

Concerned About Paying Your Utility Bill?

*Funding available for **River Falls Municipal Utilities** customers in need.*

If your employment has been impacted by the COVID-19 public health emergency, you may now be eligible for bill pay assistance through **River Falls Municipal Utilities**. You are encouraged to apply for bill pay assistance as soon as possible and the deadline is May 15, 2020.

- If you live in Pierce County call the Pierce County Energy Assistance Program at 715-272-6788
- If you live in St. Croix County call WestCap at (800) 606-9227 or (715) 265-4271
- For more information online go to homeenergyplus.wi.gov.

We adjusted our energy assistance eligibility requirements and processed based on the impacts of COVID-19. The application process can now be done via mail, online or over the phone depending on what county you live in. Also eligibility is now based on the household's previous month of income, rather than the former requirement of the previous three-month's income. Energy Assistance provides bill pay support for heating costs, electric costs, and energy crises.

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