



## **Jewish Family Services of Silicon Valley**

### **Donor Privacy Policy**

Jewish Family Services of Silicon Valley is committed to respecting the privacy of our donors. We have developed this privacy policy to ensure our donors that donor information will not be shared with any third party.

**Awareness.** Jewish Family Services of Silicon Valley provides this Donor Privacy Policy to make you aware of our privacy policy, and to inform you of the way your information is used. We also provide you with the opportunity to remove your name from our mailing list, if you desire to do so.

#### **Information Collected.**

- Contact information: name, address, phone number, email;
- Payment information: billing information;
- Information you wish to share: questions, comments, suggestions; and
- Your request to receive periodic updates

**How Information is Used.** Jewish Family Services of Silicon Valley uses your information to understand your needs and provide you with better service. Specifically, we use your information to help you complete a transaction, communicate back to you, and update you on agency happenings. Credit card numbers are used only for donation or payment processing and are not retained for other purposes. We use the comments you offer to provide you with information requested, and we take seriously each recommendation as to how we might improve communication.

**No Sharing of Personal Information.** Jewish Family Services of Silicon Valley will not sell, rent, or lease your personal information to other organizations. We assure you that the identity of all our donors will be kept confidential. Use of donor information will be limited to the internal purposes of Jewish Family Services of Silicon.

**Removing Your Name From Our Mailing List.** It is our desire to not send unwanted mail to our donors. Please contact us if you wish to be removed from our mailing list.

**Contacting Us.** If you have comments or questions about our donor privacy policy, please send us an email at [jfs@jfssv.org](mailto:jfs@jfssv.org) or call us at (408) 556.0600.