

Speaking/Program Topics

Conventions - Conferences – Retreats - Workshops – In-Service

Coaching & Counseling for Performance Excellence
Communication Skills
Conflict Management
Coping with Stress
Customer Service: Coping with Challenging Conduct
Customer Service: Polishing Your Logo
Delegation & Motivation - Drive-By Delegation isn't Delegation
First Impressions - Making a Difference
Group Dynamics
Hiring and Interviewing - "Wrong People Cost Much More Than Money"
Leading by Example
Living With the 32 Hour Day
Managing People - (1, 2, or 3 Day)
Managing People through Change
Meetings, Meetings, Effective Meetings
Mission - Vision Guidelines - Starting Fresh or Starting Over
Networking for Contacts
Performance Planning, Counseling & Evaluation
Performance Reviews, Development Plans and Dismissals
Polishing Your Logo - Image through Customer Service
Presentation Skills - From Novice to Seasoned
Problem Solving & Critical Thinking
Putting Your Leadership Skills to Work
Strategic Planning - Long Term Success Isn't Accidental
The People Puzzle: Balancing Staff, Volunteer, & Board Relationships

*All speeches and programs customized to meet your needs and those of your audience. Topics may be merged or expanded to meet your event.

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