



## Grayson County Emergency Operation Center Situation Report: Winter Weather, February 2021

**February 26, 2021 6:00 PM Activation Level III – DAY 15**

NEW INFORMATION/CHANGES ARE IN **BLUE**

### **OPERATIONAL PRIORITIES**

1. Protect life and property.
2. Support rapid & effective response.
3. Collect and disseminate accurate incident information to improve decision-making.
4. Accurately track incident costs associated with assigned resources for cost recovery.
5. Support effective recovery planning.
6. Support requests for disaster assistance by our cities and on behalf of the County local governments as well as county residents and businesses.

### **Grayson County Resources for Disaster Relief**

#### **How to Apply For Individual Assistance**

Before you apply for assistance, below are the steps you need to take to start your recovery process:

**Step One:** Take photos of your damaged home and belongings.

**Step Two:** Make a list of damaged/lost items.

**Step Three:** Save yourself time. If you have insurance, **you must file a claim with your insurance company**. If you do not have insurance, continue to Step Four.

**Step Four:** Now that you're ready to apply now for disaster assistance or you would like more information on the types of assistance available, please utilize one of the following methods.

#### **Three ways to apply:**

##### **Internet**

DisasterAssistance.gov or

##### **Smartphone Application**

FEMA app

##### **By Phone**

1-800-621-FEMA (1-800-621-3362)

800-462-7585 for TTY

1-800-621-FEMA (1-800-621-3362) for 711 or Video Relay Service (VRS)

## **How to Apply For Small Business Administration (SBA) assistance**

SEVERE WINTER STORMS #16876 & #16877

What Types of Disaster Loans are Available?

- **Business Physical Disaster Loans** – Loans to businesses to repair or replace disaster-damaged property owned by the business, including real estate, inventories, supplies, machinery and equipment. Businesses of any size are eligible. Private, non-profit organizations such as charities, churches, private universities, etc., are also eligible.
- **Economic Injury Disaster Loans (EIDL)** – Working capital loans to help small businesses, small agricultural cooperatives, small businesses engaged in aquaculture, and most private, non-profit organizations of all sizes meet their ordinary and necessary financial obligations that cannot be met as a direct result of the disaster. These loans are intended to assist through the disaster recovery period.
- **Home Disaster Loans** – Loans to homeowners or renters to repair or replace disaster-damaged real estate and personal property, including automobiles.

### **Internet**

<https://disasterloanassistance.sba.gov/> or email [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov)

### **By Phone**

800-659-2955

800- 877-8339 TTY

## **Grayson County added to the President's Major Disaster Declaration for Individual Assistance February 22**

On February 22, Governor Greg Abbott announced that the Federal Emergency Management Agency (FEMA) has approved an additional 31 Texas counties, including Grayson County, to be added to the President's Major Disaster Declaration for Individual Assistance. The Governor originally requested Individual Assistance for all 254 Texas counties on February 13th. On February 20th, the White House partially approved Texas' request for a Major Disaster Declaration. The partial approval included Individual Assistance in 77 counties and for Public Assistance (Emergency Protective Measures Only) in all 254 counties.

Additional counties will continue to be re-requested as the State of Texas continues to receive information reported from individuals who have suffered damage from the winter storm. Texans are urged to fill out the Texas Division of Emergency Management's Texas Individual Assistance Reporting Tool (TIART) to help the state identify damages across Texas and help emergency management officials gain an understanding of damages that occurred during the recent winter weather. FEMA has asked the state of Texas for additional information regarding the amount of damage in the counties that have yet to be declared, and TDEM will continue to present that information until all Texas counties that qualify for federal assistance receive the assistance they need.



"I thank FEMA for their swift approval of these additional counties and for their continued partnership as we ensure Texans have access to relief following the winter storm," said Governor Abbott. "I urge Texans to use the Texas Individual Assistance Reporting Tool so that the state can continue to identify damages and fight for the crucial assistance that our communities need."

Counties included in this approval are Anderson, Austin, Bosque, Bowie, Burnet, Cherokee, Colorado, Erath, Fannin, Freestone, Gonzales, Grayson, Gregg, Harrison, Hill, Houston, Hunt, Jackson, Jim Wells, Jones, Limestone, Lubbock, Medina, Milam, Navarro, Rusk, Taylor, Tom Green, Val Verde, Washington, Wood.

On February 20, Governor Abbott announced that President Biden has partially approved Texas' request for a Major Disaster Declaration (DR-4586-TX). The Governor requested the Major Disaster Declaration on Thursday for Individual Assistance and Public Assistance in all 254 counties. The Biden administration approved the request for Individual Assistance in 77 counties and for Public Assistance (Emergency Protective Measures Only) in all 254 counties.

The Governor and the Texas Division of Emergency Management will continue to work to ensure the federal government provides appropriate assistance to individual Texans as well as to the state and local governments. The Governor requested the Major Disaster Declaration in order to provide Individual Assistance, Public Assistance, and Hazard Mitigation for individuals and communities affected by this week's severe winter weather.

**Grayson County Judge Bill Magers submitted a request for FEMA Public and Individual Assistance to the Governor on February 18, 2021.**

**A follow up letter continuing to seek that assistance was sent to the Governor by Judge Magers on February 20, 2021.**

County Judge Bill Magers joins Governor Abbott and the Texas Division of Emergency Management (TDEM) in encouraging Grayson County property owners to complete the Self Reporting Damage Survey to help the state identify damages across Texas and help emergency management officials gain an understanding of damages that occurred during the recent winter weather. This data is also needed to provide information to FEMA and highlight the need for federal disaster assistance for individuals.

The voluntary survey, available in both English and Spanish, can be accessed by visiting: [www.TDEM.texas.gov/warm](http://www.TDEM.texas.gov/warm). Reporting damage to the Texas Division of Emergency Management is a voluntary activity, is not a substitute for reporting damage to an insurance agency and does not guarantee disaster relief assistance.

"I urge Texans to fill out the Self Reporting Damage Survey and provide crucial information on the winter weather impacts to their home or property," said Governor Abbott. "The information gleaned from this survey will help our state identify the full impact of this winter weather and help emergency management better serve Texans."

On February 19, President Biden approved emergency declarations for Louisiana, Oklahoma, and Texas, authorizing FEMA to provide emergency protective measures for mass care and sheltering and direct federal assistance. Governor Abbott requested a major disaster declaration which is under review.

On February 14, Governor Abbott announced that the White House has issued a Federal Emergency Declaration for Texas in response to the severe winter weather throughout the state. The Governor submitted a request for this declaration on Saturday to assist the State in response efforts related to the storm.

This Federal Emergency Declaration authorizes the Federal Emergency Management Agency to provide emergency protective measures for mass care and sheltering and Direct Federal Assistance for all 254 counties in Texas.

On February 12, Governor Abbott issued a disaster declaration in all 254 counties in response to severe winter weather that is impacting Texas. The Governor is continuing to deploy state resources available to assist local officials in their response efforts, and has ordered the Texas State Operations Center (SOC) to expand its daily operations to 24-hours a day through the end of next week.

### Texas Division of Emergency Management Situation Reports

State of Texas Situation Reports may be obtained for current events at: [tdem.texas.gov](http://tdem.texas.gov)

INFRASTRUCTURE STATUS	
POWER IMPACTS	
	<p>The Electric Reliability Council of Texas (ERCOT) entered emergency conditions and initiated rotating outages at 1:25 a.m. Monday, February 15<sup>th</sup>.</p> <p>On February 19, ERCOT ended its period of Emergency Conditions and returned to Normal Operations.</p> <p>All local outages have been remedied.</p>
HOSPITAL IMPACTS	
	<p>All utilities have been restored to local hospitals. Requests for assistance have all been filled. No unmet needs at this time.</p>
WATER SYSTEMS IMPACTS	
	<p>Boil Water notice issued- Southwest Water Company (<b>partial. All service areas lifted EXCEPT for Rock Creek</b>)</p> <p>The Texas Commission of Environmental Quality (TCEQ), as of 5 PM Friday, February 19, is standing up a phone bank for local water utilities who are unable to get water testing at their contracted labs. This phone bank will connect local facilities with another lab that can test their water quickly. TCEQ has partnered with the Environmental Protection Agency (EPA) to stand up three mobile water testing labs. In addition, the state is partnering with local river authorities to use their water labs to assist locals with bacteria sampling. Texas has also partnered with the state of Arkansas to use their labs. Additionally, TCEQ is coordinating with larger local labs that have testing availability to assist smaller municipalities. The Governor noted that he held a call earlier today with the Texas State Board of Plumbing Examiners (TSBPE) to discuss ways to quickly repair burst pipes for Texans across the state. As of noon Friday, over 320 plumbers have renewed their license, and TSBPE is coordinating with multiple out-of-state plumbing companies to send additional plumbers to Texas.</p>



TRANSIT IMPACTS	
	Some road damages have been uncovered after the thaw. Municipal public works and commissioners' road crews are working on repairs.
EMERGENCY AND GOV'T SERVICES	
JURISDICTION EOC ACTIVATED	
	Grayson County: Level III
COUNTY FACILITIES	
	County facilities open.
PUBLIC SAFETY IMPACTS	
	All public safety agencies are responding to 9-1-1 calls for service.
COMMUNITY RESOURCES	
WARMING CENTERS	
	All centers have ceased operations.
FEEDING OPERATIONS	
	Meals on Wheels Texoma- Normal operations resumed February 22.
SCHOOL CLOSURES	
	None reported at this time.
SUPPLY CHAIN DISRUPTIONS	
FUEL	
	Supply chain disruptions are easing.
FOOD & WATER	
	Most stores have experienced supply chain disruptions and increased demand for bottled water. These demands are easing.
State of Texas Assistance Requests (STAR) submitted	
	<p>22-209605 City of Denison, Public Works Team and Equipment- Cancelled 2/23/21</p> <p>22-209588 City of Pottsboro, Drinking Water- Fulfilled 2/23/21</p> <p>22-209078 City of Denison, Drinking Water- Fulfilled 2/23/2021</p> <p>22-208812 City of Pottsboro, Drinking Water- Fulfilled 2/21/21</p> <p>22-208766 City of Gunter, Drinking Water- Fulfilled 2/21/21</p> <p>22-208563 Wilson N Jones Medical Center; non-potable water- GCEOC offered tanker delivery on 2/20 19:30-offer declined. Boiler currently full; no on site storage to receive.- Fulfilled 2/22/21</p>

22-208503

City of Denison; drinking water- 8 pallets picked up by Denison at Cooke County Staging Area-  
Fulfilled 2/21/21

22-208490

Grayson County; drinking water- Fulfilled 2/21/21

22-208305

Tioga Fire; generator- Cancelled 2/21/21

22-207429

Wilson N Jones Medical Center; drinking water- 1 pallet delivered 2/19/21; 1 pallet pending  
pick up 2/21/21- Fulfilled 2/21/21

22-207197

City of Southmayd; generator- Cancelled 2/21/21

22-207201

City of Southmayd; generator- Fulfilled 2/18/21

22-207202

City of Southmayd; drinking water- Cancelled 2/21/21

22-207075

Texoma Medical Center; drinking water- Fulfilled 2/20/21

22-206761

Grayson County Jail; blankets- Cancelled 2/21/21

22-206750

City of Dorchester; generator- Cancelled 2/21/21

22-206765

City of Denison; generator- Cancelled 2/21/21

22-206808

City of Gunter; generator- Fulfilled 2/20/21

22-206821

Grayson County Jail; drinking water- Fulfilled

22-206828

Texoma Medical Center; water- Fulfilled 2/20/21

22-206832, 22-206836, 22-206837, 22-206838, 22-206839, 22-206842

Established warming centers; drinking water- Fulfilled. Received at GCSA on 2/20/21

#### County Staging Area

The County Judge has ordered the establishment of a County Staging Area for receipt of commodities, at this time only water, requested and received from the State of Texas

Division of Emergency Management. Trucks began deliveries to this CSA on Saturday, February 20. Distribution through cities and hospitals began last weekend.

Public partners may contact the EOC to arrange to pick up water if they are unable to procure from another supply while their water systems remain impacted.

Call 903-818-2455

125 pallets have been received from TDEM.

Drinking Water Distributed to:

City of Bells, City of Denison, City of Dorchester, City of Gunter, City of Pottsboro, City of Sherman, City of Van Alstyne, Commissioner Pct1, Commissioner Pct2, Commissioner Pct3, Commissioner Pct4, City of Whitewright, Locust, Sherwood Shores, City of Tioga, St. Mary's, Wilson N Jones Medical Center, Texoma Medical Center, Sherman ISD

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*This daily situation report is prepared to provide decision support to local leaders and governing bodies in Grayson County. Questions, additions or corrections will be gratefully received. Stay safe.*