

## **Americans with Disabilities Act (ADA)**

Towns County Transit System will provide mobility devices accommodation provided the device does not exceed the lift capabilities in length and width and the weight of the chair, when occupied, does not exceed the manufactures specified weight limit.

The Bus Operator will assist individuals in safely boarding and exiting from the vehicles. The bus operator will also assist with proper securement of patrons with mobility devices. Individuals with mobility impairments who need special assistance in navigating to and from the vehicles should have a Personal Care Attendant, (PCA) ride with them. When the scheduler is notified, the PCA may ride for free.

Persons using respirators or portable oxygen are permitted on vehicles.

Service animals accompanying individuals with disabilities are permitted.

Reasonable Accommodation (modification of policies and practices)

Towns County Transit System will make reasonable modifications to policies, practices, or procedures when the modifications are necessary to avoid discrimination on the basis of disability or to provide program accessibility to its services, subject to the limitations of Federal Regulations 37.169(c)(1)-(3). Individuals requesting modifications to the Towns County Transit System service shall contact the Americans with Disabilities Act (ADA) Facility Representative and describe what they need in order to use the service. Individuals requesting modifications are not required to use the term “reasonable modifications” when making a request.

ADA Facilities Representative: Brenda McKinney

Call Laura Edge, Director

706-896-0925 Monday-Friday