



Quintuple Xero certification for Jaeva's training team

Dedicated legal consultancy, Jaeva Management Services, has further proven its commitment to continual service development with another two team members, Viona Retkowska and Kim Roberts, achieving Xero certification. As legal practice management software trainers for Jaeva, amongst Viona and Kim's responsibilities is teaching Xero end users the intricacies of the system.



Xero's the online accounting and payroll software used by small businesses for bookkeeping and reporting. A marked proportion of Xero users in the UK are law firms, the sector serviced by Jaeva.

To become Xero certified, the duo have successfully completed the Xero Partner Certification programme and to maintain their accreditation they're required to collect 20 Xero U credits every 12 months, thereby promoting ongoing professional development.

These latest awards take Jaeva's Xero-certified staff count to five. The list comprises Nicola Moore-Miller, Managing Director, Josie Curtis and Steve Curtis, two software trainers, and now Viona and Kim.

Nicola Moore-Miller comments: *"Our Xero-certified status is recognition of our expertise in Xero. As a consultancy provider to the legal industry, it means we're best placed to advise clients on the best way to set up Xero and train users on how to use it to maximise efficiency thereafter. For law firms in particular, how Xero integrates with the incumbent practice management system is essential. It's a level of complexity that people do struggle with, and we're fortunate enough to be able to guide people through this process."*

"Of course, we show practices how to perform the entire cashiering function too with a firm eye on the compliance requirements as set out in the SRA Accounts Rules."

"We're extremely proud of Viona and Kim's recent accomplishments. Viona's got 17 years' experience in the legal profession, formerly as a legal cashier and latterly in a training capacity. Kim's got 19 years' experience, the majority of which was spent as a product specialist for a legal software provider. This expertise, combined with their new Xero qualifications, help them understand the requirements of our clients and tailor their training delivery accordingly whilst at the same time teaching users on the product knowledge they need."

"We're delighted to be able to extend Jaeva's service offerings on the Xero front. There's huge take up of Xero in the UK currently, a trend that's set to continue, and we're directly responding to market demands by getting more of our team certified."

Jaeva's legal consultancy services are offered on an ad hoc, fixed term or permanent basis. Support includes system implementation, project management, software training, risk management, business process consultancy and bespoke support packages.