA LIMITED, Suomen siviliiike <i>[No office]</i> Tel: +358 207 918 350	The Office of the Data Protection Ombudsman (<i>Tietosuoja</i>valtuutetun toimisto) P.O. Box 800, 00531 Helsinki Finland Visiting address: Lintulahdenkuja 4, 00530 Helsinki Finland Tel: +358 29 56 66700 Email: tietosuoja@om.fi www.tietosuoja.fi
France	LRQA France SAS LRQA Inspection France SAS Tour Silex 2 – Espace Wellio 9 rue des Cuirassiers Lyon 69003 Tel: +33 (0)451 08 13 00	Commission Nationale de l'Informatique et des Libertés (CNIL) 3 place de Fontenoy TSA 80175 75334 Paris Cedex 07 Tel: 01 53 73 22 22 www: cnil.fr
Germany	LRQA Deutschland GmbH Butzweilerhofallee 3 50829 Köln Germany	There is an authority for each of the 16 federal states. To find the right one for you please see:

	Tel: +49 221 9888 0900	<p>BfDi website - https://www.bfdi.bund.de/EN/Home/home_no_de.html</p> <p>Federal authorities - https://www.datenschutzkonferenz-online.de/datenschutzaufsichtsbehoerden.html</p>
Greece	<p>LRQA Group Limited - Greece Branch</p> <p>LRQA Hellas SA Feidiou 9 Athens 106 78</p> <p>Tel: +30 21 11 99 6522</p>	<p>Hellenic Data Protection Authority (HDPa)</p> <p><i>Kifissias 1-3 115 23 Athens Greece</i></p> <p>T: +30-210 647560</p> <p>Email: contact@dpa.gr</p> <p>www: dpa.gr</p>
Hungary	<p>LRQA Magyarország Kft. Magyarországi Fióktelepe Budapest 1139 Budapest, Váci út 95</p> <p>Tel: +36 1 350 6100</p>	<p>Hungarian National Authority for Data Protection and Freedom of Information Nemzeti Adatvédelmi és Információszabadság Hatóság). 1055 Budapest, Falk Miksa utca 9-11</p> <p>Tel: +36 (30) 683-5969 Email: ugfelszolgalat@naih.hu www: naih.hu</p>
Ireland	<p>LRQA Certification & Assurance Services Limited</p> <p>The Green; Dublin Airport Central; Dublin Airport; Co. Dublin; Swords; K67 E2H3; Ireland</p>	<p>Data Protection Commission</p> <p>Dublin office</p> <p>21 Fitzwilliam Square South Dublin 2, D02 RD28 Ireland</p> <p>Regional office</p> <p>Canal House Station Road Portarlington</p>

		<p>R32 AP23 Co. Laois Ireland</p> <p>Tel: (01) 765 01 00</p> <p>Webform: forms.dataprotection.ie/contact</p> <p>www.dataprotection.ie</p>
Italy	<p>LRQA Italy s.r.l. Viale Monza 265 Milan, Italy 20126</p> <p>Tel: +39 02 30551200</p>	<p>Garante per la Protezione dei Dati Personali Piazza Venezia 11 - 00187 Roma, Italia</p> <p>Tel: +39 06.696771</p> <p>Webform: garanteprivacy.it/i-miei-diritti</p> <p>www: garanteprivacy.it</p>
Lithuania	<p>LRQA Lietuva UAB 2 A Nemuno Street Klaipeda LT-91199</p> <p>Tel: +370 46 421 100</p>	<p>State Data Protection Inspectorate L. Sapiegos str. 17, LT-10312 Vilnius</p> <p>Tel: +370 5 271 2804 Email: ada@ada.lt www: vdai.lrv.lt</p>
Netherlands	<p>LRQA Nederland B.V.</p> <p>LRQA Verification B.V. George Hintzenweg 77 Rotterdam 3068 AX</p> <p>Tel: +31 10 899 7300</p>	<p>Dutch Data Protection Authority (Autoriteit Persoonsgegevens) Postbus 93374 2509 AJ DEN HAAG</p> <p>Tel:(+31) - (0)70 - 888 85 00 www: autoriteitpersoonsgegevens.nl</p>
Poland	<p>LRQA Polska Sp Zoo ul. Leśna 1 Sopot 81-876</p> <p>Tel: +48 58 555 75 00</p>	<p>Office of the President for Personal Data Protection Urząd Ochrony Danych Osobowych Stawki 2 00-193 Warsaw Poland</p> <p>Tel: +48 22 531 03 00 Email: kancelaria@uodo.gov.pl</p>

		www: uodo.gov.pl
Portugal	LRQA Portugal Unipessoal Lda Praça Duque de Saldanha 1, Piso 2, Atrium Saldanha Lisbon 1050-094 Tel: +351 211244500	Comissão Nacional de Proteção de Dados (‘National Commission for the Protection of Data’. also known as ‘CNPD’). Av. D. Carlos I, 134 - 1.º 1200-651 Lisboa Tel: +351 21 392 84 00 Email: geral@cnpd.pt www: cnpd.pt
Romania	LRQA RO SRL 31 Ianului Street, Et.3, Sec.2 Bucharest 021716 Tel: +40 (0) 735 202 736	National Supervisory Authority For Personal Data Processing (<i>Autoritatea Nationala de Supraveghere a Prelucrării Datelor cu Caracter Personal</i>) 28 30 Magheru Blvd District 1, Bucharest Tel: +40 318 059 211 www.dataprotection.ro
Spain	LRQA España, S. L. LRQA Inspection Iberia SAU Calle Princesa, 29, 1º, Madrid 28008, Spain Tel: +34 91 062 58 50	Agencia Española de Protección de Datos (“AEPD”) C/Jorge Juan, 6 28001 Madrid Spain Tel: +34 901 100 099 / +34 91 266 35 17 Webform: edeagpd.gob.es/sede-electronica-web www.aepd.es
Sweden	LRQA Sverige AB Johan Willins Gata 6 Göteborg, Sweden 416 64 Tel: +46 31 26 21 80	Swedish Authority for Privacy Protection (Integritetsskyddsmyndigheten) Fleminggatan 14, 7th Floor 112 26 Stockholm Sweden Tel: +46 8 657 61 00 Email: imy@imy.se www.imy.se

United Kingdom	LRQA Group Limited	Information Commissioner's Office (ICO) Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF Tel: +0303 123 1113 www.ico.org.uk
	LRQA Limited	
	Acoura Certification and Assurance Services Limited	
	Acoura Consulting Limited	
	Acoura Holdings Limited	
	Acoura Marine Limited	
	Elevate UK Management Limited	
	LRQA Apave Limited	
	LRQA (R&H) Limited	
	LRQA Verification Limited	
	Lloyd's Register Insurance (Technical Services) Inc - UK Branch	
	Nettitude Limited	
	1 Trinity Park, Bickenhill Lane, Birmingham B37 7ES Tel: 0800 783 2179	

The Americas

Country	Legal Entity	Regulatory Authority
Argentina	LRQA (Southern America) SRL Olga Cossettini 363, 3ºFloor; 1107 City of Buenos Aires; Buenos aires ; Argentina Tel: +54 11 4812 4001	Agency for Access to Public Information (Agencia de Acceso a la Información Pública) Av. Pte. Gral. Julio A. Roca 710, piso 2 - Ciudad Autónoma de Buenos Aires C1067ABP Email: info@aaip.gob.ar www.argentina.gob.ar/aaip

Brazil	LRQA Do Brasil Ltda Elevate Global Consultoria Ltda BSD Consultoria Ltda Rua Otavio Carneiro No 100 Rio de Janeiro RJ, CEP: 24230-191 Tel: +55 (11) 4890 2265	National Data Protection Authority (ANPD) North Commercial Sector - SCN, Block 6, Set "A", Venâncio 3000 Building, Block "A", 9th floor, CEP 70.716-900 - Brasília – DF. Tel: (61) 2025-8101 Webform: gov.br/anpd/pt-br/canais_atendimento/cidadao-titular-de-dados/denuncia-peticao-de-titular www.gov.br/anpd/pt-br
British Virgin Islands	BSD Consulting Inc. Elevate Management Limited	No authority at present
Canada	LRQA Canada Limited 600 - 1741 Lower Water Street; Queen's Marque; Halifax B3J 0J2; Nova Scotia; Canada	Office of the Privacy Commissioner of Canada (PIPEDA) 30 Victoria Street Gatineau, Quebec K1A 1H3 Tel: 1-800-282-1376 www: priv.gc.ca/en/ Office of the Information and Privacy Commissioner of Alberta (PIPA Alberta) Office of the Information and Privacy Commissioner (Edmonton) #410, 9925 - 109 Street NW Edmonton, AB T5K 2J8 <i>(Alternative address for Calgary:)</i> Office of the Information and Privacy Commissioner (Calgary) Suite 2460, 801 6 Avenue SW Calgary, AB T2P 3W2 Tel: 1-888-878-4044 www: oipc.ab.ca/ Office of the Information and Privacy Commissioner for British Columbia (PIPA BC) PO Box 9038 Stn. Prov. Govt. Victoria B.C. V8W 9A4

		<p>Tel: (250) 387-5629 Email: info@oipc.bc.ca www.oipc.bc.ca/</p> <p>Commission d'accès à l'information du Québec (CAI)</p> <p>Tel: 1-888-528-7741 Email: renseignements@cai.gouv.qc.ca www.cai.gouv.qc.ca/</p>
Chile	<p>LRQA Chile SpA Blanco N° 625 - Of.112 - Edificio los Heroes Valparaíso Chile</p> <p>Tel: +56 9 97192380</p>	No Authority at present
Columbia	BSD Consulting S.A.S	<p>Autoridade Nacional de Proteção de Dados (ANPD) Setor Comercial Norte - SCN, Quadra 6, Conjunto "A", Edifício Venâncio 3000, Bloco "A", 9º andar, CEP 70.716- 900 - Brasília – DF.</p> <p>Tel: (61) 2025-8101.</p> <p>www.sic.gov.co/tema/proteccion-de-datos-personales</p>
Mexico	<p>LRQA Inc. (Mexico Branch) Batallón de San Patricio 109 Valle Oriente San Pedro Garza García 66260</p> <p>Tel: +52 81 81 52 10 00</p>	<p>National Institute of Transparency for Access to Information and Personal Data Protection (<i>Instituto Nacional de Transparencia, Acceso a la Información y Protección de Datos Personales</i>)</p> <p>Insurgentes Sur No. 3211 Col. Insurgentes Cuicuilco, Alcaldía Coyoacán, CP 04530 800 835 4324</p>
Peru	<p>LRQA Peru SAC</p> <p>Av. The Derby No. 055 (Chronos Building, Tower 1, Floor 7) Lima - Lima - Santiago De Surco; Peru</p>	<p>General Directorate of Transparency, Access to Public Information and Protection of Personal Data (NDPA)</p> <p>Scipion Llona 350 Miraflores, L-18 Lima Peru</p>

		www.minjus.gob.pe
USA	LRQA Inc Nettitude Inc Elevate (US) Limited 810 Seventh Avenue New York 10019 Tel: +1 973-885-5191	California Privacy Protection Agency Tel: 916-572-2900 info@coppa.ca.gov In other states, the Attorney Generals have authority to enforce state comprehensive privacy laws.

Asia Pacific

Country	Legal Entity	Regulatory Authority
Australia	LRQA Limited- Australia Branch C/-TMF Corporate Services (Aust) Pty Limited C/-Tmf; Suite 1, Level 11; 66 Goulburn Street; 2000 Sydney; NSW; Australia	Office of the Australian Information Commissioner (OAIC) 175 Pitt Street Sydney NSW 2000 Tel: 1300 363 992 www.oaic.gov.au
Azerbaijan	LRQA Group Limited - Azerbaijan Branch	Ministry of Digital Development and Transport Baku city, 77 Zarifa Aliyeva St. AZ1000 Tel: +99412 598 58 58 – EXT for cybersecurity: 1654 www: mincom.gov.az
Bangladesh	Elevate Global Limited - Bangladesh	Cyber Security Agency
Cambodia	S.E Elevate (Cambodia) Company Limited	No authority at present

<p>China</p>	<p>LRQA Verification (Shanghai) Co. Ltd.</p> <p>LRQA Industrial Technical Service (Shanghai) Company Limited,</p> <p>LRQA (Shanghai) Company Ltd,</p> <p>Elevate (Shenzen) Limited,</p> <p>Elevate (Shenzhen) Limited, Shanghai Branch,</p> <p>Elevate (Shenzhen) Limited</p> <p>288 Nanjing West Road, Huangpu District, Shanghai; China</p> <p>Tel: +86 21 6023 3650</p> <p>LRQA (Shanghai) –Beijing Branch</p> <p>Room 3158, 31st Floor, Building 3, Yard 2, Jianguomenwai Street, Chaoyang District, Beijing; China</p> <p>Tel: +86 21 6023 3650</p>	<p>Cyberspace Administration of China (CAC)</p> <p>Editorial Department of China Network Information Network</p> <p>No. 15, Fucheng Road, Haidian District, Beijing 100048</p> <p>Tel: (010) 55636504 www.cac.gov.cn/index.htm</p>
<p>Hong Kong</p>	<p>LRQA Limited - Hong Kong Branch</p> <p>Elevate Hong Kong Holdings Limited</p> <p>Reset Carbon Limited</p> <p>CSR Asia Limited</p>	<p>Office of the Privacy Commission for Personal Data (PCPD)</p> <p>Unit 1303, 13/F, Dah Sing Financial Centre 248 Queen's Road East Wanchai Hong Kong</p> <p>Tel: +852 2827 2827 www: pcpd.org.hk</p>

	<p>16/F Cambridge House, 979 King's Road, Quarry Bay, Hong Kong</p> <p>Tel: +852 37956322</p>	
India	<p>LRQA Inspection Services India LLP</p> <p>LRQA Limited - India Branch</p> <p>Elevate India Business Consultants Private Limited</p> <p>Solitaire Corporate Park, Building no 12, 4th Floor, Andheri Kurla Road, Chakala, Andheri East. Mumbai. India 400 093</p>	<p>Ministry of Electronics & Information Technology (Government of India), Department of Electronics and Information Technology – Data Protection Board of India</p> <p>Electronics Niketan, 6, CGO Complex, Lodhi Road, New Delhi 110003</p> <p>Tel: +91-11-24365940 Email: gc-rtipgcell@meity.gov.in www: meity.gov.in/data-protection- framework</p> <p>Please note the Data Protection Board is yet to be established at time of publication.</p>
Indonesia	<p>PT LRQA Business Assurance and Inspection Services Indonesia</p> <p>Elevate Hong Kong Holdings Limited (representative office)</p> <p>Lantai 30, #30-118 & #30- 125 Jl. Dr. Ide Anak Agung Gde Agung Kav. E.4.2, Mega Kuningan Jakarta, 12950 – Indonesia Jakarta, Indonesia 12950</p> <p>Tel: +62 21 5096 7548</p>	<p>Personal Data Protection Agency (PDP Agency)</p> <p>Please note the PDP Agency is yet to be established at time of publication.</p>

<p>Japan</p>	<p>LRQA Limited Japan Branch</p> <p>LRQA Sustainability K.K.</p> <p>西区みなとみらい2-3-1 クイーンズタワーA 10階 神奈川県, 日本 220-6010 +81 45 682 5290</p> <p>Queen's Tower A, 2-3-1 Minatomirai, Nishi-ku; Yokohama-Shi Kanagawa-ken 220-6010; Japan</p> <p>Tel: +81 45 682 5290</p>	<p>Personal Information Protection Commission</p> <p>Kasumigaseki Common Gate West Tower 32nd Floor 3-2-1 Kasumigaseki Chiyoda-ku Tokyo 100-0013 Japan</p> <p>Tel: +81-(0)3-6457-9680 www: ppc.go.jp</p>
<p>Republic of Korea</p>	<p>LRQA (Korea) Limited</p> <p>17th Floor, 67, Yeouinaruro, Yeongdeungpo-gu; Seoul; Republic of Korea 07327</p> <p>Tel: +82 2 736 6231</p>	<p>Personal Information Protection Commission (PIPC)</p> <p>209 Sejong-daero, Jongno-gu, Seoul 03171, Korea</p> <p>www.pipc.go.kr/eng/index.do</p>
<p>Malaysia</p>	<p>LRQA Malaysia Sdn Bhd</p> <p>LRQA Inspection Malaysia Sdn Bhd</p> <p>Elevate Business Consultants (Malaysia) Sdn. Bhd.</p> <p>CO-labs Level 25, Naza Tower, Platinum Park, No. 10 Persiaran KLCC, 50088 Kuala Lumpur, Malaysia Kuala Lumpur 50088</p> <p>Tel:+60 3 2700 7009</p>	<p>Personal Data Protection Commissioner</p> <p>Level 6, Ministry of Communications Complex, Lot 4G9, Persiaran Perdana, Presint 4 Pusat Pentadbiran Kerajaan Persekutuan 62100 Putrajaya, Malaysia.</p> <p>Tel : 03-8000 8000 Email: webmasterpdp@pdp.gov.my www.pdp.gov.my/jpdpv2/?lang=en</p>
<p>Pakistan</p>	<p>Elevate Global Pakistan (SMC-Private) Limited</p> <p>3rd Floor, State Life Building No.11, Abdullah Haroon Road Karachi 74400 +92 21 35683501/ 3852/ 6583</p>	<p>No Authority at present</p>

Singapore	<p>LRQA Limited - (Singapore Branch)</p> <p>Nettitude PTE. Limited</p> <p>CSR Asia (Singapore PTE Limited) 460 Alexandra Road, mTower #15-01 Singapore 119963</p> <p>Tel: +65 69904500</p>	<p>Personal Data Protection Commission 10 Pasir Panjang Road #03-01, Mapletree Business City, Singapore, 117438</p> <p>Tel: +65 6377 3131 Email: info@pdpc.gov.sg www.pdpc.gov.sg/</p>
Taiwan	<p>LRQA Group Limited - Taiwan Branch</p> <p>Elevate Global Taiwan Limited</p> <p>英商勞盛股份有限公司台灣分公司</p> <p>CIT, Unit F, No. 1, Yumen St., Zhongshan Dist. Taipei 104027</p> <p>Tel: +886 2 2175 2005</p>	<p>National Development Council (NDC) No. 3, Baoqing Rd, Zhongzheng District, Taipei City, Taiwan 100</p> <p>Tel: +886 2 2316 5300 www.ndc.gov.tw</p>
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Vietnam	<p>LRQA Vietnam Company Limited</p> <p>Elevate Vietnam Company Limited</p>	<p>Department of Cybersecurity and Prevention of Hi-tech Crimes 207 Khuat Duy Tien Street Nhan Chinh Ward Thanh Xuan District Hanoi Vietnam</p>

	<p>Unit 408, PetroVietnam Towers, Number 8, Hoang Dieu Street, Ward 1; Vung Tau; Ba Ria - Vung Tau; Vietnam</p> <p>Tel: +84 (0) 933 745 786</p>	<p>www: cand.com.vn</p> <p>Ministry of Information and Communications 18 Nguyen Du Street Hang Bai Ward Hoan Kiem District Hanoi Vietnam</p> <p>www: mic.gov.vn</p> <p>Vietnam Cybersecurity Emergency Response Teams/Coordination Centre 5th floor, the Building of the Authority of Radio Frequency Management, 115 Tran Duy Hung Street, Cau Giay District, Hanoi, Vietnam</p> <p>Tel: +84-24-36404421 Email: international@vncert.vn www: vncert.vn</p>
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Middle East & Africa

Country	Legal Entity	Regulatory Authority
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Jordan	<p>LRQA Jordan LLC Fahad Center Building No. 2666 Prince Turkey Street First floor Al Kurnaish District Al Khobar 34412 Kingdom of Saudi Arabia (Jovia Business Centre</p>	<p>Ministry of Digital Economy and Entrepreneurship - Personal Data Protection Council</p> <p>Ministry of Digital Economy and Entrepreneurship 8th Circle Bayader Wadi Al Seer, PO Box 9903, Amman 11191, Jordan</p>

		<p>Tel: 0096265805700 Email: modee@modee.gov.jo www: modee.gov.jo</p>
Oman	<p>LRQA Inspection Services SPC Building No.25, Dohat Al Adab Street; 000000 Muscat; Muscat; Oman</p> <p>+968 24 704965</p>	<p>Ministry of Transport, Communications and Information Technology</p> <p>Ministry of Transport, communications and Information Technology (MTCIT) Muscat P.O. Box 684 Zip Code : 100</p> <p>Tel: (+968) 24685000 Email: info@mtcit.gov.om www: mtcit.gov.om</p>
Qatar	<p>LRQA Quality Assurance and Inspection Middle East LLC Office M10, Mezzanine Floor, Al Jaber Engineering HQ Bldg# 80 Doha</p> <p>Tel: +974 40409867</p>	<p>National Cyber Governance and Assurance Affairs (NCGAA) of the National Cyber Security Agency</p> <p>National Cyber Governance and Assurance Affairs, National Cyber Security Agency (NCSA), P.O. Box 24100, Wadi Al Sail Street, Doha, Qatar</p> <p>Tel: (+974) 2362220 Email: privacy@ncsa.gov.qa www: assurance.ncsa.gov.qa</p>
South Africa	<p>LRQA South Africa (Pty) Ltd</p> <p>Elevate Global Business Concnsukting South Africa (PTY) Limited C4 Centurion Business Park Democracy Way Milnerton 7441</p> <p>Tel: +27 21 552 0940</p>	<p>The Information Regulator JD House, 27 Stiemens Street, Braamfontein, Johannesburg, 2001</p> <p>Tel: +27 10 023 5200 Email: enquiries@infoeregulator.org.za www: infoeregulator.org.za/training/wp/</p>
Turkey	<p>LRQA Turkey Belgelendirme Hizmetleri Limited Şirketi 19 Mayıs Mah. Turaboğlu Sk. No: 2/1 Sitkibey Bey Plaza Kat:1 D:8 Istanbul 34736 Kadıköy</p>	<p>Kisisel Verileri Koruma Kurumu (Personal Data Protection Authority) Kisisel Verileri Koruma Kurumu Nasuh Akar Mah. Ziyabey Cad. 1407. Sok. No: 4 06520 Balgat-Çankaya / Ankara</p> <p>Tel: 0312 216 50 00</p>

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11. Does LRQA update the Privacy Notice?

We may change the content of this Privacy Notice from time to time without notice to you. You should check this Privacy Notice occasionally to ensure that you are aware of the most recent version. This Privacy Notice was last updated August 2024.

12. Previous versions:

August 2024 – including general updates on global data protection obligations, increased information of your rights and relevant Data Protection Authorities

April 2023 – General update