



Mammoth Fire Alarms

Incorporated

176 Walker Street Lowell, MA 01854

Fire Alarm Warehouse Technician

Mammoth Fire Alarms, Inc. is the largest MIRCOT engineered systems distributor in New England and a leading fire alarm and life safety systems distributor. We provide complete fire alarm systems to electrical contractors in addition to a robust test & inspection/service operation to building owners.

MFA is looking to fill a **Fire Alarm Warehouse Technician** based in Lowell, MA. We are seeking an energetic, motivated individual looking to build a career in the fire alarm industry. This position is considered an entry level position and is based around acclimating a new employee to the field of fire alarm distribution, sales, and service with potential for advancement.

Responsibilities:

- Answer incoming warehouse telephone calls.
- Process all incoming and outgoing RMAs (Return of Material).
- Monitoring weekly UPS bill to identify and correct added shipping charges.
- Tech call logging and reporting.
- Inventory control - daily cycle counts.
- Workflow Coordination - monitoring open order reports.
- Other miscellaneous duties as assigned.

Requirements:

- Strong work ethic and desire for achieving goals.
- Good organizational skills with an attention to detail.
- Ability to write routine reports and correspondence.
- Team player able to work with other internal departments.
- Proficient in Microsoft Office (Word, Excel, Outlook)
- Valid driver's license with acceptable record, will conduct background and drug testing.
- Experience with basic electrical circuits and installation preferred but not required.
- Experience with installation and support of Fire Alarm system and components preferred but not required.
- Physical Demands Stand, reach, bend, twist, kneel, and use grip and fine manipulation with lifting at least 60lbs.

Benefits include:

- Health Insurance (enrollment available on first day of employment)
- Delta Dental Insurance (enrollment available on first day of employment)
- 401K retirement through John Hancock (enrollment available on first day of employment)
- Short term/long term disability & life insurance (100% paid by the company)
- Paid holidays, sick-time and vacation.
- Educational reimbursement up to \$600 each year.

Email Resumes to [Todd Pelland](mailto:Todd.Pelland@mammothfire.com). Only candidates that send a resume and have the proper experience will be considered.

Job Type: Full-time

"Servicing the installer before and after the installation"

www.mammothfire.com

SALES (978) 934-9130 • 1-800-995-9808 • FAX (978) 934-9131