

Terms and Conditions for Camper Rentals
(Terms are subject to change without notice)

1. Rental Fees/Charges:

- a. Reservations are only confirmed upon receipt by Camping Vacation Rentals (or CVR) of the reservation deposit.
- b. The reservation deposit is only refundable if written notice is received by Camping Vacation Rentals a minimum of 45 days prior to the start of the rental period. An administration fee will be charged.
- c. All fees including the damage/security deposit are due prior to start of rental period.
- d. Clients must pay for time reserved. There is no refund if the rental is terminated by client before the end of the rental period.
- e. The damage/security deposit will be refunded at or after the conclusion of the rental period and upon inspection of the unit by Camping Vacation Rentals personnel.
- f. If the camper is returned in unsatisfactory condition cleaning and repair costs will be deducted from the damage/security deposit to be refunded. If repair costs exceed the damage/security deposit the renter will be charged an additional amount above the amount of this deposit.

2. Responsibility for the rental camper:

- a. While the Renter is in possession of the camper he/she is responsible to ensure that all rules for the care and maintenance of the unit are followed.
- b. The Renter is responsible for any damages incurred to the rental unit during the rental period. The renter's responsibility is not limited to the amount of the damage/security deposit.
- c. The Renter is responsible for the safety of his/her guests and the damages they may cause to the rental unit while in his/her possession during the rental period.
- d. The renter is responsible to ensure the awning (when provided with the camper) is taken down in windy or stormy weather. If the renter is expected to be absent from the rental unit and unable to take down the awning should windy or stormy weather occur, he/she is responsible to take down the awning while away from the rental unit.
- e. No smoking. There is no smoking in the rental unit.
- f. No pets/animals. Pets are not permitted in the rental unit.

3. Insurance:

- a. The renter must complete the insurance questionnaire and submit it to CVR. This questionnaire will be submitted by CVR to its insurance provider for approval approximately 15 days prior to the start of the rental period.
- b. The insurance provided during the rental period covers the occupants for liability. Damages to the unit caused by unexpected/uncommon acts of nature are also covered. Damages resulting from neglect or negligence are not covered.
- c. The renter is responsible to ensure liability and accident coverage while he/she is towing the rental unit.
- d. The renter is responsible for providing proof of insurance and proof of good driving record for all drivers.
- e. Customer's personal belongings are not covered by the CVR insurance policy.

4. Towing:

- a. The renter is responsible to ensure that the tow vehicle is adequate to tow the rental unit.**
- b. The renter must ensure that the proper towing equipment has been installed by qualified technicians.**
- c. Proper connections to the tow vehicle from the rental unit for brakes and lights are the responsibility of the renter.**
- d. CVR is not responsible for any damage incurred to the tow vehicle while towing the rental unit.**
- e. The Renter is responsible for all highway tolls incurred during the rental period or those applicable for the delivery of the rental unit. Any bills related to unpaid highway tolls received by CVR will be subject to a \$15 administration fee as well as the toll amount due.**
- f. Vehicles are not permitted to travel outside the province of Ontario without prior written consent from Camping Vacation Rentals.**

5. Rental Period Start and End Times:

- a. Unless otherwise specified the rental period begins at 2pm of the first day of the rental period and ends at 12 noon of the last day of the rental period.**
- b. Start and end times do not include the time required to deliver and set up the rental unit. Delivery and set up begins at the start time of the rental period. Take down and return of the rental unit must be completed prior to the end time of the rental period.**
- c. A late return penalty may apply if the rental unit is not available for take down and return at the agreed upon time, or is not returned at the agreed upon time. This fee will be deducted from the damage/security deposit amount refunded.**
- d. Camping Vacation Rentals is not responsible for the inconvenience or costs to the renter of prior renter's late return of the rental unit.**
- e. Camping Vacation Rentals is not liable for any reservation/cancellation fees levied to the renter due to a cancellation of the reservation caused by mechanical failure of the rental unit. In the event of mechanical failure Camping Vacation Rentals will attempt to either have the unit repaired or provide a replacement. If a replacement cannot be provided and/or the unit cannot be repaired in a reasonable delay and such warrants cancellation of the rental agreement then Camping Vacation Rentals will refund the reservation fee to the renter.**

6. Cancellations

- a. If a booked rental is cancelled by the renter 30 days or more prior to the start of the rental period 25% of the rental fee for that period will be charged as the cancellation penalty. As the reservation deposit is 50% of the rental fees this cancellation penalty will normally equal 50% of this deposit. The balance will be refunded.**
- b. If a booked rental is cancelled less than 30 days prior to the start of the rental period the entire reservation deposit will be charged as the cancellation penalty. No refund will be given.**