Fix Common Tech Problems Yourself: USB Not Recognized

Posted By cynthia On November 2, 2016 @ 9:01 AM In Computer Terms, Hardware & Peripherals |

Issue: Your computer isn’t recognizing your USB device.
Solution: Unplug your computer, disconnect your USB devices and restart your computer. If that doesn’t work, update your computer and device driver.

At some point, your computer will inevitably give you an error message stating “USB Device Not Recognized.” This is a particularly alarming situation if you’re dependent on a USB device, such as a mouse, keyboard, or flash drive.

Source: Windows EXE Errors [1]

The easiest fix is to simply unplug your computer. Shut it down first and then unplug the power cord from the wall outlet. Wait a minute or two before plugging the power cord back in and turning the computer back on.

If that doesn’t work, try disconnecting all of your USB devices and then restarting your computer. To disconnect your USB devices, right-click on the USB device icon in the bottom right-hand corner of the screen and select “Disconnect.” Once your computer restarts, try connecting your USB device back into your computer.
If all else fails, try installing the latest updates for your Windows computer and updating your device driver. To install the latest Windows updates, click the “Start” button and type “Windows Update” in the search bar. Click on “Check for Updates” and download any new, required updates.

Source: PCWorld [2]
To update your device driver, go to your Device Manager by searching for it in your search bar. Once you’ve opened your Device Manager, right-click on the corrupted USB, which will be labelled “Unknown Device.” Then click on “Properties” and “Update Driver” on the Driver tab.

Let us know in the comments below if you found these DIY tips helpful.

~ Alice Williams

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