

Green Gables Authentic Labradoodles

UNITED STATES INFORMATION PACKET

Thank you for inquiring about a *Green Gables Labradoodle* puppy. This information package covers pricing of puppies & shipping details and, also, addresses the questions we are most commonly asked. If you have further questions, please feel very welcome to contact us. Our puppies are from the Rutland Manor and Tegan Park lines. You will be getting the best breeding and expertise on all the work that has been done with the Australian Labradoodles since 1989.

SHIPPING – ISN' IT CRUEL FOR THE PUPPY?

This is often of concern initially, especially to kind hearted people. And we hope all of our puppies go to kind hearted people! We are often asked if the puppies will be sedated for their travel. The answer is an emphatic 'NO'

ANOTHER *Green Gables* DIFFERENCE:

We use the successful program suggested by Rutland Manor which has tested true over time and which ensures your puppy will be well prepared for the journey.

> **PREPARED AND CONDITIONED FROM BIRTH** Your puppy has been conditioned and prepared from birth for what lays ahead. Body stroking and handling from day one and when their little eyes and ears are fully open at around two weeks of age, their visual and audio senses are stimulated with the nursery puppy TV, radio and music tapes.

> **CRATE TRAINED AND DE-SENSITIZED TO NOISE** At the appropriate age, between seven and nine weeks old, your puppy is also carefully conditioned and prepared through crate training, and socialization and by the time your puppy leaves here, everything is old hat! Feedback indicates that the puppies snooze their way to their new destination; they arrive so fresh and perky! Our overseas puppies are kept a little longer than those going to local homes while we prepare them for their big travel adventure and they usually leave here between ten and eleven weeks of age. Feedback is fantastic, with the puppies arriving in great condition both emotionally and physically. New families are always delighted and surprised at how happy their puppy is when he/she arrives.

WHAT DO I HAVE TO DO TO ARRANGE THE SHIPPING?

Absolutely Nothing! We make all arrangements for you, and you are advised of travel flight times on dates to suit. All you do is pick up your new family member and take home.

IN THE SHIPPING PRICE ARE COSTS INCURRED WITHIN USA PRIOR TO DEPARTURE SUCH AS:

1. All government protocols and documentation required in USA
2. Government vet health clearance.
4. The actual flight itself is arranged by us.
5. The flight bill is stated below.

DOES *Green Gables* HAVE SPAY OR NEUTER CONTRACTS?

No. This is another *Green Gables* difference. We take care of this for you, too, and the cost is included in the price of your puppy. (Desexing a dog costs around two hundred dollars so this is also a big saving for you later on.) Veterinary research indicates that early spay/neuter is healthier and kinder to the puppies and we also believe that it is our responsibility to protect our wonderful Labradoodles from indiscriminate breeding.

“SO FAR WE ARE REALLY IMPRESSED! WE REALIZE THAT WE RECEIVE A LOT MORE THAN JUST OUR PET PUPPY IN THE PRICE. BUT HOW MUCH DOES ALL OF THIS COST?”

Original Price of dog/puppy:	\$ 2,950.00 (pet male or female)
SC Sales Tax when picked up in SC:	\$ <u>177.00</u> (6 %)* <i>or</i> the following four items for air travel
Air Travel & Health Cert:	\$ <u>580.00</u> for USA travel - this may vary
Health Certificate Only:	\$ <u>85.00</u>
Additional Items:	\$ <u>64.00</u> crate for younger smaller puppy
	\$ <u>75.00</u> a larger older puppy’s crate will be more
Boarding \$25.00 per day:	\$ _____ After 10 days of puppy being spayed/neutered
Convenience Fee	\$ <u>89.00</u> If paying by credit card through PayPal or PayPal account
Minus Deposit:	\$ - <u>450.00</u>
Final Amount Due:	\$ _____

***When a puppy/dog is picked up in South Carolina there will be a 6% tax.**

The puppy will have its

- 1st set of vaccines given, possibly 2nd*
 - *Bordetella and NeoPar and NeoVacDA2
- Plus de-worming from the age of 2 weeks (this will be determined by litter.)
- For a puppy to be held requires a \$450, non-refundable deposit with the balance being paid at time of allocation which is usually just before 8 weeks old.

FOR FINAL PAYMENT:

Wire transfer

Online transfer

PayPal payments - With PayPal if you use your PayPal balance or your bank account,

Debit card or credit card - \$80 fee for this transaction.

Due once you receive your contract with invoice when puppy is about 7.5 weeks of age.

Along with your puppy you will be receiving:

- > Pedigree
- > Worming/first shots
- > Socialization
- > Crate Training
- > Potty Training Commenced
- > Micro-chipped
- > Character Assessment and Temperament Testing > Record of Vaccinations and Worming
- > Spay or Neuter
- > Health Guarantee to the age of two years – (conditions apply)
- > Support from *Green Gables* – Call or email us anytime

OKAY THIS ALL SOUNDS GOOD! SO HOW DO I BOOK A PUPPY? WHAT CAN I EXPECT DURING THE PROCESS? It is time to fill out the “Wish List and Application” and fax it to us. If you would like to call and speak to us personally, you are welcome to do so at [864-230-9465](tel:864-230-9465), or email GGL.George@Gmail.com We are on EST.

Puppies are all born with different personalities just as humans are. *Green Gables* recognizes that the dog which could be perfect for your neighbor, may not be the one for you.

Please know that *Green Gables* puppies can be booked before they are born. The more flexible you are with your preferences in gender, color and coat, the more quickly you will move to the top of the waiting list. Waiting time can sometimes be several months so if you are planning on your puppy at a future time, it will be wise to make your booking well ahead of time in order to receive your new family member in the preferred time frame.

“WE’ RE READY! WE WANT A *Green Gables* Labradoodles . WHAT DO WE DO NOW?”

Step One:

Review the Information Packet and call or email us with any questions.

Step Two:

Once satisfied, fill in the application form, it is important that you fill in EVERY question, and state your PREFERENCES IN ORDER. If you are a little flexible on gender or color for example, it is likely that we will match a puppy to your needs much sooner than someone who is very specific in all of their requirements.

For instance, Color. IF YOU INDICATE ONLY ONE COLOR then you will NOT be offered a puppy until that color is available. But if you indicate several colors in order of preference, you will be offered a puppy in any of the colors you have indicated, as soon as one is available. You can then choose whether to accept that puppy, or to wait until your top preference is available. Same applies with gender. If you do not indicate that you are negotiable on gender, you will only be contacted when a puppy matching the gender you indicated becomes available and you may have missed out on several puppies in the process, and so on.

Step Three:

You should sign that you understand that the booking fee of \$350 U.S. is deductible from the price but is not refundable.

Step Four:

Fax your application form to **909-542-3174**. Upon the processing of your application, you will be notified. (*SC pickups will pay a 6% sales tax.)

“I FILLED IN MY FORM AND SUBMITTED IT AND PAID MY NON-REFUNDABLE DEDUCTIBLE BOOKING FEE. NOW WHAT HAPPENS NEXT?”

> You will be notified that your booking has been processed and that you are officially on the *Green Gables* waiting list. **CONGRATULATIONS !!!**

> Photos of the litters are posted on the website approximately each two weeks. You will have the fun of watching the puppies grow and wondering if one of them may be yours.

> Puppies are generally allocated at around 7 to 7.5 weeks of age. Upon acceptance of this puppy you will be sent an invoice with instructions on how to pay at your bank. The final allocations are done at the completion of character assessment and temperament testing at around seven weeks of age. Then you know that you have another week or two to prepare for your new baby’ arrival. When we think that we have a puppy who was born to be yours, we will email you with the good news.

With *Green Gables* if the timing is not convenient for you, then you may defer to another litter and you will remain at the top of the waiting list.

Warm regards,

Grace and the *Green Gables* Team

864-230-9465 - mobile phone - 24/7 and Fax # 909-542-3174 - GGL.George@Gmail.com

Green Gables Labradoodles

Terms & Conditions of Booking & Sale

1. Non-Refundable Booking Fee

The booking fee is non-refundable, but is deducted from the final price of your puppy at the time of sale. The booking fee covers our administrative costs for initially processing your application. By paying your booking fee, you are explicitly agreeing that you have received the service that you have paid for (processing of your application) and as such, because this service supplied is not returnable, neither is the booking fee. *SC residents pay a 6% sales tax on the total price.

2. Health Guarantee *Green Gables* guarantees our pet puppies' health for the first two years subject to the following conditions.

(a.) If your puppy is determined by at least 2 veterinarians (one of our choosing) to have an inherited disease that substantially impairs the puppy' quality of life and you submit the first report to us within the guarantee period.

(b.) If your puppy is determined by OFA to have a hip score of severely dysplastic, and you submit a copy of both x-ray and report to us within the guarantee period.

(c.) If your puppy is determined to have Progressive Retinal Atrophy by an ACVO certified veterinary ophthalmologist and you submit this report to us within the guarantee period. We guarantee our dogs to the original purchaser only. Not included in this guarantee are health problems arising from trauma, abuse or failure to maintain general health care of the dog. Owners must follow a regular schedule for all vaccinations including rabies and administer monthly flea, tick and heart worm medications. Records of this specified care must be submitted in order to receive refund or replacement of the dog. The Breeder reserves the right to have the puppy examined by a veterinarian of our choice prior to replacement.

2. Changes to Shipping Arrangements

When your puppy is ready for delivery, we will work with you to organize a suitable shipment and delivery date for your puppy. Once agreed to, the shipping arrangements are firm and changes to the agreed schedule are usually not possible. *Green Gables* appreciates that sometimes last minute issues require changes to confirmed shipping arrangements. When this happens we shall attempt to change shipping arrangements to assist you.