

Visiting our facility: A COVID-19 Update

At **The Surgery Center** there is no higher priority than your well-being and the broader health of our communities. We understand the fear and concern surrounding this outbreak, and we are committed to doing all we can to keep you and your family healthy and offer you peace of mind. Although you may have concerns about the coronavirus, we are here to keep you informed. We are closely monitoring the outbreak of novel coronavirus (COVID-19) and we are taking proactive steps to ensure your safety.

Our top priority, as always, is to deliver safe, high-quality care to you and all patients that we serve. We understand the value our facility provides as an important site of access for patients needing ongoing healthcare diagnostics, procedures, surgeries and pain management in a controlled and safe environment, and we appreciate the trust you have placed in us.

We are working with local and state health departments, and are following the Centers for Disease Control and Prevention (CDC) guidelines and recommendations. In our operating rooms and across all patient care areas, we provide the highest level of cleaning and disinfecting by following guidelines from the CDC and the Association of Operating Room Nurse (AORN). As we work together to keep patients, visitors and our team's safe, here's what you can expect from us:

One week prior to surgery

One week prior to the date of your surgery you will need to self-quarantine at home. You should stay away from anyone who has had recent travel, had flu-like symptoms, or has tested positive for coronavirus. Monitor your temperature and please call the facility if you develop a fever or any flu-like symptoms.

Three days prior to surgery we will call you and ask you screening questions about your general health. At this time you will be instructed to continue to monitor yourself at home and notify the facility for any changes in your general health.

If at any time within the 7 days prior to your procedure you develop a fever or flu-like symptoms please call the facility at 361-570-8311 and provide us with notification.

Visiting our Center/Hospital on the day of Surgery

For the safety of our patients and visitors, we ask that you come to the facility wearing a mask. Please note that building access is being limited to specific *entryways* to help improve social distancing. Once you arrive to our facility you will call the registration desk and let them know you have arrived at 361-570-8311. You will be greeted by one of our team members at your vehicle; they will ask you screening questions about your general health and take your temperature. You may be asked not to enter the building if necessary. This screening process is mandatory for every person entering the facility. Upon completion of the screening process you will be escorted into the building to complete registration and begin your pre-surgical care.

For the utmost safety of all, we encourage all visitors to remain in their cars or return home as visitors are prohibited at this time. We will contact them upon completion of your recovery and will provide them with your instructions for discharge.

To learn more about coronavirus symptoms, visit [cdc.gov](https://www.cdc.gov)

Frequently Asked Questions:

- What is coronavirus?
Novel coronavirus (COVID-19) is a respiratory (lung) illness. Flu-like symptoms are:
 - a) Fever
 - b) Cough

- c) Shortness of breath
- d) Difficulty breathing
- How does coronavirus spread?
 - a) Coronavirus can be spread in several ways. Follow this link for [more information](#).
- How can I prevent contracting or spreading the virus?
 - a) Wash your hands frequently with soap and water for at least 15 to 20 seconds, or use hand sanitizer.
 - b) Avoid touching your eyes, nose or mouth with unclean hands.
 - c) Stay away from people who are sick or have had recent travel
 - d) Use a tissue to cover coughs and sneezes, then throw tissue away.
 - e) Clean and disinfect frequently touched items and surfaces.
 - f) Stay home when you are sick, except to receive medical care.
- What do I do if I think I have coronavirus?
 - a) Call your doctor right away for advice and minimize contact with others.
 - b) Stay home except to get medical care.
 - c) If you have shortness of breath, call 911 immediately.
 - d) Do not come to the surgical facility without clearance from your physician.
- Mask Options
 - a) You may purchase a mask from Walgreens, CVS, Wal-Mart or like retail stores
 - b) You may wear a cloth mask (upon arrival we will exchange your cloth mask for a surgical mask)

Please know that we have an unwavering commitment to the safety of our patients, visitors and team. Thank you for choosing our center to meet your healthcare needs.