

Pearson VUE

Important test delivery information pertaining to COVID-19 (coronavirus)

Starting Tuesday, March 17, we are suspending test delivery at all U.S.- and Canada-based Pearson VUE-owned test centers for 30 days until April 16. [Learn more.](#)

Updated: March 16, 2020

As COVID-19 continues to spread globally, our first priority is the safety of testing candidates and our employees. We will continue to monitor the situation and make decisions about test center operations in accordance with government and local authorities. Please refer back to this page often.

Closure of U.S.- and Canada-based Pearson VUE-owned test centers

Due to increasing concern for the health and safety of our candidates and our employees and in response to government guidance and difficulty procuring the critical hygienic products that keep our test centers safe, we are temporarily closing our U.S.- and Canada-based Pearson VUE-owned test centers starting Tuesday, March 17.

Candidates can reschedule their exams for appointments starting April 16 and beyond if conditions allow. For information on global regions outside the U.S. and Canada, please [see below](#).

Candidate scheduling information

If you already have a scheduled exam:

You will receive an email cancellation notice and you will either receive a refund (if paid to Pearson VUE) or an extension as determined by your exam sponsor. We will work with you to reschedule your exam as soon as it is safe to resume test delivery (on or after April 16).

If you are looking to schedule an exam:

Registration windows for new exam appointments will not be available until April 16. If you have additional questions regarding voucher usage or testing windows, please visit your [exam program](#) homepage to speak to the customer service team associated with your program.