

TERMS & CONDITIONS

1. Invoices are payable upon receipt and past due 10 days thereafter. A late charge of 1-1/2% per month shall be applied to all past due accounts.
2. Prices shall be at Coldmasters Temperature Control, Inc.'s published rates for labor in effect at the time of service is provided. Material pricing will be based on the price in effect at the time the material is used.
3. Coldmasters Temperature Control, Inc.'s liability for services rendered/parts provided shall be limited to the amounts paid by the customer for such services/parts giving rise to the claim.
4. Description of Parts. Parts supplied by Coldmasters Temperature Control, Inc. will be either new, rebuilt, or reconditioned. The type of part used for repairs will be determined solely by Coldmasters Temperature Control, Inc. and will be determined by availability, cost, and future serviceability.
5. Parts Warranty
 - a. Coldmasters Temperature Control, Inc.'s warranty for parts shall be the warranty furnished by the manufacturer of the part. Under no circumstances shall Coldmasters Temperature Control, Inc.'s warranty exceed that of the manufacturer. This policy applies to both new, re-built, or reconditioned parts.
 - b. For equipment or parts re-built or reconditioned by Coldmasters Temperature Control, Inc., the warranty period shall be 30 days.
 - c. All parts replaced under warranty shall become the property of Coldmasters Temperature Control, Inc.
6. Used Parts Credit. Certain parts being replaced are eligible for partial credit subject to the defective part being returned to Coldmasters Temperature Control, Inc. at the time the replacement part is installed and becoming Coldmasters Temperature Control, Inc.'s property.
7. Estimates. Any estimate provided by Coldmasters Temperature Control, Inc.'s employees is not a firm quotation. Billing will be in accordance with the actual material used and the labor expended

8. Credits. Credits for labor and/or materials are limited to only those shown on this document.

9. Taxes. All sales, use, excise, license, and/or other taxes and fees incurred by Coldmasters Temperature Control, Inc. in performing service shall be included and added to the material and labor used in lime performance of service.

10. This is the complete agreement between the parties respecting the service provided on the reverse side hereof and any preprinted terms and conditions in Customers purchase orders shall be of no force or effect

11. I authorize Coldmasters Temperature Control, Inc. to charge my Visa/MC/ AMEX card for services rendered. I understand that a \$125.00 deposit for the first hour of labor will be charged every time I place a service call. A hold of up to \$500.00 may also be placed on my credit card should additional recommendations be authorized. I understand that Coldmasters Temperature Control, Inc. will charge the balance to my account as soon as possible. This could result in a credit if the service call is a warranty issue. A copy of the invoice as well as credit card receipt will be mailed upon completion.