



March 15, 2020

CENTRAL CONNECTIONS' RESPONSE TO CORONAVIRUS PANDEMIC

Central Connections' response to the Coronavirus pandemic, developed with the Council on Aging and the Ohio Dept of Aging, includes the following efforts:

- Central Connections will follow the same closing protocol for schools as mandated by the State of Ohio. **We will close our physical facility to the public and cease all non-essential programming at end of business day on Monday, March 16, for three weeks. We will re-open our doors on Monday, April 6,** unless otherwise instructed.
- Our staff and volunteers will respond to phone calls on business days during this 3-week period.
- We will continue to provide our Home Delivered Meals and Transportation Services until further notice.
- We will continue to provide our Congregate Meal service to our 5 offsites in Middletown and Hamilton until our shelf-stable meals are in place for those clients or their senior housing facilities instruct us otherwise.
- Our Transportation Services drivers are:
 - Sanitizing appropriate surfaces on a vehicle between each trip.
 - Equipped with hand sanitizer and appropriate cleaning products.
 - Suspending client signature requirements, as well as other exchanges of paper and devices between driver and client/senior. A driver signature will suffice to verify the trip.

Central Connections is following universal recommendations and precautions:

1. Federal guidance on prevention, and caring for someone with COVID-19 as found at:
<https://www.cdc.gov/coronavirus/2019-nCoV/index.html>
<https://www.cms.gov/files/document/gso-20-18-hha.pdf>
2. Ensuring staff are consistently following infection control and prevention practices as recommended by the Centers for Disease Control and Prevention (CDC) and as required by universal precaution practices.

If you have questions, please contact Executive Director Monica Smith, 513-217-4912.

Thank you.