

Public Authority Care Communications

January 2021

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The State has until 1/31/2021 to mail out W-2's to Providers. If you don't receive a W-2 for every Recipient you worked for in 2020 please contact payroll AFTER 2/28/2021 at 209-468-1706.

Providers who have returned a signed Live-In Provider Self-Certification Form (2298) and have questions about how this will effect your W-2, please reference <https://www.cdss.ca.gov/inforesources/ihss/live-in-provider-self-certification>, as it may answer questions you may have.

For answers to questions beyond what we have provided please contact your tax preparer or the IRS.

FEDERAL TAX ID: 942629822

STATE TAX ID: This is only listed on the W-2's if applicable based on gross wages, for questions on this Providers can call State EDD.

STATE EDD: 1-888-745-3886

IRS (FOR TAX QUESTIONS): 1-800-829-1040

FRANCHISE TAX BOARD: 1-800-852-5711

PPE Distribution Info

Gloves and masks will be distributed during the scheduled days listed below from 9 AM - 12 PM Noon.

1/7/2021

1/21/2021



PPE Distribution Info Continued...

- The distribution will be located at the intersection of South Hunter Street and Parker's Alley, across the street from the Café at 25 Parkers Alley.
- All individuals must wear a mask, unless they are unable to due to a medical condition.
- Lower your window before you approach the distribution point and make sure you are wearing a mask. If you do not have a mask on you will be waived through, and can return to the line once you are wearing a one
- Remain in your vehicle, do not exit your vehicle; If you do not have a vehicle you may approach the staff.
- DO NOT COME EARLY! DO NOT BLOCK TRAFFIC!

In-Home Care Providers Wanted!

The IHSS Public Authority is currently looking for potential care Providers to join our registry!

Are you interested in making your own schedule and helping elderly, blind or disabled individuals remain safely in their own home? If you answered yes to the above questions then being a care Provider on our registry may be the perfect fit for you!

If you are already a Provider and are looking for more work, you may not need to complete your DOJ background check and orientation again.

IHSS will pay Providers for the following personal and domestic services, but each recipient has a Notice of Action (NOA) detailing what they have been individually approved for:

**Domestic services *Preparation of meals *Meal clean up *Routine laundry * Shopping for food
*Accompaniment to medical appointment *Accompaniment to alternative resources *Protective supervision *Bowel and bladder care *Routine bed baths *Menstrual care *Bathing, Oral hygiene, Grooming
*Rubbing skin, repositioning *Care and assistance with prosthesis *Medications *Respiration *Feeding
*Dressing *Ambulation * Paramedical Services*

To apply for the registry please start by completing an application. You can find the application on our website or contact Nicole @ 209-468-1747 to receive one by email.

Requirements:

- Submit a completed registry application
- Pass a background check
- Complete a mandated online orientation video
- Attend an over the phone registry presentation

Employment is not guaranteed

COVID- 19

Our website, www.sanjoaquincares.com, has some very useful resources to help you protect yourself against COVID-19.

- Video on how to properly apply and remove gloves
- PPE distribution information
- COVID-19 testing locations in San Joaquin County

Flyers on the following topics:

- Tips for Face Coverings
- COVID-19 Information for Older Adults
- Managing Stress and Anxiety While Staying at Home
- COVID-19 Health Information
- Stop the Spread of Germs

For additional information please visit San Joaquin Public Health Services; www.sjcphs.org

\$\$ Wage Increase \$\$

Effective 1/1/2021 Providers will see an increase in how much they are paid. Providers were previously receiving \$13.50 per hour and effective 1/1/2021 it will be increased to \$14.50 per hour and overtime will be paid at \$21.75 per hour.

Recipients, Do You Need Help Finding a Provider?

Call the IHSS Public Authority Registry at 1-800- 491-1996 to let them know what services you need assistance with (must be approved) , number of authorized work hours, and what days and times you need a Provider. A Registry Specialist will search for potential Providers to match your needs, hours and location. They will send you a list of at least 3 to 5 potential Providers. You should then call the names on the list promptly to discuss the job and set up interviews. You may call to request a different Provider any time you need.

You can also request a list via our website, www.sanjoaquincares.com .

Sample Interview Questions

Recipients, the Public Authority has put together a few questions that you may find useful when interviewing potential Providers.

- What kind of work have you done?
- Is there anything on my “Notice of Action” that you cannot or would not do?
- Why are you in this line of work?
- Are there any problems with the days or hours I would need you to work?

EVV Update

Beginning in January Live-In Providers will no longer be required to complete the EVV section on the Electronic Service Portal (ESP). In order for the EVV fields to be excluded from ESP or TTS you must live with your Recipient AND have signed and returned the Live in Provider Self Certification Form (SOC 2298).

If you are a Provider and need to complete a SOC 2298, they're available on our website ; www.sanjoaquincares.com or www.cdss.ca.gov

If you are a Provider who does not live with your Recipient nothing will change for you.

Upcoming Classes

The following training classes will be held virtually using Zoom. To register please call or email Nicole; 209-468-1747 / nlinsenbigler@sjgov.org.

For a description of the classes please visit our website, www.sanjoaquincares.com

- Dementia and Falls ; 1/25/2021 @ 1 pm
- Caregiver Stress; 2/23/2021 @ 1 pm

Staff Contact Information

- George McHugh; gmchugh@sjgov.org; 209-468-0852
- Claudia Pena Duran; cpduran@sjgov.org; 209-468-1233
- Desirea Patten; dpatten@sjgov.org; 209-468-1963
- Lu Vargas; gvargas@sjgov.org; 209-468-1748
- Nicole Linsenbigler; nlinsenbigler@sjgov.org; 209-468-1747
- Le'Nel Birden; lbirden@sjgov.org; 209-468-1370
- Esther Mariano; emariano@sjgov.org ; 209-468-1746