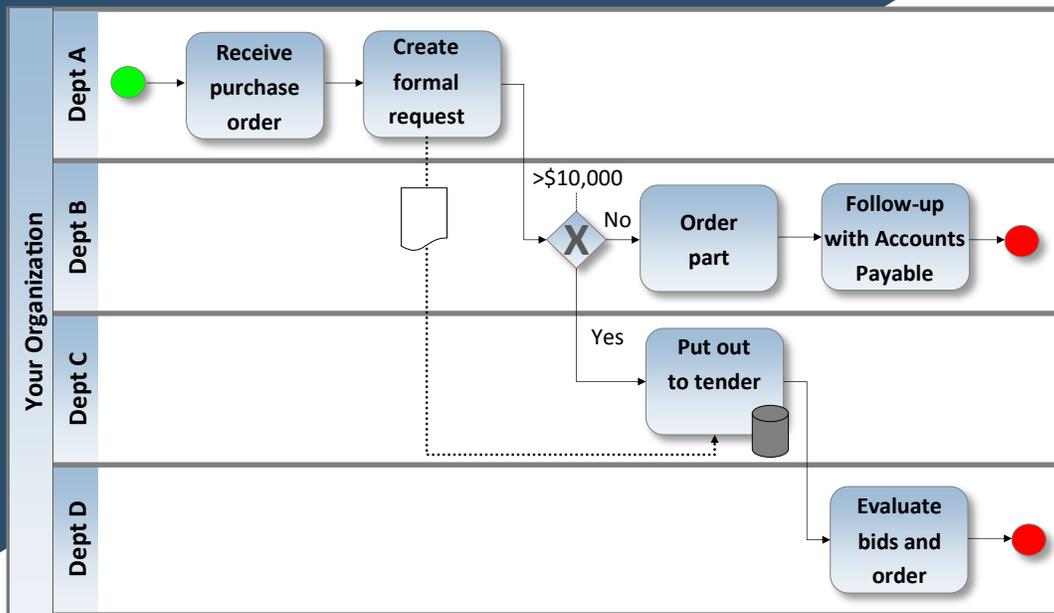


## ABOUT NOVATONE

Novatone Consulting is a Business Process Improvement company. We focus on standardizing and optimizing your day-to-day work processes, to help save you time and money.

We specialize in process mapping. We want to help you meet challenges in your business by:

- helping you define your problem areas
- using process mapping to capture the way work is currently being done
- applying business modeling for an in-depth analysis of the process
- designing a new process
- supporting you to manage and measure for the future



### ASSESS

We work with your team to create a process map, showing how work is currently being done. We analyze your base line data to complete the picture.

### PLAN

We identify processes, technology, and training to take your team to the next level. The assessment allows us to design how the work should be done.

### IMPLEMENT

We oversee the implementation process from start to finish.

### IMPROVE

We monitor key performance indicators at regular intervals and adjust strategies as needed.

Lead  
REGD

Optimize  
CORPORATE

Standardize  
CORPORATE

# NOVATONE

CONSULTING LTD.

*Success is a process.*



Call to schedule a free  
consultation

(250) 612-8552

## These are a few of the many benefits of process mapping:

- Standardizes workflows
- Allows for quality improvement because you get a clear picture of how work is being done
- Helps with consistency throughout your business; employees are trained the same way with the same quality
- Creates a one-stop-shop that includes all documentation, timelines and performance expectations



**Process improvement is  
applicable to any business  
in any sector**



**OFFICE ADDRESS** 310- 1488 4th Avenue (Scotiabank Building) Prince George, B.C.

**MAILING ADDRESS** 3850 Traditional Place Prince George, B.C. V2N 6C9