



COD Rejects: How Can They Be Resolved?

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Reject/Variance Reports

- CDMR-COD Missing Response Report
- PCRR-Pell COD Reject Report
- DCRR-DL COD Reject Report
- DLVR-Direct Loan Variance Report

CDMR

- Identifies the missing COD responses so that you know which students are not processed in COD.
- Helpful for reconciliation.

PCRR/DCRR

- These reports show rejects and warnings.
- You can choose not to look at warnings.
- Useful for finding loans or Pell that did not process in COD due to rejects.
- The reject codes will show on the reports.

DLVR

- Shows the variances between Colleague Net Amount and COD Net Amount.
- Also has a Y for missing response.
- Helps to find discrepancies.

Best Practice

- Best Practice is to run these reports at least weekly and correct errors through Colleague.
- Assistance with rejects can be found in the Ellucian Guide, Using the COD Interface or Direct Loans Guide.
- Reports are cleaner when rejects can be corrected in Colleague vs COD.

Common rejects

- 011- No Eligible SSN, DOB, and Last name combination Match found on CPS for Student.
- 014-Citizenship status not eligible.
- 024-Reported CPS Transaction number does not match CPS.
- 039-Incorrect Award Amount
- 141-Cannot change the Origination Fee Percent and/or Interest Rebate Percent on an Active Loan

Common Rejects

- 142-Invalid Origination Fee Percent and/or Interest Rebate Percent on Award Changes
- 157-Sum of Subsidized Awards exceeds The Subsidized Loan Limits

Correcting Rejects in Colleague vs COD

- For DOB, SSN issues, usually the students Admissions Application does not match FAFSA and COD (reject 011). You can check FADU for this and see where the error needs to be corrected. After receiving documentation, you may need to run BLIS so that the files will link.
- For Last name issues, you can use FCDC in Colleague and then run CODE again.

Correcting Rejects in Colleague vs COD

- Citizenship issues: Override the citizenship status on the FMSI form. Then run the CODE process.
- Reported CPS Transaction number does not match CPS (024)-Sometimes it is a last name issue, however, if it is due to a transaction #, you can easily override this on PLCD or DLAN and run CODE.
- Incorrect Award Amount (039)-Review the maximum annual limit for pell and/or loans. Update and run CODE.

Correcting Rejects in Colleague vs COD

- For rejects 141 and 142, Ellucian guide says to cancel the original award, add the correct origination fee percentages and their activation dates on the LAWD form, and reaward with the new award code on the AIDE form. Resubmit using the CODE process.

Correcting Rejects in Colleague vs COD

- For reject 157, it is usually as simple as going into DLAN and updating the students year in school and sending to COD again.
- You should check to be sure the student is not over awarded for subsidized loans.

Questions?

