

Important Announcement:

Bill Payment Options During the Canada Post Strike

Due to the ongoing Canada Post strike, paper bill delivery will be interrupted. However, your payment is still due on the Current Charges Due Date. To make sure you stay on top of your bills, consider these reliable options:

1. Online Banking: Pay through your bank's online platform by adding Battle River Power Coop as a payee. Use your account number to complete the transaction.

*A reminder to key in your account number without the decimal point. E.g. Account# 70083.00, please key in 7008300.

2. Telephone Banking: Contact your bank's telephone service or call us directly at 1.877.428.3972 to pay with a credit card.

3. Pre-Authorized Debit or Credit: Sign up for automatic payments from your bank account by contacting us at 1.877.428.3972 or emailing brpc@brpower.coop.

4. In-Person Payments: Visit our office at 135 47017 Hwy 21, Camrose, Mon-Fri, 8:00am - 4:30pm.

5. Drop-Box Payments: Use our after-hours drop-box at our office, clearly labeling your payment with your account information.

6. Online Account Access Portal: Sign up for our online portal to easily manage your account, view bills, and make payments. Contact us to register!

For more information or assistance, reach out to our team at 1.877.428.3972 or email us at brpc@brpower.coop. We're here to help!

FENN Rate of Last Resort

Effective January 1, 2025, the Rate of Last Resort (RoLR) for FENN REA members has been set at 13.5 cents per kWh for the next two years (per the Rate of Last Resort Regulation). The RoLR rate will replace the current Regulated Rate Option (RRO). Members currently on the RRO will be automatically transferred to the new RoLR starting January 1, 2025.

For those interested in other alternatives, you are welcome to visit the Utilities Consumer Advocate (UCA) at www.ucahelps.alberta.ca or call 310-4822 (toll free in Alberta) to explore a range of energy retailers.

To help members make informed choices, the UCA will also reach out quarterly to those on the RoLR, advising them on available retailer alternatives. We encourage you to take advantage of these updates to understand your options better.

Holiday Greetings

from the Board and Staff
of Fenn REA

As the holiday season arrives, the Board and Staff of Fenn REA would like to extend our warmest wishes to our valued members. Christmas is a time for celebration, reflection, and connection with family and friends, and we are grateful to be part of such a wonderful community.

We are proud to serve you and are thankful for the continued support and trust you place in us. Your commitment to our cooperative spirit inspires us, and we look forward to another year of working together to provide reliable power and exceptional service.

From our Fenn REA family to yours, we wish you a Merry Christmas and a New Year filled with joy, good health, and many bright moments. May your holiday season be safe, warm, and full of happiness!

Happy Holidays from Fenn REA!



Regulated Rate Option (RRO)

The RRO rate may increase or decrease from month to month as it is priced on the open market and subject to many factors relating to supply and demand. If you do not have a contract with an electricity retailer, then you receive the default RRO rate.

For November 2024, the RRO is priced at \$0.11556 per kWh, which is reflected on your enclosed bill. For December 2024, the Battle River Power Coop monthly RRO billing rate for FENN REA members is \$0.14508. The RRO rate is also listed on www.fennrea.com.

Members are free to purchase natural gas services or electricity services from a retailer of their choice. For a list of retailers, visit ucahelps.alberta.ca or call 310-4822 (toll free in Alberta).