

## Diana Capes

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**From:** New Mexico Regulation & Licensing Department <NMRLD@public.govdelivery.com>  
**Sent:** Thursday, February 18, 2021 8:18 PM  
**To:** Diana Capes  
**Subject:** Fraud Alert

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged



### Office of the Superintendent

February 18, 2021

ADVISORY

FOR IMMEDIATE RELEASE

Date: February 18, 2021

**Contact:** Bernice Geiger, Public Information Officer  
New Mexico Regulation and Licensing Department  
505.228.8505 | [Bernice.Geiger@state.nm.us](mailto:Bernice.Geiger@state.nm.us)

#### **FRAUD ALERT**

The New Mexico Regulation and Licensing Department has learned of an attempted fraud scheme aimed at licensees. In the scheme, scam artists identify themselves as New Mexico Regulation and Licensing Department staff or investigators and

notify the licensee that they are under investigation, that their license may be suspended, or that an arrest warrant has been issued in the licensee's name, and then they will demand money.

In some instances, scam artists identify themselves as other entities including local police, the Drug Enforcement Agency (DEA) or the Federal Bureau of Investigation (FBI).

The callers may be "spoofing" telephone numbers to make the calls appear to be coming from the New Mexico Regulation and Licensing Department.

NMRLD will never contact licensees demanding money or payment of any form or personalized information without conducting an official investigation or inquiry. If you receive such a call, ***please refuse the demand for payment.***

Please also consider the following:

- NEVER disclose any personal information, i.e. social security numbers, date of births, or credit/debit card numbers.
- If you receive a call, contact the New Mexico Regulation and Licensing Department directly at (505) 476-4500 to inquire if an official investigation is being conducted.

If the caller is stating they are from the DEA, you can report the scam using the DEA's Extortion Scam online reporting form:

### **Scam Online Reporting Form**

If the caller is stating they are from the FBI, you can report the scam using the FBI's Internet Crime Complaint Center reporting form:

### **Crime Complaint Reporting Form**

If the phone number of the caller appears to be a New Mexico Regulation and Licensing Department telephone number, you can report the scam using the Federal Communications Commission's consumer complaint form:

### **Commission's Consumer Complaint Form**

The New Mexico Regulation and Licensing Department regulates more than 500,000 individuals and businesses in 35 industries, professions and trades across the state. Its goal is to assure that New Mexicans receive quality services from qualified individuals and businesses while also ensuring fair and prompt administrative process.

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## New Mexico Regulation & Licensing Department

The New Mexico Regulation and Licensing Department regulates more than 500,000 individuals and businesses in 35 industries, professions and trades across the state. Its mission is to ensure qualified professionals provide quality care and services to all people of New Mexico.



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