

RINNAI ULTRA SERIES TANKLESS WATER HEATERS RUC MODELS

Frequently Asked Questions

Q: Are the new RUC units condensing or non-condensing?

A: RUC98i and RUC80i are part of the condensing Ultra series of Rinnai Tankless Water Heaters, for interior applications.

Q: What type of material can be used with the dual pipe venting option on the RUC units?

A: The new dual pipe venting option is certified to be used with PVC/CPVC as well as vent pipe certified to ULC S636.

Q: What will happen to the existing Rinnai interior units, RU98i and RU80i?

A: RUC98i and RUC80i will replace the Rinnai RU98i and RUC80i.

Q: What are the differences between the new RUC98i / RUC80i and the discontinued RU98i / RUC80i?

A: The new RUC98i/RUC80i units offer both concentric and PVC venting options on the same unit right out of the box. All other features will remain the same.

Q: When will the new RUC units be available for sale?

A: Product will be available for order starting in October 2014, shipping starting in November 2014.

Q: What gas types will be available?

A: RUC will be available in Natural gas and Propane models.

Q: What will be the actual part numbers of the RUC units?

A: Labeling will follow current standards. There will be (4) new units: RUC98i N / RUC98i P and RUC80i N / RUC80i P

Q: What will happen to any remaining inventory of RU98i and RU80i?

A: Any inventory of RU98i and RU80i will be depleted first before RUC98i and RUC80i units ship.

Q: Can I use a combination of 3" and 4" PVC for venting?

A: No. The RUC tankless water heaters are designed to use either 3" OR 4", not a combination of the two. The maximum vent lengths that can be run are indicated in the installation manual.

Q: Can I use 2" PVC for venting?

A: No. The RUC tankless water heaters are designed to use either 3" OR 4" only. The maximum vent lengths that can be run are indicated in the installation manual.

Q: How is the PVC venting attached to the RUC tankless water heater?

A: The PVC venting should be fixed in place with the supplied screws. Do not apply PVC glues, solvents or cleaners to the water heater's intake or exhaust gasket connections.

Q: Can the intake side of the RUC dual venting use "room air" for combustion?

A: No. When using the dual pipe PVC venting option, the system must use ducted outside air for combustion. The vent system must vent directly to the outside of the building and use outside air for combustion.



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