

**HARVEST YEARS SENIOR CENTER, INC.**  
**30 South Street**  
**Camden, DE 19934**  
**(302) 698-4285**

**Revised: August 2018**  
**Shopper Client Agreement**

Dear Shopping Program Client,

This letter contains information about the Shopping Program. Your assigned Shopper will go over this information with you in order to assure that you understand the rules of the Shopping Program. After your Shopper reviews this information with you, if you still have questions, please call me at Harvest Years Senior Center between 8:30 A.M. and 1:30 P.M., Monday-Friday at 698-4285.

**SHOPPING PROGRAM**

Homebound senior citizens or physically disabled adults who are 60 years and older, that cannot shop for their groceries themselves and have **no other resources available to them** (family, own transportation and/or funds to pay for shopping service) are eligible for the Shopping Program. Shopping Program clients are members of Harvest Years Senior Center. **Annual membership dues are \$20.00 due by January 1 of each year.**

**Shopping for groceries is the primary service** provided under the Shopping Program. On the same trip where groceries are obtained, additional stops can be made at your bank and pharmacy only provided that the **entire trip lasts no longer than 2 hours, and the additional stops are on the way to or from the grocery store. There will be an extra charge of \$3.00 for clients that exceed the two hour time limit. We ask that if you live within the City of Dover or Camden you use the nearest grocery store to you because of the cost of mileage the center has to pay.**

**Shopping is limited to one cart only.**

**Your shopping trip is scheduled and occurs no more than weekly or Bi-weekly.**

**Harvest Years Senior Center cannot give out the phone numbers of its shoppers.** If you need to contact your shopper, please call Harvest Years Senior Center and your message will be relayed to your shopper.

Your shopper will either shop for you or take you shopping and provide assistance as needed. **If you are not going along, a list must be ready for the shopper BEFORE** the scheduled trip as well as sufficient money to pay for the groceries on the list. **Use of debit cards is not authorized.** The shopper will bring the grocery bags into your home if necessary. The shopping service does not include putting your groceries away.

**Current membership in Harvest Years Senior Center is required.**

**There is a \$3.00 trip fee for each shopping trip service provided. This trip fee is paid in advance.** The trip fee may be given to your shopper in the form of cash, check or money order. **You may also send a check to Harvest Years Senior Center at the beginning of each month of service covering the number of trips to be provided. If you have to cancel your trip, you must notify us 24 hours in advance, otherwise you will be charged the \$3.00 trip fee. If this becomes a habit, Harvest Years has the right to re-evaluate each client.**


If you pre pay for shopping trips, the prepayment may not exceed one month and must be used for shopping trips. The trip fee is a donation to Harvest Years Senior Center Shopping program and **is not refundable** for any reason. Harvest Years Senior Center reserves the right to re-evaluate each client at any time. The Executive Director has the right to require an updated application and can **discontinue the service to the client if appropriate.**

Thank you for your understanding and cooperation. Harvest Years Senior Center is proud of its shopping service and with your help it will continue to assist you and other Kent County Seniors who need this service.

Please sign and return.

I agree with the above shopping client agreement.

Sincerely,

  
Thomas Bones  
Executive Director

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Signature and return